

FSD1186

Sociobarometer 2001

Codebook



FINNISH SOCIAL SCIENCE DATA ARCHIVE

The bibliographic citation for this codebook:

Sociobarometer 2001 [codebook]. Finnish Social Science Data Archive [producer and distributor], 2018.

This codebook has been generated from the version 1.0 (18.2.2002) of the data.

Finnish Social Science Data Archive
FIN-33014 University of Tampere

FSD User Services:
asiakaspalvelu.fsd@uta.fi
+358 40 190 1442

Aila Data Service Portal:
<https://services.fsd.uta.fi/>

Finnish Social Science Data Archive
<http://www.fsd.uta.fi/en/>

To the reader

This codebook is part of the data FSD1186 archived at the FSD (Finnish Social Science Data Archive). The dataset has been described in as much detail as possible in Finnish and English. Variable frequencies, variable and value labels, and missing values have been checked. If necessary, the data have been anonymised. The data and its creators shall be cited in all publications and presentations for which the data have been used. The bibliographic citation may be in the form suggested by the archive or in the form required by the publication. The bibliographic citation suggested by the archive:

Finnish Federation for Social Welfare and Health (STKL): Sociobarometer 2001 [dataset]. Version 1.0 (2002-02-18). Finnish Social Science Data Archive [distributor]. <http://urn.fi/urn:nbn:fi:fsd:T-FSD1186>

The user shall notify the archive of all publications where she or he has used the data. The original data creators and the archive bear no responsibility for any results or interpretations arising from the reuse of the data.

The codebook contains information on data content, structure and data collection, and includes a list of publications wholly or in part based on the data, according to publication information received by the FSD. The second part of the codebook contains information on variables: question texts, response options, and frequencies. The third part contains indexes.

Variable distributions presented in this codebook have been generated from the SPSS files. Distribution tables present variable values, frequencies (n), frequency percentages (%), and valid percentages (v. %) which take into account missing data. All distributions are unweighted. If the data contain weight variables, these will be found at the end of the variables list. In some cases frequency distributions have been substituted by descriptive statistics. Categorised responses to open-ended questions are not always included in the codebook. Distributions may contain missing data. The note "System missing (SYSMIS)" refers to missing observations (e.g. a respondent has not answered all questions) whereas "Missing (User missing)" refers to data the user has defined as missing. For example, the user may decide to code answer alternatives 'don't want to say' or 'can't say' as missing data.

The codebook may contain attached files, the most common one being the questionnaire.

Contents

| | | |
|----------|--|------------|
| 1 | Study description | 1 |
| 1.1 | Titles | 1 |
| 1.2 | Subject description | 1 |
| 1.3 | Structure and collection of the data | 3 |
| 1.4 | Use of data | 3 |
| 2 | Variables | 5 |
| 3 | Indexes | 243 |
| 3.1 | Variables in the order of occurrence | 243 |
| 3.2 | Variables in alphabetical order | 269 |
| A | Variable List | 293 |
| B | Questionnaires in Finnish | 297 |

Chapter 1

Study description

1.1 Titles

Titles and data version: Sociobarometer 2001

Titles and data version in Finnish: Sosiaalibarometri 2001

This codebook has been generated from the version 1.0 (18.2.2002) of the data.

1.2 Subject description

Authoring entity

Finnish Federation for Social Welfare and Health (STKL)

Copyright statement for the data

According to the agreement between FSD and the depositor.

Depositor

Finnish Federation for Social Welfare and Health

Date of deposit

20.12.2001

Keywords

associations; child welfare; employment services; health services; labor administration; medical centres; municipalities; organizations; private sector; Social Insurance Institution; social policy;

1. Study description

social security; social services; social welfare; third sector

Topic Classification

Fields of Science Classification: social sciences

CESSDA Classification: social welfare policy; specific social services: use and availability

Series description

The data belong to the series:

Sociobarometers

Sociobarometers, compiled by SOSTE Finnish Society for Social and Health (previously the Finnish Federation for Social Welfare and Health), have been carried out annually since 1991. Various service providers (e.g. local social services, health care centres, employment offices, Social Insurance Institution authorities) evaluate the state of services and changes in welfare of citizens. Some current social policy themes are also included. The FSD collections cover data from 1994.

Abstract

Respondents in this study were managers or management groups of municipal social services, health centres, employment offices, social and health organisations or local offices of the Social Insurance Institution. Respondents evaluated the welfare of various population groups and their possibilities to enhance it. Respondents were asked whether it was possible to provide the services citizens need with the present resources of the municipalities. They were asked about the changes in the services of their own sector and the effectiveness of these services. The services provided by other sectors and social and health services provided by private enterprises were also evaluated. Respondents were asked to state their opinion on the functionality of the subsistence security systems and on the effects of the unequal income distribution.

Social services managers estimated the economic situation of the municipality and the changes in it during 2001. Respondents were asked to estimate the changes in staff numbers and the staff sufficiency, the mood among employees and whether the municipality was able to take care of its employees' occupational training and development. Respondents' views on the socio-economic situation of the municipalities were canvassed. Some respondents were asked to evaluate whether the steps taken to promote the welfare of various children groups were sufficient. Further questions asked their views on the changes in child welfare, on the possibilities to secure the services children need, and on the significance of child ombudsman services (child advocacy services) on the legal status of children.

Social services and social and health organisation managers were asked to estimate the significance of various parties in providing welfare. Managers named two reorganised services, evaluated the elements leading to it, named who was responsible for these services before and after the reorganisation and evaluated its effectiveness and impacts on the reciprocal working practices. Social services managers answered questions about their co-operation with other

concerned parties. Finally, social and health organisations evaluated the significance of the third sector and their own organisation in providing welfare. They were also asked about the organisation's units, areas of focus, geographical area of operations, activities and the usefulness of employment subsidies to the organisation. Background variables include, for example, province and regional variables.

1.3 Structure and collection of the data

Country: Finland

Geographic coverage: Finland

Analysis or observation unit type: Organization

Universe: Municipal social services, health centres, employment offices, health and social organisations, local offices of the Social Insurance Institution, excluding the Åland Islands

Collection date: December 2000 – January 2001

Data collector(s): Finnish Federation for Social Welfare and Health

Data producer(s): Finnish Federation for Social Welfare and Health

Mode of data collection: Self-administered questionnaire: Paper

Type of research instrument: Structured questionnaire

Time period covered: 2000

Time method of the data collection: Longitudinal: Trend/Repeated cross-section

Response rate: 63%

Number of variables and cases: The data contain 525 variables and 787 cases.

Sampling procedure: Total universe/Complete enumeration

The Sociobarometer 2001 questionnaire was sent to all Finnish municipalities (the Åland Islands excluded). Each municipal social services office received one questionnaire. The employment offices which are administratively separate "full service" outlets and all local offices of the Social Insurance Institution received questionnaires. The health centre questionnaire was sent to those centres that were regarded as separate administrative units. The organisation questionnaire was received by the managers of the most important associations of the social services and health sector.

1.4 Use of data

Data appraisal

The variables identifying municipality and organisation have been removed from the data. Responses to open-ended questions are missing.

Regional variables have been added to the original data.

Related publications

Eronen, A. & Hokkanen, L. & Kinnunen, P. & Rönnerberg, L. (2000). Sosiaalibarometri 2001: hyvinvointipalvelujen tuottajien ajankohtainen tilanne ja näkemys kansalaisten hyvinvoinnista. Helsinki: Sosiaali- ja terveysturvan keskusliitto.

Koberg, Pirjo (2004): Suomalainen hyvinvointi: tutkimus hyvinvointipalvelujen tilanteesta ja kansalaisten hyvinvoinnista sosiaalibarometriin mukaan vuosina 1996 - 2001. Rovaniemi: Lapin yliopisto. Sosiaalityön laitos. Pro gradu -tutkielma.

Rönnerberg, Leif (2002). Sosiaalibarometrin kehitys: Tuntosarvista tutkimukseksi. Sosiaali- ja terveystiede 2002(2), 17-18.

Törrönen, Päivi (2001). Eri-ikäiset ja -arvoiset lapset. Teoksessa: Lapsuuden hyvinvointi: yhteiskuntapoliittinen puheenvuoro (toim. Maritta Törrönen), 58-84. Vantaa: Pelastakaa lapset - Rädda Barnen.

Updated list of publications in the study description at

https://services.fsd.uta.fi/catalogue/FSD1186?lang=en&study_language=en

Location of the data collection

Finnish Social Science Data Archive

Weighting

There are no weight variables in the data.

Special Permissions

Users of the data shall send the Suomen sosiaali ja terveys ry (SOSTE) a copy of all reports, theses, articles, other publications or material based on or using the data. If printed, to the mail address: SOSTE Suomen sosiaali ja terveys ry, Tutkimus, Yliopistonkatu 5, 00100 HELSINKI, FINLAND. If electronic, to the e-mail address: tutkimus@soste.fi.

Restrictions

The dataset is (C) available for research only (including e.g. Master's, licentiate and doctoral theses).

Chapter 2

Variables

[FSD_NO] FSD study number

Question

FSD study number

Descriptive statistics

| statistic | value |
|-----------------------|---------|
| number of valid cases | 787 |
| minimum | 1186.00 |
| maximum | 1186.00 |
| mean | 1186.00 |
| standard deviation | 0.00 |

[FSD_VR] FSD edition number

Question

FSD edition number

Descriptive statistics

| statistic | value |
|-----------------------|-------|
| number of valid cases | 787 |
| minimum | 1.00 |
| maximum | 1.00 |
| mean | 1.00 |
| standard deviation | 0.00 |

[FSD_PRO] FSD processing level**Question**

Detailed and specific data description in Finnish and English. Variable frequencies, filter variables, variable and value labels, and missing values are checked. If necessary, the data are anonymised.

Frequencies

| label | value | n | % | v. % |
|--|-------|-----|-------|-------|
| A (see codebook) | 1 | 787 | 100.0 | 100.0 |
| B (see codebook) | 2 | 0 | 0.0 | 0.0 |
| C (dataset have not been checked at FSD) | 3 | 0 | 0.0 | 0.0 |
| | | 787 | 100.0 | 100.0 |

[FSD_ID] FSD case id**Question**

FSD case id

Descriptive statistics

| statistic | value |
|-----------------------|--------|
| number of valid cases | 787 |
| minimum | 1.00 |
| maximum | 787.00 |
| mean | 394.00 |
| standard deviation | 227.33 |

[VUOSI] Year of study**Question**

Year of study

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| 2001 | 21 | 787 | 100.0 | 100.0 |
| | | 787 | 100.0 | 100.0 |

[LOMAKE] Respondent organisation

Question

Respondent organisation

Frequencies

| label | value | n | % | v. % |
|--|-------|-----|-------|-------|
| social services department of a municipality | 1 | 292 | 37.1 | 37.1 |
| local office of the Social Insurance Institution | 2 | 133 | 16.9 | 16.9 |
| employment office | 3 | 105 | 13.3 | 13.3 |
| voluntary organisation focusing on social welfare and health | 4 | 97 | 12.3 | 12.3 |
| municipal health centre | 5 | 160 | 20.3 | 20.3 |
| | | 787 | 100.0 | 100.0 |

[BV3A] Respondents' official position or job title (social services department)

Question

Respondents' official position or job title (social services department)

Frequencies

| label | value | n | % | v. % |
|---|-------|-----|-------|-------|
| member of office management group | 1 | 18 | 2.3 | 6.2 |
| member of other work group | 2 | 16 | 2.0 | 5.5 |
| director of social services or equivalent | 3 | 163 | 20.7 | 56.0 |
| director of social and health services or equivalent | 4 | 52 | 6.6 | 17.9 |
| social services secretary, social worker, department head | 5 | 27 | 3.4 | 9.3 |
| other | 6 | 15 | 1.9 | 5.2 |
| System missing (SYSMIS) | . | 496 | 63.0 | – |
| | | 787 | 100.0 | 100.0 |

[BV3B] Respondents' official position or job title (local office of the Social Insurance Institution)

Question

Respondents' official position or job title (local office of the Social Insurance Institution)

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| member of office management group | 1 | 8 | 1.0 | 6.0 |
| local manager | 2 | 56 | 7.1 | 42.1 |
| office manager | 3 | 48 | 6.1 | 36.1 |
| several respondents | 4 | 11 | 1.4 | 8.3 |
| other | 5 | 10 | 1.3 | 7.5 |
| System missing (SYSMIS) | . | 654 | 83.1 | – |
| | | 787 | 100.0 | 100.0 |

[BV3C] Respondents' official position or job title (employment office)**Question**

Respondents' official position or job title (employment office)

Frequencies

| label | value | n | % | v. % |
|---|-------|-----|-------|-------|
| member of office management group | 1 | 12 | 1.5 | 11.4 |
| office manager | 2 | 60 | 7.6 | 57.1 |
| office manager | 3 | 3 | 0.4 | 2.9 |
| deputy office manager | 4 | 2 | 0.3 | 1.9 |
| senior employment counsellor or officer | 5 | 12 | 1.5 | 11.4 |
| other | 6 | 10 | 1.3 | 9.5 |
| other group | 7 | 6 | 0.8 | 5.7 |
| System missing (SYSMIS) | . | 682 | 86.7 | – |
| | | 787 | 100.0 | 100.0 |

[BV3D] Respondents' job title (health and social organisation)**Question**

Respondents' job title (health and social organisation)

Frequencies

| label | value | n | % | v. % |
|--|-------|----|-----|------|
| member of management group | 1 | 4 | 0.5 | 4.2 |
| executive manager, office manager, secretary general | 2 | 75 | 9.5 | 78.1 |
| financial manager | 3 | 1 | 0.1 | 1.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|---|-------|-----|-------|-------|
| organisation secretary, secretary | 4 | 3 | 0.4 | 3.1 |
| chair of executive committee | 5 | 4 | 0.5 | 4.2 |
| other | 6 | 8 | 1.0 | 8.3 |
| several respondents (other than management group) | 7 | 1 | 0.1 | 1.0 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

[BV3E] Respondents' official position or job title (municipal health centre)**Question***Respondents' official position or job title (municipal health centre)***Frequencies**

| label | value | n | % | v. % |
|--|-------|-----|-------|-------|
| member of management group | 1 | 18 | 2.3 | 11.4 |
| medical director, chief physician, clinical director | 2 | 119 | 15.1 | 75.3 |
| senior nursing officer, senior nurse | 3 | 7 | 0.9 | 4.4 |
| something else | 4 | 10 | 1.3 | 6.3 |
| other group | 5 | 4 | 0.5 | 2.5 |
| System missing (SYSMIS) | . | 629 | 79.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q1] Estimate the general wellbeing among people in the municipality/area of operation/target group**Question***Estimate the general wellbeing among people in the municipality/area of operation/target group***Frequencies**

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 6 | 0.8 | 0.8 |
| | 2 | 72 | 9.1 | 9.4 |
| | 3 | 354 | 45.0 | 46.0 |
| | 4 | 332 | 42.2 | 43.1 |
| good | 5 | 6 | 0.8 | 0.8 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 17 | 2.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q2_1] Estimation of general security among people in the municipality/area of operation/target group

Question

Estimation of general security among people in the municipality/area of operation/target group

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 5 | 0.6 | 0.6 |
| | 2 | 58 | 7.4 | 7.4 |
| | 3 | 182 | 23.1 | 23.3 |
| | 4 | 451 | 57.3 | 57.7 |
| good | 5 | 86 | 10.9 | 11.0 |
| System missing (SYSMIS) | . | 5 | 0.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q2_2] Estimation of financial security among people in the municipality/area of operation/target group

Question

Estimation of financial security among people in the municipality/area of operation/target group

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 11 | 1.4 | 1.4 |
| | 2 | 116 | 14.7 | 14.9 |
| | 3 | 385 | 48.9 | 49.3 |
| | 4 | 259 | 32.9 | 33.2 |
| good | 5 | 10 | 1.3 | 1.3 |
| System missing (SYSMIS) | . | 6 | 0.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q2_3] Estimation of social security among people in the municipality/area of operation/target group

Question

Estimation of social security among people in the municipality/area of operation/target group

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 9 | 1.1 | 1.2 |
| | 2 | 99 | 12.6 | 12.7 |
| | 3 | 293 | 37.2 | 37.5 |
| | 4 | 367 | 46.6 | 46.9 |
| good | 5 | 14 | 1.8 | 1.8 |
| System missing (SYSMIS) | . | 5 | 0.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_1] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - children (aged under 13)

Question

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - children (aged under 13)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 34 | 4.3 | 4.4 |
| | 3 | 180 | 22.9 | 23.2 |
| | 4 | 481 | 61.1 | 62.1 |
| good | 5 | 80 | 10.2 | 10.3 |
| System missing (SYSMIS) | . | 12 | 1.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_2] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young people (13-17-year-olds)

Question

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young people (13-17-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 3 | 0.4 | 0.4 |
| | 2 | 102 | 13.0 | 13.2 |
| | 3 | 375 | 47.6 | 48.4 |
| | 4 | 280 | 35.6 | 36.2 |
| good | 5 | 14 | 1.8 | 1.8 |
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_3] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young adults (18-29-year-olds)**Question**

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young adults (18-29-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 3 | 0.4 | 0.4 |
| | 2 | 119 | 15.1 | 15.4 |
| | 3 | 422 | 53.6 | 54.7 |
| | 4 | 222 | 28.2 | 28.8 |
| good | 5 | 6 | 0.8 | 0.8 |
| System missing (SYSMIS) | . | 15 | 1.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_4] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (30-49-year-olds)**Question**

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (30-49-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.1 |
| | 2 | 37 | 4.7 | 4.8 |
| | 3 | 243 | 30.9 | 31.4 |
| | 4 | 456 | 57.9 | 58.9 |
| good | 5 | 37 | 4.7 | 4.8 |
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_5] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (50-64-year-olds)

Question

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (50-64-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 2 | 0.3 | 0.3 |
| | 2 | 41 | 5.2 | 5.3 |
| | 3 | 227 | 28.8 | 29.3 |
| | 4 | 443 | 56.3 | 57.2 |
| good | 5 | 61 | 7.8 | 7.9 |
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_6] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the elderly (65-74-year-olds)

Question

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the elderly (65-74-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 3 | 0.4 | 0.4 |
| | 2 | 37 | 4.7 | 4.8 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 194 | 24.7 | 25.0 |
| | 4 | 467 | 59.3 | 60.3 |
| good | 5 | 74 | 9.4 | 9.5 |
| System missing (SYSMIS) | . | 12 | 1.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_7] Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the aged (aged over 74)

Question

Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the aged (aged over 74)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 11 | 1.4 | 1.4 |
| | 2 | 90 | 11.4 | 11.6 |
| | 3 | 242 | 30.7 | 31.2 |
| | 4 | 380 | 48.3 | 49.0 |
| good | 5 | 52 | 6.6 | 6.7 |
| System missing (SYSMIS) | . | 12 | 1.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_8] Wellbeing among different population groups in the municipality/area of operation/country: Household composition - one person households

Question

Wellbeing among different population groups in the municipality/area of operation/country: Household composition - one person households

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|------|------|
| poor | 1 | 4 | 0.5 | 0.5 |
| | 2 | 89 | 11.3 | 11.5 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 317 | 40.3 | 41.1 |
| | 4 | 329 | 41.8 | 42.7 |
| good | 5 | 32 | 4.1 | 4.2 |
| System missing (SYSMIS) | . | 16 | 2.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_9] Wellbeing among different population groups in the municipality/area of operation/country: Household composition - couples with no children

Question

Wellbeing among different population groups in the municipality/area of operation/country: Household composition - couples with no children

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.1 |
| | 2 | 6 | 0.8 | 0.8 |
| | 3 | 94 | 11.9 | 12.2 |
| | 4 | 501 | 63.7 | 65.1 |
| good | 5 | 167 | 21.2 | 21.7 |
| System missing (SYSMIS) | . | 18 | 2.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_10] Wellbeing among different population groups in the municipality/area of operation/country: Household composition - single parent households

Question

Wellbeing among different population groups in the municipality/area of operation/country: Household composition - single parent households

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 18 | 2.3 | 2.3 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 252 | 32.0 | 32.7 |
| | 3 | 391 | 49.7 | 50.8 |
| | 4 | 107 | 13.6 | 13.9 |
| good | 5 | 2 | 0.3 | 0.3 |
| System missing (SYSMIS) | . | 17 | 2.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_11] Wellbeing among different population groups in the municipality/area of operation/country: Household composition - nuclear families

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Household composition - nuclear families*

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 12 | 1.5 | 1.6 |
| | 3 | 256 | 32.5 | 33.3 |
| | 4 | 462 | 58.7 | 60.1 |
| good | 5 | 39 | 5.0 | 5.1 |
| System missing (SYSMIS) | . | 18 | 2.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_12] Wellbeing among different population groups in the municipality/area of operation/country: Household composition - reconstituted families

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Household composition - reconstituted families*

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 1 | 0.1 | 0.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 70 | 8.9 | 9.1 |
| | 3 | 425 | 54.0 | 55.4 |
| | 4 | 265 | 33.7 | 34.6 |
| good | 5 | 6 | 0.8 | 0.8 |
| System missing (SYSMIS) | . | 20 | 2.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_13] Wellbeing among different population groups in the municipality/area of operation/country: Employment status - people in secure jobs

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Employment status - people in secure jobs*

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 3 | 0.4 | 0.4 |
| | 3 | 35 | 4.4 | 4.5 |
| | 4 | 382 | 48.5 | 49.0 |
| good | 5 | 359 | 45.6 | 46.1 |
| System missing (SYSMIS) | . | 8 | 1.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_14] Wellbeing among different population groups in the municipality/area of operation/country: Employment status - people in insecure jobs

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Employment status - people in insecure jobs*

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 3 | 0.4 | 0.4 |
| | 2 | 206 | 26.2 | 26.5 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 427 | 54.3 | 54.9 |
| | 4 | 142 | 18.0 | 18.3 |
| good | 5 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 9 | 1.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_15] Wellbeing among different population groups in the municipality/area of operation/country: Employment status - long-term unemployed

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Employment status - long-term unemployed*

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 216 | 27.4 | 27.8 |
| | 2 | 446 | 56.7 | 57.3 |
| | 3 | 115 | 14.6 | 14.8 |
| | 4 | 1 | 0.1 | 0.1 |
| good | 5 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 9 | 1.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_16] Wellbeing among different population groups in the municipality/area of operation/country: Employment status - not in paid employment

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Employment status - not in paid employment*

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 249 | 31.6 | 32.2 |
| | 2 | 317 | 40.3 | 41.0 |
| | 3 | 170 | 21.6 | 22.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 37 | 4.7 | 4.8 |
| good | 5 | 1 | 0.1 | 0.1 |
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_17] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - students

Question

Wellbeing among different population groups in the municipality/area of operation/country: Other groups - students

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 0.9 |
| | 2 | 108 | 13.7 | 14.0 |
| | 3 | 369 | 46.9 | 47.7 |
| | 4 | 278 | 35.3 | 36.0 |
| good | 5 | 11 | 1.4 | 1.4 |
| System missing (SYSMIS) | . | 14 | 1.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_18] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - pensioners

Question

Wellbeing among different population groups in the municipality/area of operation/country: Other groups - pensioners

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 2 | 0.3 | 0.3 |
| | 2 | 36 | 4.6 | 4.6 |
| | 3 | 227 | 28.8 | 29.3 |
| | 4 | 450 | 57.2 | 58.0 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| good | 5 | 61 | 7.8 | 7.9 |
| System missing (SYSMIS) | . | 11 | 1.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_19] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - chronically ill persons

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Other groups - chronically ill persons*

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 39 | 5.0 | 5.0 |
| | 2 | 229 | 29.1 | 29.6 |
| | 3 | 377 | 47.9 | 48.7 |
| | 4 | 125 | 15.9 | 16.1 |
| good | 5 | 4 | 0.5 | 0.5 |
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_20] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - slightly disabled persons

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Other groups - slightly disabled persons*

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 14 | 1.8 | 1.8 |
| | 2 | 108 | 13.7 | 14.0 |
| | 3 | 397 | 50.4 | 51.4 |
| | 4 | 242 | 30.7 | 31.3 |
| good | 5 | 11 | 1.4 | 1.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 15 | 1.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_21] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - severely disabled persons

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Other groups - severely disabled persons*

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 41 | 5.2 | 5.3 |
| | 2 | 154 | 19.6 | 19.9 |
| | 3 | 366 | 46.5 | 47.3 |
| | 4 | 200 | 25.4 | 25.9 |
| good | 5 | 12 | 1.5 | 1.6 |
| System missing (SYSMIS) | . | 14 | 1.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_22] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with mental problems

Question

*Wellbeing among different population groups in the municipality/area of operation/country:
Other groups - persons with mental problems*

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 118 | 15.0 | 15.2 |
| | 2 | 335 | 42.6 | 43.3 |
| | 3 | 263 | 33.4 | 34.0 |
| | 4 | 54 | 6.9 | 7.0 |
| good | 5 | 4 | 0.5 | 0.5 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q3_23] Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with substance misuse problems

Question

Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 178 | 22.6 | 23.0 |
| | 2 | 393 | 49.9 | 50.7 |
| | 3 | 177 | 22.5 | 22.8 |
| | 4 | 25 | 3.2 | 3.2 |
| good | 5 | 2 | 0.3 | 0.3 |
| System missing (SYSMIS) | . | 12 | 1.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_1] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Single parent households

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Single parent households

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 15 | 1.9 | 2.2 |
| | 2 | 104 | 13.2 | 15.4 |
| | 3 | 314 | 39.9 | 46.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 229 | 29.1 | 33.9 |
| good | 5 | 14 | 1.8 | 2.1 |
| System missing (SYSMIS) | . | 111 | 14.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_2] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons in need of child welfare services

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons in need of child welfare services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 73 | 9.3 | 10.8 |
| | 2 | 189 | 24.0 | 28.0 |
| | 3 | 225 | 28.6 | 33.3 |
| | 4 | 172 | 21.9 | 25.4 |
| good | 5 | 17 | 2.2 | 2.5 |
| System missing (SYSMIS) | . | 111 | 14.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_3] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with insecure jobs

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with insecure jobs

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 27 | 3.4 | 4.0 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 226 | 28.7 | 33.2 |
| | 3 | 326 | 41.4 | 47.9 |
| | 4 | 98 | 12.5 | 14.4 |
| good | 5 | 3 | 0.4 | 0.4 |
| System missing (SYSMIS) | . | 107 | 13.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_4] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Long-term unemployed

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Long-term unemployed

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 45 | 5.7 | 6.6 |
| | 2 | 288 | 36.6 | 42.4 |
| | 3 | 266 | 33.8 | 39.1 |
| | 4 | 78 | 9.9 | 11.5 |
| good | 5 | 3 | 0.4 | 0.4 |
| System missing (SYSMIS) | . | 107 | 13.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_5] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Chronically ill persons

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Chronically ill persons

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 64 | 8.1 | 9.4 |
| | 2 | 102 | 13.0 | 15.0 |
| | 3 | 288 | 36.6 | 42.5 |
| | 4 | 201 | 25.5 | 29.6 |
| good | 5 | 23 | 2.9 | 3.4 |
| System missing (SYSMIS) | . | 109 | 13.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_6] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Disabled persons

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Disabled persons

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 35 | 4.4 | 5.2 |
| | 2 | 89 | 11.3 | 13.1 |
| | 3 | 255 | 32.4 | 37.7 |
| | 4 | 281 | 35.7 | 41.5 |
| good | 5 | 17 | 2.2 | 2.5 |
| System missing (SYSMIS) | . | 110 | 14.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_7] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with mental problems

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with mental problems

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 58 | 7.4 | 8.5 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 222 | 28.2 | 32.7 |
| | 3 | 268 | 34.1 | 39.5 |
| | 4 | 125 | 15.9 | 18.4 |
| good | 5 | 6 | 0.8 | 0.9 |
| System missing (SYSMIS) | . | 108 | 13.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_8] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with substance misuse problems

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 101 | 12.8 | 14.9 |
| | 2 | 297 | 37.7 | 43.9 |
| | 3 | 212 | 26.9 | 31.3 |
| | 4 | 65 | 8.3 | 9.6 |
| good | 5 | 2 | 0.3 | 0.3 |
| System missing (SYSMIS) | . | 110 | 14.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_9] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with drug misuse problems

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with drug misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 202 | 25.7 | 30.1 |
| | 2 | 326 | 41.4 | 48.5 |
| | 3 | 127 | 16.1 | 18.9 |
| | 4 | 16 | 2.0 | 2.4 |
| good | 5 | 1 | 0.1 | 0.1 |
| System missing (SYSMIS) | . | 115 | 14.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_10] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: The homeless

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: The homeless

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 160 | 20.3 | 24.2 |
| | 2 | 224 | 28.5 | 33.8 |
| | 3 | 170 | 21.6 | 25.7 |
| | 4 | 89 | 11.3 | 13.4 |
| good | 5 | 19 | 2.4 | 2.9 |
| System missing (SYSMIS) | . | 125 | 15.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q4_11] Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Immigrants

Question

Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Immigrants

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 34 | 4.3 | 5.2 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 118 | 15.0 | 17.9 |
| | 3 | 312 | 39.6 | 47.3 |
| | 4 | 183 | 23.3 | 27.8 |
| good | 5 | 12 | 1.5 | 1.8 |
| System missing (SYSMIS) | . | 128 | 16.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_1] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Health services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 6 | 0.8 | 0.9 |
| | 2 | 71 | 9.0 | 10.4 |
| | 3 | 216 | 27.4 | 31.6 |
| | 4 | 335 | 42.6 | 49.0 |
| well | 5 | 55 | 7.0 | 8.1 |
| System missing (SYSMIS) | . | 104 | 13.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_2] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Social services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Social services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 3 | 0.4 | 0.4 |
| | 2 | 61 | 7.8 | 9.0 |
| | 3 | 277 | 35.2 | 40.7 |
| | 4 | 303 | 38.5 | 44.5 |
| well | 5 | 37 | 4.7 | 5.4 |
| System missing (SYSMIS) | . | 106 | 13.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_3] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: General educational services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: General educational services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 2 | 0.3 | 0.3 |
| | 2 | 23 | 2.9 | 3.4 |
| | 3 | 136 | 17.3 | 19.9 |
| | 4 | 411 | 52.2 | 60.2 |
| well | 5 | 111 | 14.1 | 16.3 |
| System missing (SYSMIS) | . | 104 | 13.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_4] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Vocational and other educational services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Vocational and other educational services

Frequencies

| label | value | n | % | v. % |
|-----------------|-------|----|-----|------|
| not at all well | 1 | 33 | 4.2 | 4.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 82 | 10.4 | 12.1 |
| | 3 | 188 | 23.9 | 27.8 |
| | 4 | 307 | 39.0 | 45.4 |
| well | 5 | 66 | 8.4 | 9.8 |
| System missing (SYSMIS) | . | 111 | 14.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_5] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Cultural and leisure services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Cultural and leisure services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 11 | 1.4 | 1.6 |
| | 2 | 83 | 10.5 | 12.2 |
| | 3 | 247 | 31.4 | 36.2 |
| | 4 | 282 | 35.8 | 41.3 |
| well | 5 | 59 | 7.5 | 8.7 |
| System missing (SYSMIS) | . | 105 | 13.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_6] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Sports services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Sports services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 7 | 0.9 | 1.0 |
| | 2 | 44 | 5.6 | 6.5 |
| | 3 | 180 | 22.9 | 26.4 |
| | 4 | 339 | 43.1 | 49.8 |
| well | 5 | 111 | 14.1 | 16.3 |
| System missing (SYSMIS) | . | 106 | 13.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_7] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Technical and environmental services

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Technical and environmental services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 2 | 0.3 | 0.3 |
| | 2 | 40 | 5.1 | 5.9 |
| | 3 | 244 | 31.0 | 35.9 |
| | 4 | 348 | 44.2 | 51.2 |
| well | 5 | 46 | 5.8 | 6.8 |
| System missing (SYSMIS) | . | 107 | 13.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q5_8] Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Services for promoting business activities

Question

Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Services for promoting business activities

Frequencies

| label | value | n | % | v. % |
|-----------------|-------|---|-----|------|
| not at all well | 1 | 8 | 1.0 | 1.2 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 66 | 8.4 | 9.7 |
| | 3 | 273 | 34.7 | 40.2 |
| | 4 | 269 | 34.2 | 39.6 |
| well | 5 | 63 | 8.0 | 9.3 |
| System missing (SYSMIS) | . | 108 | 13.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q5B_9] Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of the Social Insurance Institution

Question

Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of the Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all well | 1 | 0 | 0.0 | 0.0 |
| | 2 | 4 | 0.5 | 3.1 |
| | 3 | 29 | 3.7 | 22.8 |
| | 4 | 74 | 9.4 | 58.3 |
| well | 5 | 20 | 2.5 | 15.7 |
| System missing (SYSMIS) | . | 660 | 83.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q5C_10] Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of employment offices

Question

Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of employment offices

Frequencies

| label | value | n | % | v. % |
|-----------------|-------|---|-----|------|
| not at all well | 1 | 3 | 0.4 | 2.9 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 12 | 1.5 | 11.7 |
| | 3 | 32 | 4.1 | 31.1 |
| | 4 | 51 | 6.5 | 49.5 |
| well | 5 | 5 | 0.6 | 4.9 |
| System missing (SYSMIS) | . | 684 | 86.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_1] Quantitative changes in the provision of municipal social services in the year 2000: guidance and information dissemination

Question

Quantitative changes in the provision of municipal social services in the year 2000: guidance and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 1 | 0.1 | 0.4 |
| has/have been decreased | 1 | 4 | 0.5 | 1.4 |
| | 2 | 222 | 28.2 | 78.4 |
| has/have been increased | 3 | 56 | 7.1 | 19.8 |
| System missing (SYSMIS) | . | 504 | 64.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_2] Quantitative changes in the provision of municipal social services in the year 2000: pre-primary education

Question

Quantitative changes in the provision of municipal social services in the year 2000: pre-primary education

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|----|-----|------|
| no such service in the municipality | 0 | 4 | 0.5 | 1.4 |
| has/have been decreased | 1 | 2 | 0.3 | 0.7 |
| | 2 | 69 | 8.8 | 24.4 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been increased | 3 | 208 | 26.4 | 73.5 |
| System missing (SYSMIS) | . | 504 | 64.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_3] Quantitative changes in the provision of municipal social services in the year 2000: child day care

Question

Quantitative changes in the provision of municipal social services in the year 2000: child day care

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 11 | 1.4 | 3.9 |
| | 2 | 154 | 19.6 | 54.2 |
| has/have been increased | 3 | 119 | 15.1 | 41.9 |
| System missing (SYSMIS) | . | 503 | 63.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_4] Quantitative changes in the provision of municipal social services in the year 2000: home help services for families with children

Question

Quantitative changes in the provision of municipal social services in the year 2000: home help services for families with children

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 2 | 0.3 | 0.7 |
| has/have been decreased | 1 | 40 | 5.1 | 14.0 |
| | 2 | 204 | 25.9 | 71.3 |
| has/have been increased | 3 | 40 | 5.1 | 14.0 |
| System missing (SYSMIS) | . | 501 | 63.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_5] Quantitative changes in the provision of municipal social services in the year 2000: child guidance and family counselling

Question

Quantitative changes in the provision of municipal social services in the year 2000: child guidance and family counselling

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 15 | 1.9 | 5.3 |
| has/have been decreased | 1 | 8 | 1.0 | 2.8 |
| | 2 | 223 | 28.3 | 78.8 |
| has/have been increased | 3 | 37 | 4.7 | 13.1 |
| System missing (SYSMIS) | . | 504 | 64.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_6] Quantitative changes in the provision of municipal social services in the year 2000: child welfare

Question

Quantitative changes in the provision of municipal social services in the year 2000: child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 1 | 0.1 | 0.3 |
| has/have been decreased | 1 | 7 | 0.9 | 2.4 |
| | 2 | 131 | 16.6 | 45.8 |
| has/have been increased | 3 | 147 | 18.7 | 51.4 |
| System missing (SYSMIS) | . | 501 | 63.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_7] Quantitative changes in the provision of municipal social services in the year 2000: home help services for the elderly

Question

Quantitative changes in the provision of municipal social services in the year 2000: home help services for the elderly

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 1 | 0.1 | 0.3 |
| has/have been decreased | 1 | 11 | 1.4 | 3.8 |
| | 2 | 166 | 21.1 | 58.0 |
| has/have been increased | 3 | 107 | 13.6 | 37.4 |
| | 22 | 1 | 0.1 | 0.3 |
| System missing (SYSMIS) | . | 501 | 63.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_8] Quantitative changes in the provision of municipal social services in the year 2000: sheltered/service housing for the elderly**Question**

Quantitative changes in the provision of municipal social services in the year 2000: sheltered/service housing for the elderly

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 10 | 1.3 | 3.5 |
| has/have been decreased | 1 | 1 | 0.1 | 0.3 |
| | 2 | 178 | 22.6 | 62.2 |
| has/have been increased | 3 | 97 | 12.3 | 33.9 |
| System missing (SYSMIS) | . | 501 | 63.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_9] Quantitative changes in the provision of municipal social services in the year 2000: residential care for the elderly**Question**

Quantitative changes in the provision of municipal social services in the year 2000: residential care for the elderly

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|---|-----|------|
| no such service in the municipality | 0 | 6 | 0.8 | 2.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been decreased | 1 | 29 | 3.7 | 10.1 |
| | 2 | 235 | 29.9 | 82.2 |
| has/have been increased | 3 | 16 | 2.0 | 5.6 |
| System missing (SYSMIS) | . | 501 | 63.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_10] Quantitative changes in the provision of municipal social services in the year 2000: substance misuse treatment

Question

Quantitative changes in the provision of municipal social services in the year 2000: substance misuse treatment

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 39 | 5.0 | 13.8 |
| has/have been decreased | 1 | 7 | 0.9 | 2.5 |
| | 2 | 203 | 25.8 | 72.0 |
| has/have been increased | 3 | 33 | 4.2 | 11.7 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_11] Quantitative changes in the provision of municipal social services in the year 2000: rehabilitation and housing services for substance misusers

Question

Quantitative changes in the provision of municipal social services in the year 2000: rehabilitation and housing services for substance misusers

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 50 | 6.4 | 18.0 |
| has/have been decreased | 1 | 5 | 0.6 | 1.8 |
| | 2 | 205 | 26.0 | 73.7 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been increased | 3 | 18 | 2.3 | 6.5 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_12] Quantitative changes in the provision of municipal social services in the year 2000: residential care for substance misusers

Question

Quantitative changes in the provision of municipal social services in the year 2000: residential care for substance misusers

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 34 | 4.3 | 12.0 |
| has/have been decreased | 1 | 19 | 2.4 | 6.7 |
| | 2 | 187 | 23.8 | 66.1 |
| has/have been increased | 3 | 43 | 5.5 | 15.2 |
| System missing (SYSMIS) | . | 504 | 64.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_13] Quantitative changes in the provision of municipal social services in the year 2000: minimum income guarantee

Question

Quantitative changes in the provision of municipal social services in the year 2000: minimum income guarantee

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 1 | 0.1 | 0.4 |
| has/have been decreased | 1 | 28 | 3.6 | 9.8 |
| | 2 | 187 | 23.8 | 65.6 |
| has/have been increased | 3 | 69 | 8.8 | 24.2 |
| System missing (SYSMIS) | . | 502 | 63.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_14] Quantitative changes in the provision of municipal social services in the year 2000: crisis care

Question

Quantitative changes in the provision of municipal social services in the year 2000: crisis care

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 16 | 2.0 | 5.7 |
| has/have been decreased | 1 | 6 | 0.8 | 2.1 |
| | 2 | 212 | 26.9 | 75.2 |
| has/have been increased | 3 | 48 | 6.1 | 17.0 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_15] Quantitative changes in the provision of municipal social services in the year 2000: services for disabled persons

Question

Quantitative changes in the provision of municipal social services in the year 2000: services for disabled persons

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 1 | 0.1 | 0.4 |
| has/have been decreased | 1 | 5 | 0.6 | 1.8 |
| | 2 | 214 | 27.2 | 75.4 |
| has/have been increased | 3 | 64 | 8.1 | 22.5 |
| System missing (SYSMIS) | . | 503 | 63.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_16] Quantitative changes in the provision of municipal social services in the year 2000: services for immigrants

Question

Quantitative changes in the provision of municipal social services in the year 2000: services for immigrants

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 73 | 9.3 | 26.6 |
| has/have been decreased | 1 | 2 | 0.3 | 0.7 |
| | 2 | 166 | 21.1 | 60.6 |
| has/have been increased | 3 | 33 | 4.2 | 12.0 |
| System missing (SYSMIS) | . | 513 | 65.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_1_17] Quantitative changes in the provision of municipal social services in the year 2000: debt counselling**Question**

Quantitative changes in the provision of municipal social services in the year 2000: debt counselling

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 29 | 3.7 | 10.2 |
| has/have been decreased | 1 | 8 | 1.0 | 2.8 |
| | 2 | 220 | 28.0 | 77.7 |
| has/have been increased | 3 | 26 | 3.3 | 9.2 |
| System missing (SYSMIS) | . | 504 | 64.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_1] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: guidance and information dissemination**Question**

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: guidance and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 1 | 0.1 | 0.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 33 | 4.2 | 11.7 |
| | 3 | 166 | 21.1 | 59.1 |
| | 4 | 76 | 9.7 | 27.0 |
| good | 5 | 5 | 0.6 | 1.8 |
| System missing (SYSMIS) | . | 506 | 64.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_2] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: pre-primary education

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: pre-primary education

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.4 |
| | 2 | 3 | 0.4 | 1.1 |
| | 3 | 16 | 2.0 | 5.7 |
| | 4 | 113 | 14.4 | 40.5 |
| good | 5 | 146 | 18.6 | 52.3 |
| System missing (SYSMIS) | . | 508 | 64.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_3] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child day care

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child day care

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 0.4 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 13 | 1.7 | 4.7 |
| | 4 | 122 | 15.5 | 43.7 |
| good | 5 | 143 | 18.2 | 51.3 |
| System missing (SYSMIS) | . | 508 | 64.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_4] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for families with children

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for families with children

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 22 | 2.8 | 7.8 |
| | 2 | 91 | 11.6 | 32.3 |
| | 3 | 117 | 14.9 | 41.5 |
| | 4 | 45 | 5.7 | 16.0 |
| good | 5 | 7 | 0.9 | 2.5 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_5] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child guidance and family counselling

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child guidance and family counselling

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 14 | 1.8 | 5.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 22 | 2.8 | 7.9 |
| | 3 | 125 | 15.9 | 44.8 |
| | 4 | 98 | 12.5 | 35.1 |
| good | 5 | 20 | 2.5 | 7.2 |
| System missing (SYSMIS) | . | 508 | 64.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_6] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child welfare

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 3 | 0.4 | 1.1 |
| | 2 | 30 | 3.8 | 10.6 |
| | 3 | 129 | 16.4 | 45.7 |
| | 4 | 110 | 14.0 | 39.0 |
| good | 5 | 10 | 1.3 | 3.5 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_7] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for the elderly

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for the elderly

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 1 | 0.1 | 0.4 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 16 | 2.0 | 5.7 |
| | 3 | 79 | 10.0 | 28.0 |
| | 4 | 161 | 20.5 | 57.1 |
| good | 5 | 25 | 3.2 | 8.9 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_8] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: sheltered/service housing for the elderly

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: sheltered/service housing for the elderly

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 4 | 0.5 | 1.4 |
| | 2 | 17 | 2.2 | 6.2 |
| | 3 | 67 | 8.5 | 24.3 |
| | 4 | 146 | 18.6 | 52.9 |
| good | 5 | 42 | 5.3 | 15.2 |
| System missing (SYSMIS) | . | 511 | 64.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_9] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for the elderly

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for the elderly

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 1 | 0.1 | 0.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 8 | 1.0 | 2.9 |
| | 3 | 87 | 11.1 | 31.1 |
| | 4 | 145 | 18.4 | 51.8 |
| good | 5 | 39 | 5.0 | 13.9 |
| System missing (SYSMIS) | . | 507 | 64.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_10] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: substance misuse treatment

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: substance misuse treatment

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 15 | 1.9 | 5.8 |
| | 2 | 33 | 4.2 | 12.7 |
| | 3 | 116 | 14.7 | 44.8 |
| | 4 | 82 | 10.4 | 31.7 |
| good | 5 | 13 | 1.7 | 5.0 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_11] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: rehabilitation and housing services for substance misusers

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: rehabilitation and housing services for substance misusers

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 32 | 4.1 | 12.5 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 71 | 9.0 | 27.7 |
| | 3 | 107 | 13.6 | 41.8 |
| | 4 | 39 | 5.0 | 15.2 |
| good | 5 | 7 | 0.9 | 2.7 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_12] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for substance misusers

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for substance misusers

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 16 | 2.0 | 6.0 |
| | 2 | 44 | 5.6 | 16.5 |
| | 3 | 133 | 16.9 | 50.0 |
| | 4 | 65 | 8.3 | 24.4 |
| good | 5 | 8 | 1.0 | 3.0 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_13] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: minimum income guarantee

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: minimum income guarantee

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 0 | 0.0 | 0.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 7 | 0.9 | 2.5 |
| | 3 | 81 | 10.3 | 28.7 |
| | 4 | 153 | 19.4 | 54.3 |
| good | 5 | 41 | 5.2 | 14.5 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_14] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: crisis care

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: crisis care

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 2.6 |
| | 2 | 34 | 4.3 | 12.4 |
| | 3 | 142 | 18.0 | 51.8 |
| | 4 | 82 | 10.4 | 29.9 |
| good | 5 | 9 | 1.1 | 3.3 |
| System missing (SYSMIS) | . | 513 | 65.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_15] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for disabled persons

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for disabled persons

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 8 | 1.0 | 2.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 108 | 13.7 | 38.6 |
| | 4 | 148 | 18.8 | 52.9 |
| good | 5 | 16 | 2.0 | 5.7 |
| System missing (SYSMIS) | . | 507 | 64.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_16] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for immigrants

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for immigrants

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 13 | 1.7 | 5.8 |
| | 2 | 21 | 2.7 | 9.4 |
| | 3 | 116 | 14.7 | 52.0 |
| | 4 | 63 | 8.0 | 28.3 |
| good | 5 | 10 | 1.3 | 4.5 |
| System missing (SYSMIS) | . | 564 | 71.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q6A_2_17] Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: debt counselling

Question

Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: debt counselling

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 8 | 1.0 | 3.0 |
| | 2 | 39 | 5.0 | 14.5 |
| | 3 | 122 | 15.5 | 45.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 82 | 10.4 | 30.5 |
| good | 5 | 18 | 2.3 | 6.7 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_1] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: guidance, counselling and information dissemination

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: guidance, counselling and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 1 | 0.1 | 0.8 |
| | 2 | 92 | 11.7 | 70.2 |
| has/have been increased | 3 | 38 | 4.8 | 29.0 |
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_2] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: unemployment benefits

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: unemployment benefits

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|---|-----|------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 1 | 0.1 | 0.8 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 122 | 15.5 | 93.1 |
| has/have been increased | 3 | 8 | 1.0 | 6.1 |
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_3] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: pensions

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: pensions

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 3 | 0.4 | 2.3 |
| | 2 | 123 | 15.6 | 93.9 |
| has/have been increased | 3 | 5 | 0.6 | 3.8 |
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_4] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: sickness allowance/benefit

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: sickness allowance/benefit

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 0 | 0.0 | 0.0 |
| | 2 | 121 | 15.4 | 92.4 |
| has/have been increased | 3 | 10 | 1.3 | 7.6 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_5] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: reimbursement of medical costs

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: reimbursement of medical costs

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 0 | 0.0 | 0.0 |
| | 2 | 110 | 14.0 | 84.0 |
| has/have been increased | 3 | 21 | 2.7 | 16.0 |
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_6] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: rehabilitation

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: rehabilitation

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 0 | 0.0 | 0.0 |
| | 2 | 107 | 13.6 | 81.7 |
| has/have been increased | 3 | 24 | 3.0 | 18.3 |
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_7] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: benefits for families

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: benefits for families

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 1 | 0.1 | 0.8 |
| | 2 | 124 | 15.8 | 95.4 |
| has/have been increased | 3 | 5 | 0.6 | 3.8 |
| System missing (SYSMIS) | . | 657 | 83.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_1_8] Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: housing allowance

Question

Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: housing allowance

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 1 | 0.1 | 0.8 |
| | 2 | 116 | 14.7 | 88.5 |
| has/have been increased | 3 | 14 | 1.8 | 10.7 |
| System missing (SYSMIS) | . | 656 | 83.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_1] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 6 | 0.8 | 4.7 |
| | 3 | 39 | 5.0 | 30.2 |
| | 4 | 76 | 9.7 | 58.9 |
| good | 5 | 8 | 1.0 | 6.2 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_2] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: unemployment benefits

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: unemployment benefits

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 6 | 0.8 | 4.7 |
| | 3 | 36 | 4.6 | 27.9 |
| | 4 | 79 | 10.0 | 61.2 |
| good | 5 | 8 | 1.0 | 6.2 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_3] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: pensions

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: pensions

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 3 | 33 | 4.2 | 25.6 |
| | 4 | 80 | 10.2 | 62.0 |
| good | 5 | 16 | 2.0 | 12.4 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_4] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: sickness allowance/benefit

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: sickness allowance/benefit

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 3 | 0.4 | 2.3 |
| | 3 | 33 | 4.2 | 25.6 |
| | 4 | 80 | 10.2 | 62.0 |
| good | 5 | 13 | 1.7 | 10.1 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_5] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: reimbursement of medical costs

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: reimbursement of medical costs

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 0 | 0.0 | 0.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 9 | 1.1 | 7.0 |
| | 3 | 38 | 4.8 | 29.5 |
| | 4 | 68 | 8.6 | 52.7 |
| good | 5 | 14 | 1.8 | 10.9 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_6] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: rehabilitation

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: rehabilitation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 3 | 0.4 | 2.3 |
| | 3 | 38 | 4.8 | 29.5 |
| | 4 | 74 | 9.4 | 57.4 |
| good | 5 | 14 | 1.8 | 10.9 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_7] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: benefits for families

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: benefits for families

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 0.8 |
| | 3 | 30 | 3.8 | 23.3 |
| | 4 | 86 | 10.9 | 66.7 |
| good | 5 | 12 | 1.5 | 9.3 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6B_2_8] Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: housing allowance

Question

Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: housing allowance

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 4 | 0.5 | 3.1 |
| | 3 | 40 | 5.1 | 31.0 |
| | 4 | 73 | 9.3 | 56.6 |
| good | 5 | 12 | 1.5 | 9.3 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_1] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: guidance, counselling and information dissemination

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: guidance, counselling and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|---|-----|------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been decreased | 1 | 8 | 1.0 | 8.0 |
| | 2 | 49 | 6.2 | 49.0 |
| has/have been increased | 3 | 43 | 5.5 | 43.0 |
| System missing (SYSMIS) | . | 687 | 87.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_2] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-subsidized job contracts (subsidised employment)

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-subsidized job contracts (subsidised employment)

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 61 | 7.8 | 60.4 |
| | 2 | 36 | 4.6 | 35.6 |
| has/have been increased | 3 | 4 | 0.5 | 4.0 |
| System missing (SYSMIS) | . | 686 | 87.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_3] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: vocational guidance and career counselling

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: vocational guidance and career counselling

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|---|-----|------|
| no such service in the municipality | 0 | 2 | 0.3 | 2.0 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been decreased | 1 | 14 | 1.8 | 13.9 |
| | 2 | 74 | 9.4 | 73.3 |
| has/have been increased | 3 | 11 | 1.4 | 10.9 |
| System missing (SYSMIS) | . | 686 | 87.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_4] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-funded labour market training

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-funded labour market training

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 31 | 3.9 | 30.7 |
| | 2 | 54 | 6.9 | 53.5 |
| has/have been increased | 3 | 16 | 2.0 | 15.8 |
| System missing (SYSMIS) | . | 686 | 87.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_5] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: rehabilitation services

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: rehabilitation services

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|----|------|------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 10 | 1.3 | 9.9 |
| | 2 | 82 | 10.4 | 81.2 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been increased | 3 | 9 | 1.1 | 8.9 |
| System missing (SYSMIS) | . | 686 | 87.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_6] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: services for job seekers

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: services for job seekers

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 3 | 0.4 | 3.0 |
| | 2 | 66 | 8.4 | 65.3 |
| has/have been increased | 3 | 32 | 4.1 | 31.7 |
| System missing (SYSMIS) | . | 686 | 87.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_1_7] Quantitative changes in the provision of employment office services in the area of operation in the year 2000: recruitment services for employers

Question

Quantitative changes in the provision of employment office services in the area of operation in the year 2000: recruitment services for employers

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 4 | 0.5 | 4.0 |
| has/have been decreased | 1 | 1 | 0.1 | 1.0 |
| | 2 | 56 | 7.1 | 55.4 |
| has/have been increased | 3 | 40 | 5.1 | 39.6 |
| System missing (SYSMIS) | . | 686 | 87.2 | – |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q6C_2_1] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 1.0 |
| | 3 | 28 | 3.6 | 27.2 |
| | 4 | 66 | 8.4 | 64.1 |
| good | 5 | 8 | 1.0 | 7.8 |
| System missing (SYSMIS) | . | 684 | 86.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_2_2] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-subsidized job contracts (subsidised employment)

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-subsidized job contracts (subsidised employment)

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 1 | 0.1 | 1.0 |
| | 2 | 17 | 2.2 | 16.5 |
| | 3 | 44 | 5.6 | 42.7 |
| | 4 | 36 | 4.6 | 35.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| good | 5 | 5 | 0.6 | 4.9 |
| System missing (SYSMIS) | . | 684 | 86.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_2_3] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: vocational guidance and career counselling

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: vocational guidance and career counselling

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 6.8 |
| | 2 | 7 | 0.9 | 6.8 |
| | 3 | 26 | 3.3 | 25.2 |
| | 4 | 52 | 6.6 | 50.5 |
| good | 5 | 11 | 1.4 | 10.7 |
| System missing (SYSMIS) | . | 684 | 86.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_2_4] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-funded labour market training

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-funded labour market training

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 1 | 0.1 | 1.0 |
| | 2 | 7 | 0.9 | 6.8 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 29 | 3.7 | 28.2 |
| | 4 | 56 | 7.1 | 54.4 |
| good | 5 | 10 | 1.3 | 9.7 |
| System missing (SYSMIS) | . | 684 | 86.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_2_5] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: rehabilitation services

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: rehabilitation services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 13 | 1.7 | 12.7 |
| | 3 | 39 | 5.0 | 38.2 |
| | 4 | 48 | 6.1 | 47.1 |
| good | 5 | 2 | 0.3 | 2.0 |
| System missing (SYSMIS) | . | 685 | 87.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_2_6] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: services for job seekers

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: services for job seekers

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 0 | 0.0 | 0.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 4 | 0.5 | 3.9 |
| | 3 | 32 | 4.1 | 31.1 |
| | 4 | 53 | 6.7 | 51.5 |
| good | 5 | 14 | 1.8 | 13.6 |
| System missing (SYSMIS) | . | 684 | 86.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6C_2_7] Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: recruitment services for employers

Question

Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: recruitment services for employers

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 1.0 |
| | 2 | 3 | 0.4 | 3.0 |
| | 3 | 28 | 3.6 | 28.0 |
| | 4 | 49 | 6.2 | 49.0 |
| good | 5 | 19 | 2.4 | 19.0 |
| System missing (SYSMIS) | . | 687 | 87.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_1] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: guidance and information dissemination

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: guidance and information dissemination

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 2 | 0.3 | 1.3 |
| | 2 | 122 | 15.5 | 79.7 |
| has/have been increased | 3 | 29 | 3.7 | 19.0 |
| System missing (SYSMIS) | . | 634 | 80.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_2] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: services of general practitioners

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: services of general practitioners

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 26 | 3.3 | 16.7 |
| | 2 | 106 | 13.5 | 67.9 |
| has/have been increased | 3 | 24 | 3.0 | 15.4 |
| System missing (SYSMIS) | . | 631 | 80.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_3] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: specialist medical care

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: specialist medical care

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 13 | 1.7 | 8.3 |
| has/have been decreased | 1 | 2 | 0.3 | 1.3 |
| | 2 | 111 | 14.1 | 71.2 |
| has/have been increased | 3 | 30 | 3.8 | 19.2 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 631 | 80.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_4] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: nurse consultations

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: nurse consultations

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 4 | 0.5 | 2.6 |
| | 2 | 124 | 15.8 | 79.5 |
| has/have been increased | 3 | 28 | 3.6 | 17.9 |
| System missing (SYSMIS) | . | 631 | 80.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_5] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: maternity clinics and child health clinics

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: maternity clinics and child health clinics

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 2 | 0.3 | 1.3 |
| | 2 | 149 | 18.9 | 96.1 |
| has/have been increased | 3 | 4 | 0.5 | 2.6 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_6] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: home nursing care

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: home nursing care

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 3 | 0.4 | 1.9 |
| | 2 | 116 | 14.7 | 75.3 |
| has/have been increased | 3 | 35 | 4.4 | 22.7 |
| System missing (SYSMIS) | . | 633 | 80.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_7] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: school health services

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: school health services

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 9 | 1.1 | 5.8 |
| | 2 | 132 | 16.8 | 85.2 |
| has/have been increased | 3 | 14 | 1.8 | 9.0 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_8] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: student health services

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: student health services

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 19 | 2.4 | 12.7 |
| has/have been decreased | 1 | 6 | 0.8 | 4.0 |
| | 2 | 115 | 14.6 | 76.7 |
| has/have been increased | 3 | 10 | 1.3 | 6.7 |
| System missing (SYSMIS) | . | 637 | 80.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_9] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in primary health care units

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in primary health care units

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 12 | 1.5 | 7.7 |
| | 2 | 128 | 16.3 | 82.6 |
| has/have been increased | 3 | 15 | 1.9 | 9.7 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_10] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in hospitals

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in hospitals

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|----|-----|------|
| no such service in the municipality | 0 | 19 | 2.4 | 12.3 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been decreased | 1 | 19 | 2.4 | 12.3 |
| | 2 | 110 | 14.0 | 71.0 |
| has/have been increased | 3 | 7 | 0.9 | 4.5 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_11] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: health centre wards

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: health centre wards

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 9 | 1.1 | 5.8 |
| has/have been decreased | 1 | 6 | 0.8 | 3.9 |
| | 2 | 119 | 15.1 | 76.8 |
| has/have been increased | 3 | 21 | 2.7 | 13.5 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_12] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: occupational health services

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: occupational health services

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|----|------|------|
| no such service in the municipality | 0 | 2 | 0.3 | 1.3 |
| has/have been decreased | 1 | 10 | 1.3 | 6.5 |
| | 2 | 99 | 12.6 | 64.7 |
| has/have been increased | 3 | 42 | 5.3 | 27.5 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 634 | 80.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_13] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: laboratory tests and x-rays

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: laboratory tests and x-rays

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 2 | 0.3 | 1.3 |
| has/have been decreased | 1 | 1 | 0.1 | 0.6 |
| | 2 | 128 | 16.3 | 83.1 |
| has/have been increased | 3 | 22 | 2.8 | 14.3 |
| | 22 | 1 | 0.1 | 0.6 |
| System missing (SYSMIS) | . | 633 | 80.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_14] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: physiotherapy

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: physiotherapy

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 1 | 0.1 | 0.6 |
| has/have been decreased | 1 | 6 | 0.8 | 3.9 |
| | 2 | 128 | 16.3 | 82.6 |
| has/have been increased | 3 | 20 | 2.5 | 12.9 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_15] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: dental care

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: dental care

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 0 | 0.0 | 0.0 |
| has/have been decreased | 1 | 13 | 1.7 | 8.5 |
| | 2 | 117 | 14.9 | 76.5 |
| has/have been increased | 3 | 23 | 2.9 | 15.0 |
| System missing (SYSMIS) | . | 634 | 80.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_16] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric outpatient services

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric outpatient services

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 2 | 0.3 | 1.3 |
| has/have been decreased | 1 | 4 | 0.5 | 2.6 |
| | 2 | 111 | 14.1 | 71.6 |
| has/have been increased | 3 | 38 | 4.8 | 24.5 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_1_17] Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric in-patient services

Question

Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric in-patient services

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 18 | 2.3 | 11.6 |
| has/have been decreased | 1 | 21 | 2.7 | 13.5 |
| | 2 | 110 | 14.0 | 71.0 |
| has/have been increased | 3 | 6 | 0.8 | 3.9 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_1] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: guidance and information dissemination

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: guidance and information dissemination

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.6 |
| | 2 | 19 | 2.4 | 12.3 |
| | 3 | 70 | 8.9 | 45.5 |
| | 4 | 56 | 7.1 | 36.4 |
| good | 5 | 8 | 1.0 | 5.2 |
| System missing (SYSMIS) | . | 633 | 80.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_2] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: services of general practitioners

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: services of general practitioners

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 3 | 0.4 | 1.9 |
| | 2 | 26 | 3.3 | 16.7 |
| | 3 | 44 | 5.6 | 28.2 |
| | 4 | 63 | 8.0 | 40.4 |
| good | 5 | 20 | 2.5 | 12.8 |
| System missing (SYSMIS) | . | 631 | 80.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_3] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: specialist medical care

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: specialist medical care

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 13 | 1.7 | 8.7 |
| | 3 | 59 | 7.5 | 39.6 |
| | 4 | 60 | 7.6 | 40.3 |
| good | 5 | 17 | 2.2 | 11.4 |
| System missing (SYSMIS) | . | 638 | 81.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_4] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: nurse consultations

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: nurse consultations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 4 | 0.5 | 2.6 |
| | 3 | 29 | 3.7 | 18.7 |
| | 4 | 95 | 12.1 | 61.3 |
| good | 5 | 27 | 3.4 | 17.4 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_5] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: maternity clinics and child health clinics

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: maternity clinics and child health clinics

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 2 | 0.3 | 1.3 |
| | 3 | 23 | 2.9 | 14.8 |
| | 4 | 78 | 9.9 | 50.3 |
| good | 5 | 52 | 6.6 | 33.5 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_6] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: home nursing care

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: home nursing care

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 2 | 0.3 | 1.3 |
| | 3 | 32 | 4.1 | 20.8 |
| | 4 | 92 | 11.7 | 59.7 |
| good | 5 | 28 | 3.6 | 18.2 |
| System missing (SYSMIS) | . | 633 | 80.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_7] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: school health services

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: school health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 9 | 1.1 | 5.8 |
| | 3 | 42 | 5.3 | 26.9 |
| | 4 | 85 | 10.8 | 54.5 |
| good | 5 | 20 | 2.5 | 12.8 |
| System missing (SYSMIS) | . | 631 | 80.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_8] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: student health services

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: student health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 14 | 1.8 | 10.5 |
| | 3 | 51 | 6.5 | 38.3 |
| | 4 | 53 | 6.7 | 39.8 |
| good | 5 | 15 | 1.9 | 11.3 |
| System missing (SYSMIS) | . | 654 | 83.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_9] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in primary health care units

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in primary health care units

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 7 | 0.9 | 4.6 |
| | 3 | 41 | 5.2 | 26.8 |
| | 4 | 71 | 9.0 | 46.4 |
| good | 5 | 34 | 4.3 | 22.2 |
| System missing (SYSMIS) | . | 634 | 80.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_10] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in hospitals

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in hospitals

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 0.7 |
| | 3 | 41 | 5.2 | 28.7 |
| | 4 | 80 | 10.2 | 55.9 |
| good | 5 | 21 | 2.7 | 14.7 |
| System missing (SYSMIS) | . | 644 | 81.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_11] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: health centre wards

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: health centre wards

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 2 | 0.3 | 1.4 |
| | 3 | 43 | 5.5 | 29.5 |
| | 4 | 70 | 8.9 | 47.9 |
| good | 5 | 31 | 3.9 | 21.2 |
| System missing (SYSMIS) | . | 641 | 81.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_12] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: occupational health services

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: occupational health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 25 | 3.2 | 16.7 |
| | 3 | 43 | 5.5 | 28.7 |
| | 4 | 62 | 7.9 | 41.3 |
| good | 5 | 20 | 2.5 | 13.3 |
| System missing (SYSMIS) | . | 637 | 80.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_13] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: laboratory tests and x-rays

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: laboratory tests and x-rays

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 3 | 28 | 3.6 | 18.2 |
| | 4 | 75 | 9.5 | 48.7 |
| good | 5 | 51 | 6.5 | 33.1 |
| System missing (SYSMIS) | . | 633 | 80.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_14] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: physiotherapy

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: physiotherapy

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 14 | 1.8 | 9.0 |
| | 3 | 55 | 7.0 | 35.5 |
| | 4 | 68 | 8.6 | 43.9 |
| good | 5 | 18 | 2.3 | 11.6 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_15] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: dental care

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: dental care

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.6 |
| | 2 | 14 | 1.8 | 9.0 |
| | 3 | 41 | 5.2 | 26.5 |
| | 4 | 59 | 7.5 | 38.1 |
| good | 5 | 40 | 5.1 | 25.8 |
| System missing (SYSMIS) | . | 632 | 80.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_16] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric outpatient services

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric outpatient services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 16 | 2.0 | 10.4 |
| | 3 | 64 | 8.1 | 41.6 |
| | 4 | 64 | 8.1 | 41.6 |
| good | 5 | 10 | 1.3 | 6.5 |
| System missing (SYSMIS) | . | 633 | 80.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q6E_2_17] Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric in-patient services

Question

Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric in-patient services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 0 | 0.0 | 0.0 |
| | 2 | 13 | 1.7 | 9.1 |
| | 3 | 65 | 8.3 | 45.5 |
| | 4 | 60 | 7.6 | 42.0 |
| good | 5 | 5 | 0.6 | 3.5 |
| System missing (SYSMIS) | . | 644 | 81.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q8ABC_1] Municipal health services from the viewpoint of service users: Effectiveness and accessibility of services

Question

Municipal health services from the viewpoint of service users: Effectiveness and accessibility of services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 4 | 0.5 | 0.8 |
| | 2 | 60 | 7.6 | 11.5 |
| | 3 | 192 | 24.4 | 36.7 |
| | 4 | 226 | 28.7 | 43.2 |
| good | 5 | 41 | 5.2 | 7.8 |
| System missing (SYSMIS) | . | 264 | 33.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q8ABC_2] Municipal health services from the viewpoint of service users: Sufficiency of staffing levels

Question

Municipal health services from the viewpoint of service users: Sufficiency of staffing levels

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 15 | 1.9 | 2.9 |
| | 2 | 131 | 16.6 | 25.0 |
| | 3 | 220 | 28.0 | 42.0 |
| | 4 | 131 | 16.6 | 25.0 |
| good | 5 | 27 | 3.4 | 5.2 |
| System missing (SYSMIS) | . | 263 | 33.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q8ABC_3] Municipal health services from the viewpoint of service users: Professional skills and qualifications of staff

Question

Municipal health services from the viewpoint of service users: Professional skills and qualifications of staff

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.2 |
| | 2 | 9 | 1.1 | 1.7 |
| | 3 | 115 | 14.6 | 21.9 |
| | 4 | 324 | 41.2 | 61.8 |
| good | 5 | 75 | 9.5 | 14.3 |
| System missing (SYSMIS) | . | 263 | 33.4 | – |
| | | 787 | 100.0 | 100.0 |

**[Q8ABC_4] Municipal health services from the viewpoint of service users:
Cooperation with multiple service users**

Question

Municipal health services from the viewpoint of service users: Cooperation with multiple service users

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 1.3 |
| | 2 | 82 | 10.4 | 15.6 |
| | 3 | 244 | 31.0 | 46.6 |
| | 4 | 171 | 21.7 | 32.6 |
| good | 5 | 20 | 2.5 | 3.8 |
| System missing (SYSMIS) | . | 263 | 33.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q10ACE_1] Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Effectiveness and accessibility of services

Question

Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Effectiveness and accessibility of services

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 8 | 1.0 | 1.5 |
| | 2 | 46 | 5.8 | 8.4 |
| | 3 | 170 | 21.6 | 31.0 |
| | 4 | 269 | 34.2 | 49.1 |
| good | 5 | 55 | 7.0 | 10.0 |
| System missing (SYSMIS) | . | 239 | 30.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q10ACE_2] Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Sufficiency of staffing levels

Question

Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Sufficiency of staffing levels

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 1.3 |
| | 2 | 42 | 5.3 | 7.7 |
| | 3 | 216 | 27.4 | 39.6 |
| | 4 | 226 | 28.7 | 41.4 |
| good | 5 | 55 | 7.0 | 10.1 |
| System missing (SYSMIS) | . | 241 | 30.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q10ACE_3] Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Professional skills and qualifications of staff

Question

Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Professional skills and qualifications of staff

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 2 | 0.3 | 0.4 |
| | 2 | 14 | 1.8 | 2.6 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 134 | 17.0 | 24.5 |
| | 4 | 316 | 40.2 | 57.8 |
| good | 5 | 81 | 10.3 | 14.8 |
| System missing (SYSMIS) | . | 240 | 30.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q10ACE_4] Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Cooperation with multiple service users

Question

Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Cooperation with multiple service users

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 15 | 1.9 | 2.8 |
| | 2 | 61 | 7.8 | 11.2 |
| | 3 | 196 | 24.9 | 36.0 |
| | 4 | 223 | 28.3 | 40.9 |
| good | 5 | 50 | 6.4 | 9.2 |
| System missing (SYSMIS) | . | 242 | 30.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q12ABE_1] Services of the employment administration in the municipality from the viewpoint of service users: Effectiveness and accessibility of services

Question

Services of the employment administration in the municipality from the viewpoint of service users: Effectiveness and accessibility of services

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 12 | 1.5 | 2.1 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 81 | 10.3 | 14.2 |
| | 3 | 251 | 31.9 | 44.0 |
| | 4 | 204 | 25.9 | 35.8 |
| good | 5 | 22 | 2.8 | 3.9 |
| System missing (SYSMIS) | . | 217 | 27.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q12ABE_2] Services of the employment administration in the municipality from the viewpoint of service users: Sufficiency of staffing levels

Question

Services of the employment administration in the municipality from the viewpoint of service users: Sufficiency of staffing levels

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 6 | 0.8 | 1.1 |
| | 2 | 54 | 6.9 | 9.6 |
| | 3 | 242 | 30.7 | 42.8 |
| | 4 | 228 | 29.0 | 40.4 |
| good | 5 | 35 | 4.4 | 6.2 |
| System missing (SYSMIS) | . | 222 | 28.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q12ABE_3] Services of the employment administration in the municipality from the viewpoint of service users: Professional skills and qualifications of staff

Question

Services of the employment administration in the municipality from the viewpoint of service users: Professional skills and qualifications of staff

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 4 | 0.5 | 0.7 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 28 | 3.6 | 5.0 |
| | 3 | 210 | 26.7 | 37.2 |
| | 4 | 278 | 35.3 | 49.2 |
| good | 5 | 45 | 5.7 | 8.0 |
| System missing (SYSMIS) | . | 222 | 28.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q12ABE_4] Services of the employment administration in the municipality from the viewpoint of service users: Cooperation with multiple service users

Question

Services of the employment administration in the municipality from the viewpoint of service users: Cooperation with multiple service users

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 22 | 2.8 | 3.9 |
| | 2 | 65 | 8.3 | 11.4 |
| | 3 | 229 | 29.1 | 40.2 |
| | 4 | 224 | 28.5 | 39.3 |
| good | 5 | 30 | 3.8 | 5.3 |
| System missing (SYSMIS) | . | 217 | 27.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q12BCE_1] Social services in the area of operation from the viewpoint of service users: Effectiveness and accessibility of services

Question

Social services in the area of operation from the viewpoint of service users: Effectiveness and accessibility of services

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|-----|------|
| poor | 1 | 2 | 0.3 | 0.5 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 22 | 2.8 | 5.6 |
| | 3 | 199 | 25.3 | 50.9 |
| | 4 | 155 | 19.7 | 39.6 |
| good | 5 | 13 | 1.7 | 3.3 |
| System missing (SYSMIS) | . | 396 | 50.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q12BCE_2] Social services in the area of operation from the viewpoint of service users: Sufficiency of staffing levels

Question

Social services in the area of operation from the viewpoint of service users: Sufficiency of staffing levels

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 16 | 2.0 | 4.1 |
| | 2 | 115 | 14.6 | 29.4 |
| | 3 | 185 | 23.5 | 47.3 |
| | 4 | 63 | 8.0 | 16.1 |
| good | 5 | 12 | 1.5 | 3.1 |
| System missing (SYSMIS) | . | 396 | 50.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q12BCE_3] Social services in the area of operation from the viewpoint of service users: Professional skills and qualifications of staff

Question

Social services in the area of operation from the viewpoint of service users: Professional skills and qualifications of staff

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 2 | 0.3 | 0.5 |
| | 2 | 20 | 2.5 | 5.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 116 | 14.7 | 29.7 |
| | 4 | 209 | 26.6 | 53.5 |
| good | 5 | 44 | 5.6 | 11.3 |
| System missing (SYSMIS) | . | 396 | 50.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q12BCE_4] Social services in the area of operation from the viewpoint of service users: Cooperation with multiple service users

Question

Social services in the area of operation from the viewpoint of service users: Cooperation with multiple service users

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 6 | 0.8 | 1.5 |
| | 2 | 42 | 5.3 | 10.8 |
| | 3 | 151 | 19.2 | 38.7 |
| | 4 | 168 | 21.3 | 43.1 |
| good | 5 | 23 | 2.9 | 5.9 |
| System missing (SYSMIS) | . | 397 | 50.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_1_1] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 293 | 37.2 | 47.8 |
| has/have been decreased | 1 | 13 | 1.7 | 2.1 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 235 | 29.9 | 38.3 |
| has/have been increased | 3 | 72 | 9.1 | 11.7 |
| System missing (SYSMIS) | . | 174 | 22.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_1_2] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 329 | 41.8 | 53.9 |
| has/have been decreased | 1 | 5 | 0.6 | 0.8 |
| | 2 | 238 | 30.2 | 39.0 |
| has/have been increased | 3 | 38 | 4.8 | 6.2 |
| System missing (SYSMIS) | . | 177 | 22.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_1_3] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 230 | 29.2 | 38.1 |
| has/have been decreased | 1 | 3 | 0.4 | 0.5 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 308 | 39.1 | 51.0 |
| has/have been increased | 3 | 63 | 8.0 | 10.4 |
| System missing (SYSMIS) | . | 183 | 23.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_1_4] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 136 | 17.3 | 22.2 |
| has/have been decreased | 1 | 4 | 0.5 | 0.7 |
| | 2 | 283 | 36.0 | 46.2 |
| has/have been increased | 3 | 190 | 24.1 | 31.0 |
| System missing (SYSMIS) | . | 174 | 22.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_1_5] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 232 | 29.5 | 38.3 |
| has/have been decreased | 1 | 5 | 0.6 | 0.8 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-------|-------|------|
| | 2 | 303 | 38.5 | 50.0 |
| has/have been increased | 3 | 66 | 8.4 | 10.9 |
| System missing (SYSMIS) | . | 181 | 23.0 | – |
| | 787 | 100.0 | 100.0 | |

[Q14_1_6] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: mentally ill persons

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: mentally ill persons

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-------|-------|------|
| no such service in the municipality | 0 | 222 | 28.2 | 36.3 |
| has/have been decreased | 1 | 11 | 1.4 | 1.8 |
| | 2 | 291 | 37.0 | 47.6 |
| has/have been increased | 3 | 87 | 11.1 | 14.2 |
| System missing (SYSMIS) | . | 176 | 22.4 | – |
| | 787 | 100.0 | 100.0 | |

[Q14_1_7] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 311 | 39.5 | 51.2 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been decreased | 1 | 16 | 2.0 | 2.6 |
| | 2 | 256 | 32.5 | 42.2 |
| has/have been increased | 3 | 24 | 3.0 | 4.0 |
| System missing (SYSMIS) | . | 180 | 22.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_1_8] Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Question

Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 289 | 36.7 | 47.8 |
| has/have been decreased | 1 | 3 | 0.4 | 0.5 |
| | 2 | 253 | 32.1 | 41.9 |
| has/have been increased | 3 | 59 | 7.5 | 9.8 |
| System missing (SYSMIS) | . | 183 | 23.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_1] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 16 | 2.0 | 4.6 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 22 | 2.8 | 6.4 |
| | 3 | 156 | 19.8 | 45.1 |
| | 4 | 126 | 16.0 | 36.4 |
| good | 5 | 26 | 3.3 | 7.5 |
| System missing (SYSMIS) | . | 441 | 56.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_2] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 18 | 2.3 | 5.9 |
| | 2 | 29 | 3.7 | 9.4 |
| | 3 | 183 | 23.3 | 59.6 |
| | 4 | 71 | 9.0 | 23.1 |
| good | 5 | 6 | 0.8 | 2.0 |
| System missing (SYSMIS) | . | 480 | 61.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_3] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 12 | 1.5 | 3.1 |
| | 2 | 13 | 1.7 | 3.4 |
| | 3 | 230 | 29.2 | 60.1 |
| | 4 | 114 | 14.5 | 29.8 |
| good | 5 | 14 | 1.8 | 3.7 |
| System missing (SYSMIS) | . | 404 | 51.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_4] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 8 | 1.0 | 1.7 |
| | 2 | 13 | 1.7 | 2.7 |
| | 3 | 200 | 25.4 | 41.8 |
| | 4 | 221 | 28.1 | 46.1 |
| good | 5 | 37 | 4.7 | 7.7 |
| System missing (SYSMIS) | . | 308 | 39.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_5] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 10 | 1.3 | 2.6 |
| | 2 | 22 | 2.8 | 5.8 |
| | 3 | 200 | 25.4 | 52.9 |
| | 4 | 134 | 17.0 | 35.4 |
| good | 5 | 12 | 1.5 | 3.2 |
| System missing (SYSMIS) | . | 409 | 52.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_6] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 20 | 2.5 | 5.1 |
| | 2 | 48 | 6.1 | 12.3 |
| | 3 | 188 | 23.9 | 48.3 |
| | 4 | 118 | 15.0 | 30.3 |
| good | 5 | 15 | 1.9 | 3.9 |
| System missing (SYSMIS) | . | 398 | 50.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_7] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 27 | 3.4 | 8.7 |
| | 2 | 62 | 7.9 | 20.1 |
| | 3 | 173 | 22.0 | 56.0 |
| | 4 | 41 | 5.2 | 13.3 |
| good | 5 | 6 | 0.8 | 1.9 |
| System missing (SYSMIS) | . | 478 | 60.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q14_2_8] Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Question

Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 21 | 2.7 | 6.3 |
| | 2 | 39 | 5.0 | 11.6 |
| | 3 | 178 | 22.6 | 53.1 |
| | 4 | 86 | 10.9 | 25.7 |
| good | 5 | 11 | 1.4 | 3.3 |
| System missing (SYSMIS) | . | 452 | 57.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_1] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 262 | 33.3 | 44.4 |
| has/have been decreased | 1 | 6 | 0.8 | 1.0 |
| | 2 | 292 | 37.1 | 49.5 |
| has/have been increased | 3 | 30 | 3.8 | 5.1 |
| System missing (SYSMIS) | . | 197 | 25.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_2] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 259 | 32.9 | 44.0 |
| has/have been decreased | 1 | 6 | 0.8 | 1.0 |
| | 2 | 298 | 37.9 | 50.6 |
| has/have been increased | 3 | 26 | 3.3 | 4.4 |
| System missing (SYSMIS) | . | 198 | 25.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_3] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 201 | 25.5 | 34.0 |
| has/have been decreased | 1 | 7 | 0.9 | 1.2 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 346 | 44.0 | 58.4 |
| has/have been increased | 3 | 38 | 4.8 | 6.4 |
| System missing (SYSMIS) | . | 195 | 24.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_4] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 201 | 25.5 | 34.1 |
| has/have been decreased | 1 | 5 | 0.6 | 0.8 |
| | 2 | 330 | 41.9 | 56.0 |
| has/have been increased | 3 | 53 | 6.7 | 9.0 |
| System missing (SYSMIS) | . | 198 | 25.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_5] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 255 | 32.4 | 43.8 |
| has/have been decreased | 1 | 4 | 0.5 | 0.7 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 301 | 38.2 | 51.7 |
| has/have been increased | 3 | 22 | 2.8 | 3.8 |
| System missing (SYSMIS) | . | 205 | 26.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_6] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 284 | 36.1 | 48.5 |
| has/have been decreased | 1 | 7 | 0.9 | 1.2 |
| | 2 | 269 | 34.2 | 45.9 |
| has/have been increased | 3 | 26 | 3.3 | 4.4 |
| System missing (SYSMIS) | . | 201 | 25.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_7] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|------|------|
| no such service in the municipality | 0 | 324 | 41.2 | 55.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have been decreased | 1 | 6 | 0.8 | 1.0 |
| | 2 | 246 | 31.3 | 42.1 |
| has/have been increased | 3 | 9 | 1.1 | 1.5 |
| System missing (SYSMIS) | . | 202 | 25.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_1_8] Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Question

Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------------------|-------|-----|-------|-------|
| no such service in the municipality | 0 | 332 | 42.2 | 56.9 |
| has/have been decreased | 1 | 5 | 0.6 | 0.9 |
| | 2 | 235 | 29.9 | 40.3 |
| has/have been increased | 3 | 11 | 1.4 | 1.9 |
| System missing (SYSMIS) | . | 204 | 25.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_1] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 20 | 2.5 | 5.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 20 | 2.5 | 5.9 |
| | 3 | 172 | 21.9 | 50.4 |
| | 4 | 106 | 13.5 | 31.1 |
| good | 5 | 23 | 2.9 | 6.7 |
| System missing (SYSMIS) | . | 446 | 56.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_2] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 20 | 2.5 | 5.8 |
| | 2 | 24 | 3.0 | 7.0 |
| | 3 | 179 | 22.7 | 52.0 |
| | 4 | 103 | 13.1 | 29.9 |
| good | 5 | 18 | 2.3 | 5.2 |
| System missing (SYSMIS) | . | 443 | 56.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_3] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 13 | 1.7 | 3.3 |
| | 2 | 19 | 2.4 | 4.8 |
| | 3 | 184 | 23.4 | 46.9 |
| | 4 | 153 | 19.4 | 39.0 |
| good | 5 | 23 | 2.9 | 5.9 |
| System missing (SYSMIS) | . | 395 | 50.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_4] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 12 | 1.5 | 3.1 |
| | 2 | 22 | 2.8 | 5.7 |
| | 3 | 182 | 23.1 | 47.2 |
| | 4 | 143 | 18.2 | 37.0 |
| good | 5 | 27 | 3.4 | 7.0 |
| System missing (SYSMIS) | . | 401 | 51.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_5] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 18 | 2.3 | 5.5 |
| | 2 | 22 | 2.8 | 6.7 |
| | 3 | 179 | 22.7 | 54.4 |
| | 4 | 98 | 12.5 | 29.8 |
| good | 5 | 12 | 1.5 | 3.6 |
| System missing (SYSMIS) | . | 458 | 58.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_6] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 22 | 2.8 | 7.0 |
| | 2 | 46 | 5.8 | 14.6 |
| | 3 | 165 | 21.0 | 52.4 |
| | 4 | 70 | 8.9 | 22.2 |
| good | 5 | 12 | 1.5 | 3.8 |
| System missing (SYSMIS) | . | 472 | 60.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_7] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 41 | 5.2 | 14.5 |
| | 2 | 47 | 6.0 | 16.6 |
| | 3 | 145 | 18.4 | 51.2 |
| | 4 | 44 | 5.6 | 15.5 |
| good | 5 | 6 | 0.8 | 2.1 |
| System missing (SYSMIS) | . | 504 | 64.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q15_2_8] Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Question

Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 29 | 3.7 | 10.9 |
| | 2 | 28 | 3.6 | 10.5 |
| | 3 | 158 | 20.1 | 59.2 |
| | 4 | 47 | 6.0 | 17.6 |
| good | 5 | 5 | 0.6 | 1.9 |
| System missing (SYSMIS) | . | 520 | 66.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q17_1] Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Minimum income guarantee

Question

Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Minimum income guarantee

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 35 | 4.4 | 5.2 |
| | 2 | 158 | 20.1 | 23.4 |
| | 3 | 257 | 32.7 | 38.0 |
| | 4 | 189 | 24.0 | 28.0 |
| good | 5 | 37 | 4.7 | 5.5 |
| System missing (SYSMIS) | . | 111 | 14.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q17_2] Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Earnings-related income support

Question

Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Earnings-related income support

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 2 | 0.3 | 0.3 |
| | 2 | 37 | 4.7 | 5.5 |
| | 3 | 251 | 31.9 | 37.1 |
| | 4 | 351 | 44.6 | 51.8 |
| good | 5 | 36 | 4.6 | 5.3 |
| System missing (SYSMIS) | . | 110 | 14.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q17_3] Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Social security benefits

Question

Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Social security benefits

Frequencies

| label | value | n | % | v. % |
|-------|-------|----|-----|------|
| poor | 1 | 3 | 0.4 | 0.4 |
| | 2 | 37 | 4.7 | 5.5 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 264 | 33.5 | 39.0 |
| | 4 | 313 | 39.8 | 46.2 |
| good | 5 | 60 | 7.6 | 8.9 |
| System missing (SYSMIS) | . | 110 | 14.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q18_1] How big an impact does unequal income distribution have in the municipality/area of operation

Question

How big an impact does unequal income distribution have in the municipality/area of operation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| small impact | 1 | 9 | 1.1 | 1.3 |
| | 2 | 82 | 10.4 | 12.2 |
| | 3 | 321 | 40.8 | 47.6 |
| | 4 | 221 | 28.1 | 32.8 |
| big impact | 5 | 41 | 5.2 | 6.1 |
| System missing (SYSMIS) | . | 113 | 14.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q18_2] What kind of impact does unequal income distribution have in the municipality/area of operation

Question

What kind of impact does unequal income distribution have in the municipality/area of operation

Frequencies

| label | value | n | % | v. % |
|-----------------|-------|-----|------|------|
| negative impact | 1 | 35 | 4.4 | 5.2 |
| | 2 | 249 | 31.6 | 37.2 |
| | 3 | 359 | 45.6 | 53.6 |
| | 4 | 24 | 3.0 | 3.6 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| positive impact | 5 | 3 | 0.4 | 0.4 |
| System missing (SYSMIS) | . | 117 | 14.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q19A] Economic situation of the municipality in the year 2000

Question

Economic situation of the municipality in the year 2000

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|---|------|
| poor | 1 | – | – | – |
| good | 5 | – | – | – |

[Q19D] Economic situation of the organisation at the beginning of the year 2001 in terms of possibility to maintain activities/services

Question

Economic situation of the organisation at the beginning of the year 2001 in terms of possibility to maintain activities/services

Frequencies

| label | value | n | % | v. % |
|-------|-------|---|---|------|
| poor | 1 | – | – | – |
| good | 5 | – | – | – |

[Q20A] Estimation of change in the economic situation of the municipality in the year 2001 compared to the year 2000

Question

Estimation of change in the economic situation of the municipality in the year 2001 compared to the year 2000

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| will get worse | 1 | 31 | 3.9 | 10.8 |
| | 2 | 98 | 12.5 | 34.0 |
| | 3 | 102 | 13.0 | 35.4 |
| | 4 | 54 | 6.9 | 18.8 |
| will improve | 5 | 3 | 0.4 | 1.0 |
| System missing (SYSMIS) | . | 499 | 63.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q21] What do you think about present trends in social policy**Question**

What do you think about present trends in social policy

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| I'm worried | 1 | 46 | 5.8 | 6.7 |
| | 2 | 258 | 32.8 | 37.8 |
| | 3 | 201 | 25.5 | 29.5 |
| | 4 | 169 | 21.5 | 24.8 |
| I'm optimistic | 5 | 8 | 1.0 | 1.2 |
| System missing (SYSMIS) | . | 105 | 13.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q22_1] Change in overall staffing level in the year 2000**Question**

Change in overall staffing level in the year 2000

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| decreased | 1 | 128 | 16.3 | 16.5 |
| stayed the same | 2 | 427 | 54.3 | 55.2 |
| increased | 3 | 219 | 27.8 | 28.3 |
| System missing (SYSMIS) | . | 13 | 1.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q22_2] Estimation of change in overall staffing level in the year 2001**Question***Estimation of change in overall staffing level in the year 2001***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| will decrease | 1 | 112 | 14.2 | 14.6 |
| will stay the same | 2 | 359 | 45.6 | 46.7 |
| will increase | 3 | 297 | 37.7 | 38.7 |
| System missing (SYSMIS) | . | 19 | 2.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q23] Sufficiency of staffing levels for managing tasks**Question***Sufficiency of staffing levels for managing tasks***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| insufficient | 1 | 46 | 5.8 | 6.7 |
| | 2 | 228 | 29.0 | 33.3 |
| | 3 | 253 | 32.1 | 37.0 |
| | 4 | 134 | 17.0 | 19.6 |
| sufficient | 5 | 23 | 2.9 | 3.4 |
| System missing (SYSMIS) | . | 103 | 13.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q24] Was recruiting qualified staff easy in the past year?**Question***Was recruiting qualified staff easy in the past year?***Frequencies**

| label | value | n | % | v. % |
|----------------|-------|-----|------|------|
| no recruitment | 0 | 102 | 13.0 | 13.3 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| difficult | 1 | 51 | 6.5 | 6.6 |
| | 2 | 144 | 18.3 | 18.7 |
| | 3 | 129 | 16.4 | 16.8 |
| | 4 | 240 | 30.5 | 31.2 |
| easy | 5 | 103 | 13.1 | 13.4 |
| System missing (SYSMIS) | . | 18 | 2.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q25] What is the mood like among staff at the beginning of the year 2000?**Question***What is the mood like among staff at the beginning of the year 2000?***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| worried | 1 | 27 | 3.4 | 3.5 |
| | 2 | 217 | 27.6 | 27.9 |
| | 3 | 263 | 33.4 | 33.8 |
| | 4 | 243 | 30.9 | 31.2 |
| optimistic | 5 | 29 | 3.7 | 3.7 |
| System missing (SYSMIS) | . | 8 | 1.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q26] How well have the professional skills and development needs of staff been attended to?**Question***How well have the professional skills and development needs of staff been attended to?***Frequencies**

| label | value | n | % | v. % |
|-----------------|-------|-----|------|------|
| not at all well | 1 | 12 | 1.5 | 1.5 |
| | 2 | 78 | 9.9 | 10.0 |
| | 3 | 256 | 32.5 | 32.9 |
| | 4 | 374 | 47.5 | 48.1 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| well | 5 | 58 | 7.4 | 7.5 |
| System missing (SYSMIS) | . | 9 | 1.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q27_1] How big an impact has migration had on the municipality/area of operation?

Question

How big an impact has migration had on the municipality/area of operation?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| small impact | 1 | 15 | 1.9 | 2.2 |
| | 2 | 98 | 12.5 | 14.3 |
| | 3 | 180 | 22.9 | 26.3 |
| | 4 | 255 | 32.4 | 37.3 |
| big impact | 5 | 136 | 17.3 | 19.9 |
| System missing (SYSMIS) | . | 103 | 13.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q27_2] What kind of impact has migration had on the municipality/area of operation?

Question

What kind of impact has migration had on the municipality/area of operation?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| negative impact | 1 | 117 | 14.9 | 17.2 |
| | 2 | 267 | 33.9 | 39.1 |
| | 3 | 199 | 25.3 | 29.2 |
| | 4 | 90 | 11.4 | 13.2 |
| positive impact | 5 | 9 | 1.1 | 1.3 |
| System missing (SYSMIS) | . | 105 | 13.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q28] Have the social services department/office/health care department reacted to the impact of migration?

Question

Have the social services department/office/health care department reacted to the impact of migration?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no | 1 | 414 | 52.6 | 63.5 |
| yes | 2 | 238 | 30.2 | 36.5 |
| System missing (SYSMIS) | . | 135 | 17.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q29A] Based on the following socioeconomic scale, which group does the municipality belong to?

Question

Based on the following socioeconomic scale, which group does the municipality belong to?

Frequencies

| label | value | n | % | v. % |
|------------------------------|-------|-----|-------|-------|
| problem municipality | 1 | 66 | 8.4 | 22.8 |
| municipality at a crossroads | 2 | 171 | 21.7 | 59.0 |
| dynamic municipality | 3 | 53 | 6.7 | 18.3 |
| System missing (SYSMIS) | . | 497 | 63.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q29BCE_1] Based on the following socioeconomic scale, which group do the municipalities in your area of operation belong to?

Question

Based on the following socioeconomic scale, which group do the municipalities in your area of operation belong to?

Frequencies

2. Variables

| label | value | n | % | v. % |
|------------------------------|-------|-----|-------|-------|
| problem municipality | 1 | 94 | 11.9 | 24.0 |
| municipality at a crossroads | 2 | 234 | 29.7 | 59.7 |
| dynamic municipality | 3 | 64 | 8.1 | 16.3 |
| System missing (SYSMIS) | . | 395 | 50.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q29BCE_2] Based on the following socioeconomic scale, which group does the municipality where the health centre/office is located belong to?

Question

Based on the following socioeconomic scale, which group does the municipality where the health centre/office is located belong to?

Frequencies

| label | value | n | % | v. % |
|------------------------------|-------|-----|-------|-------|
| problem municipality | 1 | 73 | 9.3 | 19.1 |
| municipality at a crossroads | 2 | 226 | 28.7 | 59.0 |
| dynamic municipality | 3 | 84 | 10.7 | 21.9 |
| System missing (SYSMIS) | . | 404 | 51.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q32] Has the problem you named as the worst for children's welfare been solved?

Question

Has the problem you named as the worst for children's welfare been solved?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no | 1 | 70 | 8.9 | 15.8 |
| yes | 2 | 372 | 47.3 | 84.2 |
| System missing (SYSMIS) | . | 345 | 43.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_1_1] Welfare of specific child groups: pre-school children

Question

Welfare of specific child groups: pre-school children

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 3 | 0.4 | 0.5 |
| | 2 | 22 | 2.8 | 3.5 |
| | 3 | 207 | 26.3 | 32.5 |
| | 4 | 346 | 44.0 | 54.3 |
| good | 5 | 59 | 7.5 | 9.3 |
| System missing (SYSMIS) | . | 150 | 19.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_1_2] Welfare of specific child groups: children attending primary school**Question**

Welfare of specific child groups: children attending primary school

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 3 | 0.4 | 0.5 |
| | 2 | 47 | 6.0 | 7.4 |
| | 3 | 279 | 35.5 | 43.9 |
| | 4 | 275 | 34.9 | 43.3 |
| good | 5 | 31 | 3.9 | 4.9 |
| System missing (SYSMIS) | . | 152 | 19.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_1_3] Welfare of specific child groups: children attending lower secondary school**Question**

Welfare of specific child groups: children attending lower secondary school

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 3 | 0.4 | 0.5 |
| | 2 | 152 | 19.3 | 23.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 345 | 43.8 | 54.3 |
| | 4 | 129 | 16.4 | 20.3 |
| good | 5 | 6 | 0.8 | 0.9 |
| System missing (SYSMIS) | . | 152 | 19.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_1_4] Welfare of specific child groups: 16-17-year-olds

Question

Welfare of specific child groups: 16-17-year-olds

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 1.1 |
| | 2 | 160 | 20.3 | 25.2 |
| | 3 | 356 | 45.2 | 56.0 |
| | 4 | 111 | 14.1 | 17.5 |
| good | 5 | 2 | 0.3 | 0.3 |
| System missing (SYSMIS) | . | 151 | 19.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_2_1] Sufficiency of measures taken to promote the welfare of specific child groups: pre-school children

Question

Sufficiency of measures taken to promote the welfare of specific child groups: pre-school children

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 7 | 0.9 | 1.1 |
| | 2 | 70 | 8.9 | 11.1 |
| | 3 | 209 | 26.6 | 33.0 |
| | 4 | 299 | 38.0 | 47.2 |
| good | 5 | 48 | 6.1 | 7.6 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 154 | 19.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_2_2] Sufficiency of measures taken to promote the welfare of specific child groups: children attending primary school

Question

Sufficiency of measures taken to promote the welfare of specific child groups: children attending primary school

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 7 | 0.9 | 1.1 |
| | 2 | 108 | 13.7 | 17.1 |
| | 3 | 272 | 34.6 | 43.0 |
| | 4 | 225 | 28.6 | 35.6 |
| good | 5 | 20 | 2.5 | 3.2 |
| System missing (SYSMIS) | . | 155 | 19.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q33_2_3] Sufficiency of measures taken to promote the welfare of specific child groups: children attending lower secondary school

Question

Sufficiency of measures taken to promote the welfare of specific child groups: children attending lower secondary school

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| poor | 1 | 18 | 2.3 | 2.9 |
| | 2 | 213 | 27.1 | 33.8 |
| | 3 | 308 | 39.1 | 48.8 |
| | 4 | 87 | 11.1 | 13.8 |
| good | 5 | 5 | 0.6 | 0.8 |
| System missing (SYSMIS) | . | 156 | 19.8 | – |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q33_2_4] Sufficiency of measures taken to promote the welfare of specific child groups: 16-17-year-olds

Question

Sufficiency of measures taken to promote the welfare of specific child groups: 16-17-year-olds

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 28 | 3.6 | 4.4 |
| | 2 | 228 | 29.0 | 36.2 |
| | 3 | 311 | 39.5 | 49.4 |
| | 4 | 63 | 8.0 | 10.0 |
| good | 5 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 157 | 19.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_1_1] Welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home)

Question

Welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 9 | 1.1 | 1.5 |
| | 2 | 89 | 11.3 | 14.9 |
| | 3 | 256 | 32.5 | 42.9 |
| | 4 | 205 | 26.0 | 34.3 |
| good | 5 | 38 | 4.8 | 6.4 |
| System missing (SYSMIS) | . | 190 | 24.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_1_2] Welfare of specific child groups: children in out-patient care organised by child welfare

Question

Welfare of specific child groups: children in out-patient care organised by child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 23 | 2.9 | 3.8 |
| | 2 | 160 | 20.3 | 26.2 |
| | 3 | 316 | 40.2 | 51.7 |
| | 4 | 109 | 13.9 | 17.8 |
| good | 5 | 3 | 0.4 | 0.5 |
| System missing (SYSMIS) | . | 176 | 22.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_1_3] Welfare of specific child groups: disabled children

Question

Welfare of specific child groups: disabled children

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 4 | 0.5 | 0.6 |
| | 2 | 40 | 5.1 | 6.5 |
| | 3 | 254 | 32.3 | 41.1 |
| | 4 | 297 | 37.7 | 48.1 |
| good | 5 | 23 | 2.9 | 3.7 |
| System missing (SYSMIS) | . | 169 | 21.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_1_4] Welfare of specific child groups: children with mental problems

Question

Welfare of specific child groups: children with mental problems

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 48 | 6.1 | 7.8 |
| | 2 | 230 | 29.2 | 37.3 |
| | 3 | 277 | 35.2 | 44.9 |
| | 4 | 61 | 7.8 | 9.9 |
| good | 5 | 1 | 0.1 | 0.2 |
| System missing (SYSMIS) | . | 170 | 21.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_1_5] Welfare of specific child groups: children with substance misuse problems

Question

Welfare of specific child groups: children with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 70 | 8.9 | 11.4 |
| | 2 | 307 | 39.0 | 50.0 |
| | 3 | 204 | 25.9 | 33.2 |
| | 4 | 33 | 4.2 | 5.4 |
| good | 5 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 173 | 22.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_1_6] Welfare of specific child groups: immigrants

Question

Welfare of specific child groups: immigrants

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| poor | 1 | 20 | 2.5 | 3.8 |
| | 2 | 84 | 10.7 | 15.9 |
| | 3 | 288 | 36.6 | 54.5 |
| | 4 | 123 | 15.6 | 23.3 |
| good | 5 | 13 | 1.7 | 2.5 |
| System missing (SYSMIS) | . | 259 | 32.9 | – |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q34_2_1] Sufficiency of measures taken to promote the welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home)

Question

Sufficiency of measures taken to promote the welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| insufficient | 1 | 9 | 1.1 | 1.5 |
| | 2 | 78 | 9.9 | 13.1 |
| | 3 | 258 | 32.8 | 43.4 |
| | 4 | 202 | 25.7 | 34.0 |
| sufficient | 5 | 47 | 6.0 | 7.9 |
| System missing (SYSMIS) | . | 193 | 24.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_2_2] Sufficiency of measures taken to promote the welfare of specific child groups: children in out-patient care organised by child welfare

Question

Sufficiency of measures taken to promote the welfare of specific child groups: children in out-patient care organised by child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| insufficient | 1 | 21 | 2.7 | 3.5 |
| | 2 | 165 | 21.0 | 27.3 |
| | 3 | 300 | 38.1 | 49.6 |
| | 4 | 112 | 14.2 | 18.5 |
| sufficient | 5 | 7 | 0.9 | 1.2 |
| System missing (SYSMIS) | . | 182 | 23.1 | – |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q34_2_3] Sufficiency of measures taken to promote the welfare of specific child groups: disabled children

Question

Sufficiency of measures taken to promote the welfare of specific child groups: disabled children

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| insufficient | 1 | 6 | 0.8 | 1.0 |
| | 2 | 47 | 6.0 | 7.6 |
| | 3 | 245 | 31.1 | 39.8 |
| | 4 | 286 | 36.3 | 46.5 |
| sufficient | 5 | 31 | 3.9 | 5.0 |
| System missing (SYSMIS) | . | 172 | 21.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_2_4] Sufficiency of measures taken to promote the welfare of specific child groups: children with mental problems

Question

Sufficiency of measures taken to promote the welfare of specific child groups: children with mental problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| insufficient | 1 | 52 | 6.6 | 8.5 |
| | 2 | 233 | 29.6 | 37.9 |
| | 3 | 253 | 32.1 | 41.2 |
| | 4 | 72 | 9.1 | 11.7 |
| sufficient | 5 | 4 | 0.5 | 0.7 |
| System missing (SYSMIS) | . | 173 | 22.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_2_5] Sufficiency of measures taken to promote the welfare of specific child groups: children with substance misuse problems

Question

Sufficiency of measures taken to promote the welfare of specific child groups: children with substance misuse problems

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| insufficient | 1 | 75 | 9.5 | 12.3 |
| | 2 | 286 | 36.3 | 46.7 |
| | 3 | 209 | 26.6 | 34.2 |
| | 4 | 42 | 5.3 | 6.9 |
| sufficient | 5 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 175 | 22.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q34_2_6] Sufficiency of measures taken to promote the welfare of specific child groups: immigrants

Question

Sufficiency of measures taken to promote the welfare of specific child groups: immigrants

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| insufficient | 1 | 21 | 2.7 | 4.0 |
| | 2 | 79 | 10.0 | 15.0 |
| | 3 | 273 | 34.7 | 51.9 |
| | 4 | 136 | 17.3 | 25.9 |
| sufficient | 5 | 17 | 2.2 | 3.2 |
| System missing (SYSMIS) | . | 261 | 33.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_1] Changes in child welfare in the year 2000 compared to situation in 1999: customers of child welfare

Question

Changes in child welfare in the year 2000 compared to situation in 1999: customers of child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have decreased | 1 | 6 | 0.8 | 1.4 |
| | 2 | 16 | 2.0 | 3.8 |
| | 3 | 109 | 13.9 | 25.9 |
| | 4 | 245 | 31.1 | 58.2 |
| has/have increased | 5 | 45 | 5.7 | 10.7 |
| System missing (SYSMIS) | . | 366 | 46.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_2] Changes in child welfare in the year 2000 compared to situation in 1999: measures taken by child welfare**Question**

Changes in child welfare in the year 2000 compared to situation in 1999: measures taken by child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have decreased | 1 | 5 | 0.6 | 1.2 |
| | 2 | 18 | 2.3 | 4.3 |
| | 3 | 104 | 13.2 | 24.8 |
| | 4 | 242 | 30.7 | 57.8 |
| has/have increased | 5 | 50 | 6.4 | 11.9 |
| System missing (SYSMIS) | . | 368 | 46.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_3] Changes in child welfare in the year 2000 compared to situation in 1999: emergency care orders**Question**

Changes in child welfare in the year 2000 compared to situation in 1999: emergency care orders

Frequencies

| label | value | n | % | v. % |
|--------------------|-------|----|-----|------|
| has/have decreased | 1 | 25 | 3.2 | 6.5 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 32 | 4.1 | 8.4 |
| | 3 | 214 | 27.2 | 56.0 |
| | 4 | 80 | 10.2 | 20.9 |
| has/have increased | 5 | 31 | 3.9 | 8.1 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_4] Changes in child welfare in the year 2000 compared to situation in 1999: appeal proceedings in connection with care orders

Question

Changes in child welfare in the year 2000 compared to situation in 1999: appeal proceedings in connection with care orders

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have decreased | 1 | 25 | 3.2 | 6.6 |
| | 2 | 24 | 3.0 | 6.3 |
| | 3 | 256 | 32.5 | 67.7 |
| | 4 | 55 | 7.0 | 14.6 |
| has/have increased | 5 | 18 | 2.3 | 4.8 |
| System missing (SYSMIS) | . | 409 | 52.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_5] Changes in child welfare in the year 2000 compared to situation in 1999: child welfare staff

Question

Changes in child welfare in the year 2000 compared to situation in 1999: child welfare staff

Frequencies

| label | value | n | % | v. % |
|--------------------|-------|-----|------|------|
| has/have decreased | 1 | 3 | 0.4 | 0.7 |
| | 2 | 23 | 2.9 | 5.5 |
| | 3 | 322 | 40.9 | 77.0 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 63 | 8.0 | 15.1 |
| has/have increased | 5 | 7 | 0.9 | 1.7 |
| System missing (SYSMIS) | . | 369 | 46.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_6] Changes in child welfare in the year 2000 compared to situation in 1999: financial resources of child welfare

Question

Changes in child welfare in the year 2000 compared to situation in 1999: financial resources of child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have decreased | 1 | 3 | 0.4 | 0.7 |
| | 2 | 26 | 3.3 | 6.2 |
| | 3 | 258 | 32.8 | 61.9 |
| | 4 | 111 | 14.1 | 26.6 |
| has/have increased | 5 | 19 | 2.4 | 4.6 |
| System missing (SYSMIS) | . | 370 | 47.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_7] Changes in child welfare in the year 2000 compared to situation in 1999: cooperation within child welfare

Question

Changes in child welfare in the year 2000 compared to situation in 1999: cooperation within child welfare

Frequencies

| label | value | n | % | v. % |
|--------------------|-------|-----|------|------|
| has/have decreased | 1 | 1 | 0.1 | 0.2 |
| | 2 | 4 | 0.5 | 1.0 |
| | 3 | 127 | 16.1 | 30.2 |
| | 4 | 261 | 33.2 | 62.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have increased | 5 | 27 | 3.4 | 6.4 |
| System missing (SYSMIS) | . | 367 | 46.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q35AE_8] Changes in child welfare in the year 2000 compared to situation in 1999: need for legal assistance in child welfare

Question

Changes in child welfare in the year 2000 compared to situation in 1999: need for legal assistance in child welfare

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| has/have decreased | 1 | 2 | 0.3 | 0.5 |
| | 2 | 8 | 1.0 | 2.0 |
| | 3 | 241 | 30.6 | 59.1 |
| | 4 | 127 | 16.1 | 31.1 |
| has/have increased | 5 | 30 | 3.8 | 7.4 |
| System missing (SYSMIS) | . | 379 | 48.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_1] Possibility to ensure health services needed by children with the current resources of the municipality

Question

Possibility to ensure health services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------|-------|-----|------|------|
| poor | 1 | 5 | 0.6 | 0.8 |
| | 2 | 79 | 10.0 | 12.1 |
| | 3 | 199 | 25.3 | 30.6 |
| | 4 | 296 | 37.6 | 45.5 |
| good | 5 | 72 | 9.1 | 11.1 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 136 | 17.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_2] Possibility to ensure the social services needed by children with the current resources of the municipality

Question

Possibility to ensure the social services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 11 | 1.4 | 1.7 |
| | 2 | 100 | 12.7 | 15.5 |
| | 3 | 264 | 33.5 | 40.9 |
| | 4 | 238 | 30.2 | 36.8 |
| good | 5 | 33 | 4.2 | 5.1 |
| System missing (SYSMIS) | . | 141 | 17.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_3] Possibility to ensure the primary education services needed by children with the current resources of the municipality

Question

Possibility to ensure the primary education services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| poor | 1 | 1 | 0.1 | 0.2 |
| | 2 | 21 | 2.7 | 3.2 |
| | 3 | 119 | 15.1 | 18.4 |
| | 4 | 330 | 41.9 | 50.9 |
| good | 5 | 177 | 22.5 | 27.3 |
| System missing (SYSMIS) | . | 139 | 17.7 | – |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q36_4] Possibility to ensure the youth work services needed by children with the current resources of the municipality

Question

Possibility to ensure the youth work services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 14 | 1.8 | 2.2 |
| | 2 | 119 | 15.1 | 18.4 |
| | 3 | 282 | 35.8 | 43.7 |
| | 4 | 207 | 26.3 | 32.1 |
| good | 5 | 23 | 2.9 | 3.6 |
| System missing (SYSMIS) | . | 142 | 18.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_5] Possibility to ensure the after-school activities needed by children with the current resources of the municipality

Question

Possibility to ensure the after-school activities needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 40 | 5.1 | 6.3 |
| | 2 | 120 | 15.2 | 18.8 |
| | 3 | 245 | 31.1 | 38.3 |
| | 4 | 190 | 24.1 | 29.7 |
| good | 5 | 44 | 5.6 | 6.9 |
| System missing (SYSMIS) | . | 148 | 18.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_6] Possibility to ensure the cultural services needed by children with the current resources of the municipality

Question

Possibility to ensure the cultural services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 13 | 1.7 | 2.0 |
| | 2 | 121 | 15.4 | 18.8 |
| | 3 | 251 | 31.9 | 38.9 |
| | 4 | 221 | 28.1 | 34.3 |
| good | 5 | 39 | 5.0 | 6.0 |
| System missing (SYSMIS) | . | 142 | 18.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_7] Possibility to ensure the sports services needed by children with the current resources of the municipality

Question

Possibility to ensure the sports services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 1 | 0.1 | 0.2 |
| | 2 | 57 | 7.2 | 8.8 |
| | 3 | 168 | 21.3 | 26.0 |
| | 4 | 329 | 41.8 | 50.9 |
| good | 5 | 91 | 11.6 | 14.1 |
| System missing (SYSMIS) | . | 141 | 17.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q36_8] Possibility to ensure the recreational and leisure services needed by children with the current resources of the municipality

Question

Possibility to ensure the recreational and leisure services needed by children with the current resources of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| poor | 1 | 10 | 1.3 | 1.5 |
| | 2 | 102 | 13.0 | 15.8 |
| | 3 | 250 | 31.8 | 38.7 |
| | 4 | 247 | 31.4 | 38.2 |
| good | 5 | 37 | 4.7 | 5.7 |
| System missing (SYSMIS) | . | 141 | 17.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q37] Importance of the services of ombudsman for children (children's ombudsman) to the legal status of childrens

Question

Importance of the services of ombudsman for children (children's ombudsman) to the legal status of childrens

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 59 | 7.5 | 9.2 |
| | 2 | 121 | 15.4 | 18.8 |
| | 3 | 238 | 30.2 | 37.0 |
| | 4 | 174 | 22.1 | 27.0 |
| very important | 5 | 52 | 6.6 | 8.1 |
| System missing (SYSMIS) | . | 143 | 18.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q38] Does the municipality/area of operation have a child policy for the year 2000?

Question

Does the municipality/area of operation have a child policy for the year 2000?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no | 1 | 461 | 58.6 | 88.8 |
| yes | 2 | 58 | 7.4 | 11.2 |
| System missing (SYSMIS) | . | 268 | 34.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_1] Importance of different operators in providing welfare for citizens at present: Self-help**Question**

Importance of different operators in providing welfare for citizens at present: Self-help

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 1 | 0.1 | 0.3 |
| | 2 | 33 | 4.2 | 8.6 |
| | 3 | 133 | 16.9 | 34.6 |
| | 4 | 164 | 20.8 | 42.7 |
| very important | 5 | 53 | 6.7 | 13.8 |
| System missing (SYSMIS) | . | 403 | 51.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_2] Importance of different operators in providing welfare for citizens at present: Family members**Question**

Importance of different operators in providing welfare for citizens at present: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| not important | 1 | 1 | 0.1 | 0.3 |
| | 2 | 40 | 5.1 | 10.4 |
| | 3 | 126 | 16.0 | 32.8 |
| | 4 | 165 | 21.0 | 43.0 |
| very important | 5 | 52 | 6.6 | 13.5 |
| System missing (SYSMIS) | . | 403 | 51.2 | – |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q39_1_3] Importance of different operators in providing welfare for citizens at present: Neighbours

Question

Importance of different operators in providing welfare for citizens at present: Neighbours

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 31 | 3.9 | 8.1 |
| | 2 | 132 | 16.8 | 34.4 |
| | 3 | 154 | 19.6 | 40.1 |
| | 4 | 60 | 7.6 | 15.6 |
| very important | 5 | 7 | 0.9 | 1.8 |
| System missing (SYSMIS) | . | 403 | 51.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_4] Importance of different operators in providing welfare for citizens at present: Informal mutual support between people

Question

Importance of different operators in providing welfare for citizens at present: Informal mutual support between people

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 9 | 1.1 | 2.3 |
| | 2 | 88 | 11.2 | 23.0 |
| | 3 | 178 | 22.6 | 46.5 |
| | 4 | 91 | 11.6 | 23.8 |
| very important | 5 | 17 | 2.2 | 4.4 |
| System missing (SYSMIS) | . | 404 | 51.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_5] Importance of different operators in providing welfare for citizens at present: Voluntary activity by members of voluntary organisations

Question

Importance of different operators in providing welfare for citizens at present: Voluntary activity by members of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 9 | 1.1 | 2.3 |
| | 2 | 98 | 12.5 | 25.5 |
| | 3 | 180 | 22.9 | 46.9 |
| | 4 | 87 | 11.1 | 22.7 |
| very important | 5 | 10 | 1.3 | 2.6 |
| System missing (SYSMIS) | . | 403 | 51.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_6] Importance of different operators in providing welfare for citizens at present: Services provided by voluntary organisations

Question

Importance of different operators in providing welfare for citizens at present: Services provided by voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 23 | 2.9 | 6.0 |
| | 2 | 99 | 12.6 | 25.8 |
| | 3 | 175 | 22.2 | 45.6 |
| | 4 | 75 | 9.5 | 19.5 |
| very important | 5 | 12 | 1.5 | 3.1 |
| System missing (SYSMIS) | . | 403 | 51.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_7] Importance of different operators in providing welfare for citizens at present: Congregations/parishes

Question

Importance of different operators in providing welfare for citizens at present: Congregations/parishes

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 4 | 0.5 | 1.0 |
| | 2 | 51 | 6.5 | 13.3 |
| | 3 | 203 | 25.8 | 52.9 |
| | 4 | 108 | 13.7 | 28.1 |
| very important | 5 | 18 | 2.3 | 4.7 |
| System missing (SYSMIS) | . | 403 | 51.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_8] Importance of different operators in providing welfare for citizens at present: Private social and health enterprises**Question**

Importance of different operators in providing welfare for citizens at present: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 68 | 8.6 | 17.9 |
| | 2 | 126 | 16.0 | 33.2 |
| | 3 | 141 | 17.9 | 37.1 |
| | 4 | 38 | 4.8 | 10.0 |
| very important | 5 | 7 | 0.9 | 1.8 |
| System missing (SYSMIS) | . | 407 | 51.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_9] Importance of different operators in providing welfare for citizens at present: Social Insurance Institution**Question**

Importance of different operators in providing welfare for citizens at present: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|---------------|-------|---|-----|------|
| not important | 1 | 1 | 0.1 | 0.3 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 16 | 2.0 | 4.2 |
| | 3 | 111 | 14.1 | 29.1 |
| | 4 | 193 | 24.5 | 50.7 |
| very important | 5 | 60 | 7.6 | 15.7 |
| System missing (SYSMIS) | . | 406 | 51.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_10] Importance of different operators in providing welfare for citizens at present: Municipal social services

Question

Importance of different operators in providing welfare for citizens at present: Municipal social services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 0 | 0.0 | 0.0 |
| | 2 | 6 | 0.8 | 1.6 |
| | 3 | 81 | 10.3 | 21.1 |
| | 4 | 225 | 28.6 | 58.7 |
| very important | 5 | 71 | 9.0 | 18.5 |
| System missing (SYSMIS) | . | 404 | 51.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_11] Importance of different operators in providing welfare for citizens at present: Municipal health services

Question

Importance of different operators in providing welfare for citizens at present: Municipal health services

Frequencies

| label | value | n | % | v. % |
|---------------|-------|---|-----|------|
| not important | 1 | 0 | 0.0 | 0.0 |
| | 2 | 4 | 0.5 | 1.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 69 | 8.8 | 18.1 |
| | 4 | 218 | 27.7 | 57.1 |
| very important | 5 | 91 | 11.6 | 23.8 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_12] Importance of different operators in providing welfare for citizens at present: Employment administration

Question

Importance of different operators in providing welfare for citizens at present: Employment administration

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 3 | 0.4 | 0.8 |
| | 2 | 41 | 5.2 | 10.7 |
| | 3 | 176 | 22.4 | 46.1 |
| | 4 | 129 | 16.4 | 33.8 |
| very important | 5 | 33 | 4.2 | 8.6 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_13] Importance of different operators in providing welfare for citizens at present: Joint services of the municipality and the state

Question

Importance of different operators in providing welfare for citizens at present: Joint services of the municipality and the state

Frequencies

| label | value | n | % | v. % |
|---------------|-------|-----|------|------|
| not important | 1 | 30 | 3.8 | 7.9 |
| | 2 | 123 | 15.6 | 32.5 |
| | 3 | 151 | 19.2 | 39.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 63 | 8.0 | 16.7 |
| very important | 5 | 11 | 1.4 | 2.9 |
| System missing (SYSMIS) | . | 409 | 52.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_14] Importance of different operators in providing welfare for citizens at present: Joint services of municipalities

Question

Importance of different operators in providing welfare for citizens at present: Joint services of municipalities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 20 | 2.5 | 5.3 |
| | 2 | 95 | 12.1 | 25.0 |
| | 3 | 179 | 22.7 | 47.1 |
| | 4 | 72 | 9.1 | 18.9 |
| very important | 5 | 14 | 1.8 | 3.7 |
| System missing (SYSMIS) | . | 407 | 51.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_1_15] Importance of different operators in providing welfare for citizens at present: Joint services of municipalities and voluntary organisations

Question

Importance of different operators in providing welfare for citizens at present: Joint services of municipalities and voluntary organisations

Frequencies

| label | value | n | % | v. % |
|---------------|-------|-----|------|------|
| not important | 1 | 35 | 4.4 | 9.2 |
| | 2 | 129 | 16.4 | 33.9 |
| | 3 | 162 | 20.6 | 42.6 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 48 | 6.1 | 12.6 |
| very important | 5 | 6 | 0.8 | 1.6 |
| System missing (SYSMIS) | . | 407 | 51.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_1] Importance of different operators in providing welfare for citizens in future: Self-help

Question

Importance of different operators in providing welfare for citizens in future: Self-help

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 0 | 0.0 | 0.0 |
| | 2 | 5 | 0.6 | 1.3 |
| | 3 | 38 | 4.8 | 9.9 |
| | 4 | 222 | 28.2 | 58.1 |
| very important | 5 | 117 | 14.9 | 30.6 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_2] Importance of different operators in providing welfare for citizens in future: Family members

Question

Importance of different operators in providing welfare for citizens in future: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| not important | 1 | 2 | 0.3 | 0.5 |
| | 2 | 18 | 2.3 | 4.7 |
| | 3 | 61 | 7.8 | 16.0 |
| | 4 | 200 | 25.4 | 52.4 |
| very important | 5 | 101 | 12.8 | 26.4 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q39_2_3] Importance of different operators in providing welfare for citizens in future: Neighbours

Question

Importance of different operators in providing welfare for citizens in future: Neighbours

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 25 | 3.2 | 6.5 |
| | 2 | 101 | 12.8 | 26.4 |
| | 3 | 142 | 18.0 | 37.2 |
| | 4 | 94 | 11.9 | 24.6 |
| very important | 5 | 20 | 2.5 | 5.2 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_4] Importance of different operators in providing welfare for citizens in future: Informal mutual support between people

Question

Importance of different operators in providing welfare for citizens in future: Informal mutual support between people

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 8 | 1.0 | 2.1 |
| | 2 | 47 | 6.0 | 12.3 |
| | 3 | 131 | 16.6 | 34.4 |
| | 4 | 149 | 18.9 | 39.1 |
| very important | 5 | 46 | 5.8 | 12.1 |
| System missing (SYSMIS) | . | 406 | 51.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_5] Importance of different operators in providing welfare for citizens in future: Voluntary activity by members of voluntary organisations

Question

Importance of different operators in providing welfare for citizens in future: Voluntary activity by members of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 4 | 0.5 | 1.0 |
| | 2 | 47 | 6.0 | 12.3 |
| | 3 | 125 | 15.9 | 32.7 |
| | 4 | 154 | 19.6 | 40.3 |
| very important | 5 | 52 | 6.6 | 13.6 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_6] Importance of different operators in providing welfare for citizens in future: Services of voluntary organisations

Question

Importance of different operators in providing welfare for citizens in future: Services of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 3 | 0.4 | 0.8 |
| | 2 | 43 | 5.5 | 11.3 |
| | 3 | 134 | 17.0 | 35.1 |
| | 4 | 153 | 19.4 | 40.1 |
| very important | 5 | 49 | 6.2 | 12.8 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_7] Importance of different operators in providing welfare for citizens in future: Congregations/parishes

Question

Importance of different operators in providing welfare for citizens in future: Congregations/parishes

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 4 | 0.5 | 1.0 |
| | 2 | 32 | 4.1 | 8.4 |
| | 3 | 153 | 19.4 | 40.1 |
| | 4 | 153 | 19.4 | 40.1 |
| very important | 5 | 40 | 5.1 | 10.5 |
| System missing (SYSMIS) | . | 405 | 51.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_8] Importance of different operators in providing welfare for citizens in future: Private social and health enterprises**Question**

Importance of different operators in providing welfare for citizens in future: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 11 | 1.4 | 2.9 |
| | 2 | 50 | 6.4 | 13.2 |
| | 3 | 127 | 16.1 | 33.6 |
| | 4 | 154 | 19.6 | 40.7 |
| very important | 5 | 36 | 4.6 | 9.5 |
| System missing (SYSMIS) | . | 409 | 52.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_9] Importance of different operators in providing welfare for citizens in future: Social Insurance Institution**Question**

Importance of different operators in providing welfare for citizens in future: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|---------------|-------|---|-----|------|
| not important | 1 | 1 | 0.1 | 0.3 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 19 | 2.4 | 5.0 |
| | 3 | 116 | 14.7 | 30.6 |
| | 4 | 178 | 22.6 | 47.0 |
| very important | 5 | 65 | 8.3 | 17.2 |
| System missing (SYSMIS) | . | 408 | 51.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_10] Importance of different operators in providing welfare for citizens in future: Municipal social services

Question

Importance of different operators in providing welfare for citizens in future: Municipal social services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 1 | 0.1 | 0.3 |
| | 2 | 2 | 0.3 | 0.5 |
| | 3 | 84 | 10.7 | 22.0 |
| | 4 | 215 | 27.3 | 56.4 |
| very important | 5 | 79 | 10.0 | 20.7 |
| System missing (SYSMIS) | . | 406 | 51.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_11] Importance of different operators in providing welfare for citizens in future: Municipal health services

Question

Importance of different operators in providing welfare for citizens in future: Municipal health services

Frequencies

| label | value | n | % | v. % |
|---------------|-------|---|-----|------|
| not important | 1 | 1 | 0.1 | 0.3 |
| | 2 | 5 | 0.6 | 1.3 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 64 | 8.1 | 16.9 |
| | 4 | 213 | 27.1 | 56.2 |
| very important | 5 | 96 | 12.2 | 25.3 |
| System missing (SYSMIS) | . | 408 | 51.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_12] Importance of different operators in providing welfare for citizens in future: Employment administration

Question

Importance of different operators in providing welfare for citizens in future: Employment administration

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 3 | 0.4 | 0.8 |
| | 2 | 34 | 4.3 | 9.0 |
| | 3 | 175 | 22.2 | 46.3 |
| | 4 | 124 | 15.8 | 32.8 |
| very important | 5 | 42 | 5.3 | 11.1 |
| System missing (SYSMIS) | . | 409 | 52.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_13] Importance of different operators in providing welfare for citizens in future: Joint services of the municipality and the state

Question

Importance of different operators in providing welfare for citizens in future: Joint services of the municipality and the state

Frequencies

| label | value | n | % | v. % |
|---------------|-------|-----|------|------|
| not important | 1 | 18 | 2.3 | 4.8 |
| | 2 | 69 | 8.8 | 18.4 |
| | 3 | 172 | 21.9 | 45.9 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 88 | 11.2 | 23.5 |
| very important | 5 | 28 | 3.6 | 7.5 |
| System missing (SYSMIS) | . | 412 | 52.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_14] Importance of different operators in providing welfare for citizens in future: Joint services of municipalities

Question

Importance of different operators in providing welfare for citizens in future: Joint services of municipalities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 4 | 0.5 | 1.1 |
| | 2 | 26 | 3.3 | 6.9 |
| | 3 | 95 | 12.1 | 25.1 |
| | 4 | 192 | 24.4 | 50.7 |
| very important | 5 | 62 | 7.9 | 16.4 |
| System missing (SYSMIS) | . | 408 | 51.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q39_2_15] Importance of different operators in providing welfare for citizens in future: Joint services of municipalities and voluntary organisations

Question

Importance of different operators in providing welfare for citizens in future: Joint services of municipalities and voluntary organisations

Frequencies

| label | value | n | % | v. % |
|---------------|-------|-----|------|------|
| not important | 1 | 6 | 0.8 | 1.6 |
| | 2 | 39 | 5.0 | 10.3 |
| | 3 | 126 | 16.0 | 33.2 |
| | 4 | 154 | 19.6 | 40.6 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| very important | 5 | 54 | 6.9 | 14.2 |
| System missing (SYSMIS) | . | 408 | 51.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_1] Does family work within the social services department in the municipality include cooperation with: Family members

Question

Does family work within the social services department in the municipality include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 7 | 0.9 | 2.5 |
| mentioned | 1 | 270 | 34.3 | 97.5 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_2] Does family work within the social services department in the municipality include cooperation with: Municipal health services

Question

Does family work within the social services department in the municipality include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 28 | 3.6 | 10.1 |
| mentioned | 1 | 249 | 31.6 | 89.9 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_3] Does family work within the social services department in the municipality include cooperation with: Schools

Question

Does family work within the social services department in the municipality include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 40 | 5.1 | 14.4 |
| mentioned | 1 | 237 | 30.1 | 85.6 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_4] Does family work within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does family work within the social services department in the municipality include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 216 | 27.4 | 78.0 |
| mentioned | 1 | 61 | 7.8 | 22.0 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_5] Does family work within the social services department in the municipality include cooperation with: Employment administration

Question

Does family work within the social services department in the municipality include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 212 | 26.9 | 76.5 |
| mentioned | 1 | 65 | 8.3 | 23.5 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_6] Does family work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does family work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 206 | 26.2 | 74.4 |
| mentioned | 1 | 71 | 9.0 | 25.6 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_7] Does family work within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does family work within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 219 | 27.8 | 79.1 |
| mentioned | 1 | 58 | 7.4 | 20.9 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_8] Does family work within the social services department in the municipality include cooperation with: Congregations

Question

Does family work within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 136 | 17.3 | 49.1 |
| mentioned | 1 | 141 | 17.9 | 50.9 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_9] Does family work within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does family work within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 226 | 28.7 | 81.6 |
| mentioned | 1 | 51 | 6.5 | 18.4 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_1_0] Does family work within the social services department in the municipality include cooperation with: Municipal federations

Question

Does family work within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 148 | 18.8 | 53.4 |
| mentioned | 1 | 129 | 16.4 | 46.6 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_1] Does work for children within the social services department in the municipality include cooperation with: Family members

Question

Does work for children within the social services department in the municipality include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 11 | 1.4 | 4.0 |
| mentioned | 1 | 266 | 33.8 | 96.0 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_2] Does work for children within the social services department in the municipality include cooperation with: Municipal health services

Question

Does work for children within the social services department in the municipality include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 24 | 3.0 | 8.7 |
| mentioned | 1 | 253 | 32.1 | 91.3 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_3] Does work for children within the social services department in the municipality include cooperation with: Schools

Question

Does work for children within the social services department in the municipality include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 33 | 4.2 | 11.9 |
| mentioned | 1 | 244 | 31.0 | 88.1 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_4] Does work for children within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does work for children within the social services department in the municipality include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 235 | 29.9 | 84.8 |
| mentioned | 1 | 42 | 5.3 | 15.2 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_5] Does work for children within the social services department in the municipality include cooperation with: Employment administration

Question

Does work for children within the social services department in the municipality include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 261 | 33.2 | 94.2 |
| mentioned | 1 | 16 | 2.0 | 5.8 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_6] Does work for children within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does work for children within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 202 | 25.7 | 72.9 |
| mentioned | 1 | 75 | 9.5 | 27.1 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_7] Does work for children within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does work for children within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 187 | 23.8 | 67.5 |
| mentioned | 1 | 90 | 11.4 | 32.5 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_8] Does work for children within the social services department in the municipality include cooperation with: Congregations

Question

Does work for children within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 93 | 11.8 | 33.6 |
| mentioned | 1 | 184 | 23.4 | 66.4 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_9] Does work for children within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does work for children within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 212 | 26.9 | 76.5 |
| mentioned | 1 | 65 | 8.3 | 23.5 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_2_0] Does work for children within the social services department in the municipality include cooperation with: Municipal federations

Question

Does work for children within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 169 | 21.5 | 61.0 |
| mentioned | 1 | 108 | 13.7 | 39.0 |
| System missing (SYSMIS) | . | 510 | 64.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_1] Does youth work within the social services department in the municipality include cooperation with: Family members

Question

Does youth work within the social services department in the municipality include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 42 | 5.3 | 16.2 |
| mentioned | 1 | 217 | 27.6 | 83.8 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_2] Does youth work within the social services department in the municipality include cooperation with: Municipal health services

Question

Does youth work within the social services department in the municipality include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 98 | 12.5 | 37.8 |
| mentioned | 1 | 161 | 20.5 | 62.2 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_3] Does youth work within the social services department in the municipality include cooperation with: Schools

Question

Does youth work within the social services department in the municipality include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 33 | 4.2 | 12.7 |
| mentioned | 1 | 226 | 28.7 | 87.3 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_4] Does youth work within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does youth work within the social services department in the municipality include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 232 | 29.5 | 89.6 |
| mentioned | 1 | 27 | 3.4 | 10.4 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_5] Does youth work within the social services department in the municipality include cooperation with: Employment administration

Question

Does youth work within the social services department in the municipality include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 160 | 20.3 | 61.8 |
| mentioned | 1 | 99 | 12.6 | 38.2 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_6] Does youth work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does youth work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 201 | 25.5 | 77.6 |
| mentioned | 1 | 58 | 7.4 | 22.4 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_7] Does youth work within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does youth work within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 150 | 19.1 | 57.9 |
| mentioned | 1 | 109 | 13.9 | 42.1 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_8] Does youth work within the social services department in the municipality include cooperation with: Congregations

Question

Does youth work within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 101 | 12.8 | 39.0 |
| mentioned | 1 | 158 | 20.1 | 61.0 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_9] Does youth work within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does youth work within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 227 | 28.8 | 87.6 |
| mentioned | 1 | 32 | 4.1 | 12.4 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_3_0] Does youth work within the social services department in the municipality include cooperation with: Municipal federations

Question

Does youth work within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 199 | 25.3 | 76.8 |
| mentioned | 1 | 60 | 7.6 | 23.2 |
| System missing (SYSMIS) | . | 528 | 67.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_1] Does work for the elderly within the social services department in the municipality include cooperation with: Family members

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 15 | 1.9 | 5.3 |
| mentioned | 1 | 267 | 33.9 | 94.7 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_2] Does work for the elderly within the social services department in the municipality include cooperation with: Municipal health services

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 10 | 1.3 | 3.5 |
| mentioned | 1 | 272 | 34.6 | 96.5 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_3] Does work for the elderly within the social services department in the municipality include cooperation with: Schools

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 263 | 33.4 | 93.3 |
| mentioned | 1 | 19 | 2.4 | 6.7 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_4] Does work for the elderly within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 78 | 9.9 | 27.7 |
| mentioned | 1 | 204 | 25.9 | 72.3 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_5] Does work for the elderly within the social services department in the municipality include cooperation with: Employment administration

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 260 | 33.0 | 92.2 |
| mentioned | 1 | 22 | 2.8 | 7.8 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_6] Does work for the elderly within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 90 | 11.4 | 31.9 |
| mentioned | 1 | 192 | 24.4 | 68.1 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_7] Does work for the elderly within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 99 | 12.6 | 35.1 |
| mentioned | 1 | 183 | 23.3 | 64.9 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_8] Does work for the elderly within the social services department in the municipality include cooperation with: Congregations

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 51 | 6.5 | 18.1 |
| mentioned | 1 | 231 | 29.4 | 81.9 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_9] Does work for the elderly within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 126 | 16.0 | 44.7 |
| mentioned | 1 | 156 | 19.8 | 55.3 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_4_0] Does work for the elderly within the social services department in the municipality include cooperation with: Municipal federations

Question

Does work for the elderly within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 144 | 18.3 | 51.1 |
| mentioned | 1 | 138 | 17.5 | 48.9 |
| System missing (SYSMIS) | . | 505 | 64.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_1] Does work for disabled persons within the social services department in the municipality include cooperation with: Family members

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 22 | 2.8 | 8.3 |
| mentioned | 1 | 244 | 31.0 | 91.7 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_2] Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal health services

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 26 | 3.3 | 9.8 |
| mentioned | 1 | 240 | 30.5 | 90.2 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_3] Does work for disabled persons within the social services department in the municipality include cooperation with: Schools

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 163 | 20.7 | 61.3 |
| mentioned | 1 | 103 | 13.1 | 38.7 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_4] Does work for disabled persons within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 81 | 10.3 | 30.5 |
| mentioned | 1 | 185 | 23.5 | 69.5 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_5] Does work for disabled persons within the social services department in the municipality include cooperation with: Employment administration

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 178 | 22.6 | 66.9 |
| mentioned | 1 | 88 | 11.2 | 33.1 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_6] Does work for disabled persons within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 120 | 15.2 | 45.1 |
| mentioned | 1 | 146 | 18.6 | 54.9 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_7] Does work for disabled persons within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 159 | 20.2 | 59.8 |
| mentioned | 1 | 107 | 13.6 | 40.2 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_8] Does work for disabled persons within the social services department in the municipality include cooperation with: Congregations

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 150 | 19.1 | 56.4 |
| mentioned | 1 | 116 | 14.7 | 43.6 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_9] Does work for disabled persons within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 154 | 19.6 | 57.9 |
| mentioned | 1 | 112 | 14.2 | 42.1 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_5_0] Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal federations

Question

Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 82 | 10.4 | 30.8 |
| mentioned | 1 | 184 | 23.4 | 69.2 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_1] Does work related to guaranteed minimum income within social services include cooperation with: Family members

Question

Does work related to guaranteed minimum income within social services include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 58 | 7.4 | 21.6 |
| mentioned | 1 | 211 | 26.8 | 78.4 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_2] Does work related to guaranteed minimum income within social services include cooperation with: Municipal health services

Question

Does work related to guaranteed minimum income within social services include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 179 | 22.7 | 66.5 |
| mentioned | 1 | 90 | 11.4 | 33.5 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_3] Does work related to guaranteed minimum income within social services include cooperation with: Schools

Question

Does work related to guaranteed minimum income within social services include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 250 | 31.8 | 92.9 |
| mentioned | 1 | 19 | 2.4 | 7.1 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_4] Does work related to guaranteed minimum income within social services include cooperation with: Social Insurance Institution

Question

Does work related to guaranteed minimum income within social services include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 39 | 5.0 | 14.5 |
| mentioned | 1 | 230 | 29.2 | 85.5 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_5] Does work related to guaranteed minimum income within social services include cooperation with: Employment administration

Question

Does work related to guaranteed minimum income within social services include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 34 | 4.3 | 12.6 |
| mentioned | 1 | 235 | 29.9 | 87.4 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_6] Does work related to guaranteed minimum income within social services include cooperation with: Service provision of voluntary organisations

Question

Does work related to guaranteed minimum income within social services include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 241 | 30.6 | 89.6 |
| mentioned | 1 | 28 | 3.6 | 10.4 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_7] Does work related to guaranteed minimum income within social services include cooperation with: Voluntary work of associations

Question

Does work related to guaranteed minimum income within social services include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 243 | 30.9 | 90.3 |
| mentioned | 1 | 26 | 3.3 | 9.7 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_8] Does work related to guaranteed minimum income within social services include cooperation with: Congregations

Question

Does work related to guaranteed minimum income within social services include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 147 | 18.7 | 54.6 |
| mentioned | 1 | 122 | 15.5 | 45.4 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_9] Does work related to guaranteed minimum income within social services include cooperation with: Private social and health enterprises

Question

Does work related to guaranteed minimum income within social services include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 257 | 32.7 | 95.5 |
| mentioned | 1 | 12 | 1.5 | 4.5 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_6_0] Does work related to guaranteed minimum income within social services include cooperation with: Municipal federations

Question

Does work related to guaranteed minimum income within social services include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 244 | 31.0 | 90.7 |
| mentioned | 1 | 25 | 3.2 | 9.3 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_1] Does rehabilitation work within the social services department in the municipality include cooperation with: Family members

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 67 | 8.5 | 24.8 |
| mentioned | 1 | 203 | 25.8 | 75.2 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_2] Does rehabilitation work within the social services department in the municipality include cooperation with: Municipal health services

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 21 | 2.7 | 7.8 |
| mentioned | 1 | 249 | 31.6 | 92.2 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_3] Does rehabilitation work within the social services department in the municipality include cooperation with: Schools

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 219 | 27.8 | 81.1 |
| mentioned | 1 | 51 | 6.5 | 18.9 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_4] Does rehabilitation work within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 25 | 3.2 | 9.3 |
| mentioned | 1 | 245 | 31.1 | 90.7 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_5] Does rehabilitation work within the social services department in the municipality include cooperation with: Employment administration

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 71 | 9.0 | 26.3 |
| mentioned | 1 | 198 | 25.2 | 73.3 |
| | 11 | 1 | 0.1 | 0.4 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_6] Does rehabilitation work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does rehabilitation work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 179 | 22.7 | 66.3 |
| mentioned | 1 | 91 | 11.6 | 33.7 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_7] Does rehabilitation work within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does rehabilitation work within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 233 | 29.6 | 86.3 |
| mentioned | 1 | 37 | 4.7 | 13.7 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_8] Does rehabilitation work within the social services department in the municipality include cooperation with: Congregations

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 241 | 30.6 | 89.3 |
| mentioned | 1 | 29 | 3.7 | 10.7 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_9] Does rehabilitation work within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 195 | 24.8 | 72.2 |
| mentioned | 1 | 75 | 9.5 | 27.8 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_7_0] Does rehabilitation work within the social services department in the municipality include cooperation with: Municipal federations

Question

Does rehabilitation work within the social services department in the municipality include co-operation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 125 | 15.9 | 46.3 |
| mentioned | 1 | 145 | 18.4 | 53.7 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_1] Does mental health work within the social services department in the municipality include cooperation with: Family members

Question

Does mental health work within the social services department in the municipality include co-operation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 32 | 4.1 | 11.9 |
| mentioned | 1 | 238 | 30.2 | 88.1 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_2] Does mental health work within the social services department in the municipality include cooperation with: Municipal health services

Question

Does mental health work within the social services department in the municipality include co-operation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 14 | 1.8 | 5.2 |
| mentioned | 1 | 256 | 32.5 | 94.8 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_3] Does mental health work within the social services department in the municipality include cooperation with: Schools

Question

Does mental health work within the social services department in the municipality include co-operation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 208 | 26.4 | 77.0 |
| mentioned | 1 | 62 | 7.9 | 23.0 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_4] Does mental health work within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does mental health work within the social services department in the municipality include co-operation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 127 | 16.1 | 47.0 |
| mentioned | 1 | 143 | 18.2 | 53.0 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_5] Does mental health work within the social services department in the municipality include cooperation with: Employment administration

Question

Does mental health work within the social services department in the municipality include co-operation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 159 | 20.2 | 58.9 |
| mentioned | 1 | 111 | 14.1 | 41.1 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_6] Does mental health work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does mental health work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 177 | 22.5 | 65.6 |
| mentioned | 1 | 93 | 11.8 | 34.4 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_7] Does mental health work within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does mental health work within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 174 | 22.1 | 64.4 |
| mentioned | 1 | 96 | 12.2 | 35.6 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_8] Does mental health work within the social services department in the municipality include cooperation with: Congregations

Question

Does mental health work within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 167 | 21.2 | 61.9 |
| mentioned | 1 | 103 | 13.1 | 38.1 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_9] Does mental health work within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does mental health work within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 173 | 22.0 | 64.1 |
| mentioned | 1 | 97 | 12.3 | 35.9 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_8_0] Does mental health work within the social services department in the municipality include cooperation with: Municipal federations

Question

Does mental health work within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 115 | 14.6 | 42.6 |
| mentioned | 1 | 155 | 19.7 | 57.4 |
| System missing (SYSMIS) | . | 517 | 65.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_1] Does work for substance misusers within the social services department in the municipality include cooperation with: Family members

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 42 | 5.3 | 15.4 |
| mentioned | 1 | 230 | 29.2 | 84.6 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_2] Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal health services

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 24 | 3.0 | 8.8 |
| mentioned | 1 | 248 | 31.5 | 91.2 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_3] Does work for substance misusers within the social services department in the municipality include cooperation with: Schools

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 187 | 23.8 | 68.8 |
| mentioned | 1 | 85 | 10.8 | 31.3 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_4] Does work for substance misusers within the social services department in the municipality include cooperation with: Social Insurance Institution

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 199 | 25.3 | 73.2 |
| mentioned | 1 | 73 | 9.3 | 26.8 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_5] Does work for substance misusers within the social services department in the municipality include cooperation with: Employment administration

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 154 | 19.6 | 56.6 |
| mentioned | 1 | 118 | 15.0 | 43.4 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_6] Does work for substance misusers within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 153 | 19.4 | 56.3 |
| mentioned | 1 | 119 | 15.1 | 43.8 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_7] Does work for substance misusers within the social services department in the municipality include cooperation with: Voluntary work of associations

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 191 | 24.3 | 70.2 |
| mentioned | 1 | 81 | 10.3 | 29.8 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_8] Does work for substance misusers within the social services department in the municipality include cooperation with: Congregations

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 141 | 17.9 | 51.8 |
| mentioned | 1 | 131 | 16.6 | 48.2 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_9] Does work for substance misusers within the social services department in the municipality include cooperation with: Private social and health enterprises

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 174 | 22.1 | 64.0 |
| mentioned | 1 | 98 | 12.5 | 36.0 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_9_0] Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal federations

Question

Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 121 | 15.4 | 44.5 |
| mentioned | 1 | 151 | 19.2 | 55.5 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_1] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Family members

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 90 | 11.4 | 32.4 |
| mentioned | 1 | 188 | 23.9 | 67.6 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_2] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal health services

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 101 | 12.8 | 36.3 |
| mentioned | 1 | 177 | 22.5 | 63.7 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_3] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Schools

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Schools

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 238 | 30.2 | 85.6 |
| mentioned | 1 | 40 | 5.1 | 14.4 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_4] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Social Insurance Institution

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 67 | 8.5 | 24.1 |
| mentioned | 1 | 211 | 26.8 | 75.9 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_5] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Employment administration

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Employment administration

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 16 | 2.0 | 5.8 |
| mentioned | 1 | 262 | 33.3 | 94.2 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_6] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Service provision of voluntary organisations

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 207 | 26.3 | 74.5 |
| mentioned | 1 | 71 | 9.0 | 25.5 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_7] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Voluntary work of associations

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Voluntary work of associations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 212 | 26.9 | 76.3 |
| mentioned | 1 | 66 | 8.4 | 23.7 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_8] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Congregations

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Congregations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 170 | 21.6 | 61.2 |
| mentioned | 1 | 108 | 13.7 | 38.8 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_9] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Private social and health enterprises

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 248 | 31.5 | 89.2 |
| mentioned | 1 | 30 | 3.8 | 10.8 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q40_10_0] Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal federations

Question

Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal federations

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 220 | 28.0 | 79.1 |
| mentioned | 1 | 58 | 7.4 | 20.9 |
| System missing (SYSMIS) | . | 509 | 64.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_1] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative change in service demand

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative change in service demand

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 31 | 3.9 | 11.7 |
| not very important | 1 | 21 | 2.7 | 7.9 |
| | 2 | 29 | 3.7 | 10.9 |
| | 3 | 33 | 4.2 | 12.4 |
| | 4 | 81 | 10.3 | 30.5 |
| very important | 5 | 71 | 9.0 | 26.7 |
| System missing (SYSMIS) | . | 521 | 66.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_2] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service

Frequencies

| label | value | n | % | v. % |
|----------------------|-------|----|-----|------|
| not at all important | 0 | 59 | 7.5 | 22.7 |
| not very important | 1 | 31 | 3.9 | 11.9 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 19 | 2.4 | 7.3 |
| | 3 | 28 | 3.6 | 10.8 |
| | 4 | 66 | 8.4 | 25.4 |
| very important | 5 | 57 | 7.2 | 21.9 |
| System missing (SYSMIS) | . | 527 | 67.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_3] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 35 | 4.4 | 13.2 |
| not very important | 1 | 34 | 4.3 | 12.8 |
| | 2 | 31 | 3.9 | 11.7 |
| | 3 | 53 | 6.7 | 20.0 |
| | 4 | 69 | 8.8 | 26.0 |
| very important | 5 | 43 | 5.5 | 16.2 |
| System missing (SYSMIS) | . | 522 | 66.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_4] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 10 | 1.3 | 3.7 |
| not very important | 1 | 8 | 1.0 | 3.0 |
| | 2 | 9 | 1.1 | 3.3 |
| | 3 | 33 | 4.2 | 12.3 |
| | 4 | 113 | 14.4 | 42.0 |
| very important | 5 | 96 | 12.2 | 35.7 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_5] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 19 | 2.4 | 7.1 |
| not very important | 1 | 6 | 0.8 | 2.2 |
| | 2 | 17 | 2.2 | 6.3 |
| | 3 | 43 | 5.5 | 16.0 |
| | 4 | 108 | 13.7 | 40.1 |
| very important | 5 | 76 | 9.7 | 28.3 |
| System missing (SYSMIS) | . | 518 | 65.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_6] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 47 | 6.0 | 18.2 |
| not very important | 1 | 36 | 4.6 | 14.0 |
| | 2 | 43 | 5.5 | 16.7 |
| | 3 | 55 | 7.0 | 21.3 |
| | 4 | 55 | 7.0 | 21.3 |
| very important | 5 | 22 | 2.8 | 8.5 |
| System missing (SYSMIS) | . | 529 | 67.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_7] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 22 | 2.8 | 8.2 |
| not very important | 1 | 15 | 1.9 | 5.6 |
| | 2 | 20 | 2.5 | 7.5 |
| | 3 | 41 | 5.2 | 15.4 |
| | 4 | 101 | 12.8 | 37.8 |
| very important | 5 | 68 | 8.6 | 25.5 |
| System missing (SYSMIS) | . | 520 | 66.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_8] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 35 | 4.4 | 14.2 |
| not very important | 1 | 14 | 1.8 | 5.7 |
| | 2 | 22 | 2.8 | 8.9 |
| | 3 | 42 | 5.3 | 17.1 |
| | 4 | 76 | 9.7 | 30.9 |
| very important | 5 | 57 | 7.2 | 23.2 |
| System missing (SYSMIS) | . | 541 | 68.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_1_9] When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Something else

Question

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Something else

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 16 | 2.0 | 34.0 |
| not very important | 1 | 1 | 0.1 | 2.1 |
| | 3 | 2 | 0.3 | 4.3 |
| | 4 | 6 | 0.8 | 12.8 |
| very important | 5 | 22 | 2.8 | 46.8 |
| System missing (SYSMIS) | . | 740 | 94.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_1] Who was responsible for the service before the reorganisation: Family members

Question

Who was responsible for the service before the reorganisation: Family members

Frequencies

| label | value | n | % | v. % |
|---------------|-------|-----|------|------|
| not mentioned | 0 | 207 | 26.3 | 80.9 |
| mentioned | 1 | 49 | 6.2 | 19.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_2] Who was responsible for the service before the reorganisation: Social services department of the municipality

Question

Who was responsible for the service before the reorganisation: Social services department of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 79 | 10.0 | 30.9 |
| mentioned | 1 | 177 | 22.5 | 69.1 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_3] Who was responsible for the service before the reorganisation: Municipal health services

Question

Who was responsible for the service before the reorganisation: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 194 | 24.7 | 75.8 |
| mentioned | 1 | 62 | 7.9 | 24.2 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_4] Who was responsible for the service before the reorganisation: Private social and health enterprises

Question

Who was responsible for the service before the reorganisation: Private social and health enterprises

2. Variables

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 241 | 30.6 | 94.1 |
| mentioned | 1 | 15 | 1.9 | 5.9 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_5] Who was responsible for the service before the reorganisation: Social Insurance Institution

Question

Who was responsible for the service before the reorganisation: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 252 | 32.0 | 98.4 |
| mentioned | 1 | 4 | 0.5 | 1.6 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_6] Who was responsible for the service before the reorganisation: Employment administration

Question

Who was responsible for the service before the reorganisation: Employment administration

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 246 | 31.3 | 96.1 |
| mentioned | 1 | 10 | 1.3 | 3.9 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_2_7] Who was responsible for the service before the reorganisation:
Service provision of voluntary organisations and trust funds**

Question

Who was responsible for the service before the reorganisation: Service provision of voluntary organisations and trust funds

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 222 | 28.2 | 86.7 |
| mentioned | 1 | 34 | 4.3 | 13.3 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_2_8] Who was responsible for the service before the reorganisation:
Voluntary activity by members of voluntary organisations**

Question

Who was responsible for the service before the reorganisation: Voluntary activity by members of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 246 | 31.3 | 96.1 |
| mentioned | 1 | 10 | 1.3 | 3.9 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_2_9] Who was responsible for the service before the reorganisation:
Congregation**

Question

Who was responsible for the service before the reorganisation: Congregation

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 246 | 31.3 | 96.1 |
| mentioned | 1 | 10 | 1.3 | 3.9 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_2_0] Who was responsible for the service before the reorganisation: Other operator

Question

Who was responsible for the service before the reorganisation: Other operator

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 203 | 25.8 | 79.6 |
| mentioned | 1 | 52 | 6.6 | 20.4 |
| System missing (SYSMIS) | . | 532 | 67.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_3_1] Who was responsible for the service after the reorganisation: Family members

Question

Who was responsible for the service after the reorganisation: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 219 | 27.8 | 85.9 |
| mentioned | 1 | 36 | 4.6 | 14.1 |
| System missing (SYSMIS) | . | 532 | 67.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_3_2] Who was responsible for the service after the reorganisation: Social services department of the municipality

Question

Who was responsible for the service after the reorganisation: Social services department of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 78 | 9.9 | 30.5 |
| mentioned | 1 | 178 | 22.6 | 69.5 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_3_3] Who was responsible for the service after the reorganisation:
Municipal health services**

Question

Who was responsible for the service after the reorganisation: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 205 | 26.0 | 80.4 |
| mentioned | 1 | 50 | 6.4 | 19.6 |
| System missing (SYSMIS) | . | 532 | 67.6 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_3_4] Who was responsible for the service after the reorganisation:
Private social and health enterprises**

Question

Who was responsible for the service after the reorganisation: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 231 | 29.4 | 90.2 |
| mentioned | 1 | 25 | 3.2 | 9.8 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_3_5] Who was responsible for the service after the reorganisation: Social Insurance Institution

Question

Who was responsible for the service after the reorganisation: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 250 | 31.8 | 97.7 |
| mentioned | 1 | 6 | 0.8 | 2.3 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_3_6] Who was responsible for the service after the reorganisation: Employment administration

Question

Who was responsible for the service after the reorganisation: Employment administration

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 246 | 31.3 | 96.1 |
| mentioned | 1 | 10 | 1.3 | 3.9 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_3_7] Who was responsible for the service after the reorganisation: Service provision of voluntary organisations and trust funds

Question

Who was responsible for the service after the reorganisation: Service provision of voluntary organisations and trust funds

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 177 | 22.5 | 69.1 |
| mentioned | 1 | 79 | 10.0 | 30.9 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_3_8] Who was responsible for the service after the reorganisation:
Voluntary activity by members of voluntary organisations**

Question

Who was responsible for the service after the reorganisation: Voluntary activity by members of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 236 | 30.0 | 91.8 |
| mentioned | 1 | 21 | 2.7 | 8.2 |
| System missing (SYSMIS) | . | 530 | 67.3 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_3_9] Who was responsible for the service after the reorganisation:
Congregation**

Question

Who was responsible for the service after the reorganisation: Congregation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 244 | 31.0 | 95.3 |
| mentioned | 1 | 12 | 1.5 | 4.7 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_3_0] Who was responsible for the service after the reorganisation:
Other operator**

Question

Who was responsible for the service after the reorganisation: Other operator

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 210 | 26.7 | 82.0 |
| mentioned | 1 | 46 | 5.8 | 18.0 |
| System missing (SYSMIS) | . | 531 | 67.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_4] Changes in the effectiveness and accessibility of service with reorganisation**Question**

Changes in the effectiveness and accessibility of service with reorganisation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| service has got worse | 1 | 0 | 0.0 | 0.0 |
| | 2 | 5 | 0.6 | 1.8 |
| | 3 | 33 | 4.2 | 12.1 |
| | 4 | 182 | 23.1 | 66.9 |
| service has improved | 5 | 52 | 6.6 | 19.1 |
| System missing (SYSMIS) | . | 515 | 65.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_1] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative changes in service demand**Question**

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative changes in service demand

Frequencies

| label | value | n | % | v. % |
|----------------------|-------|----|-----|------|
| not at all important | 0 | 10 | 1.3 | 6.9 |
| not very important | 1 | 6 | 0.8 | 4.1 |
| | 2 | 9 | 1.1 | 6.2 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 21 | 2.7 | 14.5 |
| | 4 | 53 | 6.7 | 36.6 |
| very important | 5 | 46 | 5.8 | 31.7 |
| System missing (SYSMIS) | . | 642 | 81.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_2] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 22 | 2.8 | 16.1 |
| not very important | 1 | 11 | 1.4 | 8.0 |
| | 2 | 11 | 1.4 | 8.0 |
| | 3 | 25 | 3.2 | 18.2 |
| | 4 | 36 | 4.6 | 26.3 |
| very important | 5 | 32 | 4.1 | 23.4 |
| System missing (SYSMIS) | . | 650 | 82.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_3] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 17 | 2.2 | 12.0 |
| not very important | 1 | 14 | 1.8 | 9.9 |
| | 2 | 16 | 2.0 | 11.3 |
| | 3 | 34 | 4.3 | 23.9 |
| | 4 | 43 | 5.5 | 30.3 |
| very important | 5 | 18 | 2.3 | 12.7 |
| System missing (SYSMIS) | . | 645 | 82.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_4] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 4 | 0.5 | 2.8 |
| not very important | 1 | 3 | 0.4 | 2.1 |
| | 2 | 5 | 0.6 | 3.4 |
| | 3 | 28 | 3.6 | 19.3 |
| | 4 | 62 | 7.9 | 42.8 |
| very important | 5 | 43 | 5.5 | 29.7 |
| System missing (SYSMIS) | . | 642 | 81.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_5] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 4 | 0.5 | 2.8 |
| not very important | 1 | 4 | 0.5 | 2.8 |
| | 2 | 10 | 1.3 | 7.0 |
| | 3 | 23 | 2.9 | 16.1 |
| | 4 | 63 | 8.0 | 44.1 |
| very important | 5 | 39 | 5.0 | 27.3 |
| System missing (SYSMIS) | . | 644 | 81.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_6] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 19 | 2.4 | 13.7 |
| not very important | 1 | 11 | 1.4 | 7.9 |
| | 2 | 22 | 2.8 | 15.8 |
| | 3 | 40 | 5.1 | 28.8 |
| | 4 | 30 | 3.8 | 21.6 |
| very important | 5 | 17 | 2.2 | 12.2 |
| System missing (SYSMIS) | . | 648 | 82.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_7] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 11 | 1.4 | 8.1 |
| not very important | 1 | 9 | 1.1 | 6.6 |
| | 2 | 14 | 1.8 | 10.3 |
| | 3 | 25 | 3.2 | 18.4 |
| | 4 | 46 | 5.8 | 33.8 |
| very important | 5 | 31 | 3.9 | 22.8 |
| System missing (SYSMIS) | . | 651 | 82.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_8] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 16 | 2.0 | 12.4 |
| not very important | 1 | 7 | 0.9 | 5.4 |
| | 2 | 10 | 1.3 | 7.8 |
| | 3 | 25 | 3.2 | 19.4 |
| | 4 | 40 | 5.1 | 31.0 |
| very important | 5 | 31 | 3.9 | 24.0 |
| System missing (SYSMIS) | . | 658 | 83.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_5_9] When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Other

Question

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Other

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not at all important | 0 | 8 | 1.0 | 36.4 |
| not very important | 1 | 2 | 0.3 | 9.1 |
| | 4 | 2 | 0.3 | 9.1 |
| very important | 5 | 10 | 1.3 | 45.5 |
| System missing (SYSMIS) | . | 765 | 97.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_1] Who was responsible for the service before the reorganisation: Family members

Question

Who was responsible for the service before the reorganisation: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 111 | 14.1 | 80.4 |
| mentioned | 1 | 27 | 3.4 | 19.6 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_2] Who was responsible for the service before the reorganisation: Social services department of the municipality

Question

Who was responsible for the service before the reorganisation: Social services department of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 45 | 5.7 | 32.6 |
| mentioned | 1 | 93 | 11.8 | 67.4 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_3] Who was responsible for the service before the reorganisation: Municipal health services

Question

Who was responsible for the service before the reorganisation: Municipal health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 109 | 13.9 | 79.0 |
| mentioned | 1 | 29 | 3.7 | 21.0 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_4] Who was responsible for the service before the reorganisation: Private social and health enterprises

Question

Who was responsible for the service before the reorganisation: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 133 | 16.9 | 96.4 |
| mentioned | 1 | 5 | 0.6 | 3.6 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_5] Who was responsible for the service before the reorganisation: Social Insurance Institution

Question

Who was responsible for the service before the reorganisation: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 135 | 17.2 | 97.8 |
| mentioned | 1 | 3 | 0.4 | 2.2 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_6_6] Who was responsible for the service before the reorganisation:
Employment administration**

Question

Who was responsible for the service before the reorganisation: Employment administration

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 135 | 17.2 | 97.8 |
| mentioned | 1 | 3 | 0.4 | 2.2 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_6_7] Who was responsible for the service before the reorganisation:
Service provision of voluntary organisations or trust funds**

Question

Who was responsible for the service before the reorganisation: Service provision of voluntary organisations or trust funds

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 117 | 14.9 | 84.8 |
| mentioned | 1 | 21 | 2.7 | 15.2 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_6_8] Who was responsible for the service before the reorganisation:
Voluntary activity by members of voluntary organisations**

Question

Who was responsible for the service before the reorganisation: Voluntary activity by members of voluntary organisations

2. Variables

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 128 | 16.3 | 92.8 |
| mentioned | 1 | 10 | 1.3 | 7.2 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_9] Who was responsible for the service before the reorganisation: Congregation

Question

Who was responsible for the service before the reorganisation: Congregation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 125 | 15.9 | 90.6 |
| mentioned | 1 | 13 | 1.7 | 9.4 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_6_0] Who was responsible for the service before the reorganisation: Other operator

Question

Who was responsible for the service before the reorganisation: Other operator

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 111 | 14.1 | 80.4 |
| mentioned | 1 | 27 | 3.4 | 19.6 |
| System missing (SYSMIS) | . | 649 | 82.5 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_7_1] Who was responsible for the service after the reorganisation:
Family members**

Question

Who was responsible for the service after the reorganisation: Family members

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 121 | 15.4 | 85.8 |
| mentioned | 1 | 20 | 2.5 | 14.2 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_7_2] Who was responsible for the service after the reorganisation:
Social services department of the municipality**

Question

Who was responsible for the service after the reorganisation: Social services department of the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 45 | 5.7 | 31.9 |
| mentioned | 1 | 96 | 12.2 | 68.1 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_7_3] Who was responsible for the service after the reorganisation:
Municipal health services**

Question

Who was responsible for the service after the reorganisation: Municipal health services

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 113 | 14.4 | 80.1 |
| mentioned | 1 | 28 | 3.6 | 19.9 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_7_4] Who was responsible for the service after the reorganisation: Private social and health enterprises

Question

Who was responsible for the service after the reorganisation: Private social and health enterprises

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 124 | 15.8 | 87.9 |
| mentioned | 1 | 17 | 2.2 | 12.1 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_7_5] Who was responsible for the service after the reorganisation: Social Insurance Institution

Question

Who was responsible for the service after the reorganisation: Social Insurance Institution

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 137 | 17.4 | 97.2 |
| mentioned | 1 | 4 | 0.5 | 2.8 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_7_6] Who was responsible for the service after the reorganisation: Employment administration

Question

Who was responsible for the service after the reorganisation: Employment administration

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 139 | 17.7 | 98.6 |
| mentioned | 1 | 2 | 0.3 | 1.4 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_7_7] Who was responsible for the service after the reorganisation:
Service provision of voluntary organisations or trust funds**

Question

Who was responsible for the service after the reorganisation: Service provision of voluntary organisations or trust funds

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 108 | 13.7 | 76.6 |
| mentioned | 1 | 33 | 4.2 | 23.4 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

**[Q41_7_8] Who was responsible for the service after the reorganisation:
Voluntary activity by members of voluntary organisations**

Question

Who was responsible for the service after the reorganisation: Voluntary activity by members of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 130 | 16.5 | 92.2 |
| mentioned | 1 | 11 | 1.4 | 7.8 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_7_9] Who was responsible for the service after the reorganisation: Congregation

Question

Who was responsible for the service after the reorganisation: Congregation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 132 | 16.8 | 93.6 |
| mentioned | 1 | 9 | 1.1 | 6.4 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_7_0] Who was responsible for the service after the reorganisation: Other operator

Question

Who was responsible for the service after the reorganisation: Other operator

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not mentioned | 0 | 113 | 14.4 | 80.1 |
| mentioned | 1 | 28 | 3.6 | 19.9 |
| System missing (SYSMIS) | . | 646 | 82.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q41_8] Changes in the effectiveness and accessibility of service with reor- ganisation

Question

Changes in the effectiveness and accessibility of service with reorganisation

Frequencies

| label | value | n | % | v. % |
|-----------------------|-------|---|-----|------|
| service has got worse | 1 | 0 | 0.0 | 0.0 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 3 | 0.4 | 2.1 |
| | 3 | 25 | 3.2 | 17.6 |
| | 4 | 83 | 10.5 | 58.5 |
| service has improved | 5 | 31 | 3.9 | 21.8 |
| System missing (SYSMIS) | . | 645 | 82.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_1] Impact of the reorganisation of the service on the joint working practices between: Different administrative units of the social services department

Question

Impact of the reorganisation of the service on the joint working practices between: Different administrative units of the social services department

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 1 | 0.1 | 0.5 |
| | 2 | 1 | 0.1 | 0.5 |
| | 3 | 65 | 8.3 | 32.2 |
| | 4 | 124 | 15.8 | 61.4 |
| improving impact | 5 | 11 | 1.4 | 5.4 |
| System missing (SYSMIS) | . | 585 | 74.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_2] Impact of the reorganisation of the service on the joint working practices between: Social services department and other municipal administrative departments

Question

Impact of the reorganisation of the service on the joint working practices between: Social services department and other municipal administrative departments

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 0.5 |
| | 3 | 87 | 11.1 | 43.3 |
| | 4 | 105 | 13.3 | 52.2 |
| improving impact | 5 | 8 | 1.0 | 4.0 |
| System missing (SYSMIS) | . | 586 | 74.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_3] Impact of the reorganisation of the service on the joint working practices between: Social services department and state authorities operating in the municipality

Question

Impact of the reorganisation of the service on the joint working practices between: Social services department and state authorities operating in the municipality

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 0.5 |
| | 3 | 164 | 20.8 | 85.0 |
| | 4 | 23 | 2.9 | 11.9 |
| improving impact | 5 | 5 | 0.6 | 2.6 |
| System missing (SYSMIS) | . | 594 | 75.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_4] Impact of the reorganisation of the service on the joint working practices between: Social services department and voluntary organisations

Question

Impact of the reorganisation of the service on the joint working practices between: Social services department and voluntary organisations

Frequencies

| label | value | n | % | v. % |
|------------------|-------|---|-----|------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 2 | 4 | 0.5 | 2.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 110 | 14.0 | 57.0 |
| | 4 | 72 | 9.1 | 37.3 |
| improving impact | 5 | 7 | 0.9 | 3.6 |
| System missing (SYSMIS) | . | 594 | 75.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_5] Impact of the reorganisation of the service on the joint working practices between: Municipalities

Question

Impact of the reorganisation of the service on the joint working practices between: Municipalities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 2 | 3 | 0.4 | 1.6 |
| | 3 | 130 | 16.5 | 67.4 |
| | 4 | 51 | 6.5 | 26.4 |
| improving impact | 5 | 9 | 1.1 | 4.7 |
| System missing (SYSMIS) | . | 594 | 75.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_6] Impact of the reorganisation of the service on the joint working practices between: Social services department and private service providers

Question

Impact of the reorganisation of the service on the joint working practices between: Social services department and private service providers

Frequencies

| label | value | n | % | v. % |
|------------------|-------|-----|------|------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 2 | 4 | 0.5 | 2.2 |
| | 3 | 114 | 14.5 | 61.3 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 63 | 8.0 | 33.9 |
| improving impact | 5 | 5 | 0.6 | 2.7 |
| System missing (SYSMIS) | . | 601 | 76.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q42A_7] Impact of the reorganisation of the service on the joint working practices between: Other operators

Question

Impact of the reorganisation of the service on the joint working practices between: Other operators

Frequencies

| label | value | n | % | v. % |
|------------------|-------|---|---|------|
| weakening impact | 1 | | – | – |
| improving impact | 5 | | – | – |

[Q42D_1] Impact of the reorganisation of the service on the joint working practices between: Working practices within the organisation

Question

Impact of the reorganisation of the service on the joint working practices between: Working practices within the organisation

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 3 | 13 | 1.7 | 24.5 |
| | 4 | 35 | 4.4 | 66.0 |
| improving impact | 5 | 5 | 0.6 | 9.4 |
| System missing (SYSMIS) | . | 734 | 93.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q42D_2] Impact of the reorganisation of the service on the joint working practices between: Different voluntary organisations

Question

Impact of the reorganisation of the service on the joint working practices between: Different voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 0 | 0.0 | 0.0 |
| | 2 | 2 | 0.3 | 4.0 |
| | 3 | 25 | 3.2 | 50.0 |
| | 4 | 22 | 2.8 | 44.0 |
| improving impact | 5 | 1 | 0.1 | 2.0 |
| System missing (SYSMIS) | . | 737 | 93.6 | – |
| | | 787 | 100.0 | 100.0 |

[Q42D_3] Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and municipalities

Question

Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and municipalities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 1 | 0.1 | 2.1 |
| | 2 | 1 | 0.1 | 2.1 |
| | 3 | 20 | 2.5 | 42.6 |
| | 4 | 23 | 2.9 | 48.9 |
| improving impact | 5 | 2 | 0.3 | 4.3 |
| System missing (SYSMIS) | . | 740 | 94.0 | – |
| | | 787 | 100.0 | 100.0 |

[Q42D_4] Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and state authorities

Question

Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and state authorities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 4 | 0.5 | 8.7 |
| | 2 | 1 | 0.1 | 2.2 |
| | 3 | 27 | 3.4 | 58.7 |
| | 4 | 12 | 1.5 | 26.1 |
| improving impact | 5 | 2 | 0.3 | 4.3 |
| System missing (SYSMIS) | . | 741 | 94.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q42D_5] Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and private service providers

Question

Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and private service providers

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| weakening impact | 1 | 6 | 0.8 | 13.3 |
| | 2 | 7 | 0.9 | 15.6 |
| | 3 | 24 | 3.0 | 53.3 |
| | 4 | 7 | 0.9 | 15.6 |
| improving impact | 5 | 1 | 0.1 | 2.2 |
| System missing (SYSMIS) | . | 742 | 94.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q42D_6] Impact of the reorganisation of the service on the joint working practices between: Other operators

Question

Impact of the reorganisation of the service on the joint working practices between: Other operators

Frequencies

| label | value | n | % | v. % |
|------------------|-------|---|---|------|
| weakening impact | 1 | | – | – |
| improving impact | 5 | | – | – |

[Q44D] What kind of activities does your organisation focus on?

Question

What kind of activities does your organisation focus on?

Frequencies

| label | value | n | % | v. % |
|---|-------|-----|-------|-------|
| child welfare, youth work | 1 | 15 | 1.9 | 15.5 |
| work for the elderly | 2 | 12 | 1.5 | 12.4 |
| work for disabled persons | 3 | 21 | 2.7 | 21.6 |
| work for illness-specific groups | 4 | 11 | 1.4 | 11.3 |
| work for substance misusers | 5 | 9 | 1.1 | 9.3 |
| representing the interests of certain occupational groups | 6 | 7 | 0.9 | 7.2 |
| holiday activities | 7 | 7 | 0.9 | 7.2 |
| other | 8 | 15 | 1.9 | 15.5 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q45D] Organisation units

Question

Organisation units

Frequencies

2. Variables

| label | value | n | % | v. % |
|--|-------|-----|-------|-------|
| central office | 1 | 15 | 1.9 | 15.6 |
| regional or local associations | 2 | 19 | 2.4 | 19.8 |
| separate units (e.g. rehabilitation centre) | 3 | 6 | 0.8 | 6.3 |
| central office and regional associations | 4 | 20 | 2.5 | 20.8 |
| central office and separate units | 5 | 17 | 2.2 | 17.7 |
| regional associations and separate units | 6 | 0 | 0.0 | 0.0 |
| central office, regional associations and separate units | 7 | 19 | 2.4 | 19.8 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q46D] Geographical locations of organisation units

Question

Geographical locations of organisation units

Frequencies

| label | value | n | % | v. % |
|---|-------|-----|-------|-------|
| one municipality or a group of municipalities | 1 | 6 | 0.8 | 6.2 |
| one region or province | 2 | 2 | 0.3 | 2.1 |
| nationwide | 3 | 87 | 11.1 | 89.7 |
| municipality and region/province | 4 | 0 | 0.0 | 0.0 |
| municipality and nationwide | 5 | 1 | 0.1 | 1.0 |
| region/province and nationwide | 6 | 1 | 0.1 | 1.0 |
| municipality, region/province and nationwide | 7 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_1] Importance to the organisation as a funding source in 2000: Profits from own activities

Question

Importance to the organisation as a funding source in 2000: Profits from own activities

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|----|-----|------|
| doesn't apply to our organisation | 0 | 1 | 0.1 | 1.0 |
| not important | 1 | 13 | 1.7 | 13.5 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 19 | 2.4 | 19.8 |
| | 3 | 14 | 1.8 | 14.6 |
| | 4 | 13 | 1.7 | 13.5 |
| very important | 5 | 36 | 4.6 | 37.5 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_2] Importance to the organisation as a funding source in 2000: Slot Machine Association (RAY)

Question

Importance to the organisation as a funding source in 2000: Slot Machine Association (RAY)

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 11 | 1.4 | 11.8 |
| not important | 1 | 3 | 0.4 | 3.2 |
| | 2 | 5 | 0.6 | 5.4 |
| | 3 | 6 | 0.8 | 6.5 |
| | 4 | 17 | 2.2 | 18.3 |
| very important | 5 | 51 | 6.5 | 54.8 |
| System missing (SYSMIS) | . | 694 | 88.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_3] Importance to the organisation as a funding source in 2000: Municipalities

Question

Importance to the organisation as a funding source in 2000: Municipalities

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|----|-----|------|
| doesn't apply to our organisation | 0 | 34 | 4.3 | 36.6 |
| not important | 1 | 12 | 1.5 | 12.9 |
| | 2 | 17 | 2.2 | 18.3 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 8 | 1.0 | 8.6 |
| | 4 | 6 | 0.8 | 6.5 |
| very important | 5 | 16 | 2.0 | 17.2 |
| System missing (SYSMIS) | . | 694 | 88.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_4] Importance to the organisation as a funding source in 2000: Ministry of Social Affairs and Health

Question

Importance to the organisation as a funding source in 2000: Ministry of Social Affairs and Health

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 45 | 5.7 | 50.6 |
| not important | 1 | 27 | 3.4 | 30.3 |
| | 2 | 13 | 1.7 | 14.6 |
| | 3 | 1 | 0.1 | 1.1 |
| | 4 | 1 | 0.1 | 1.1 |
| very important | 5 | 2 | 0.3 | 2.2 |
| System missing (SYSMIS) | . | 698 | 88.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_5] Importance to the organisation as a funding source in 2000: Other government funding

Question

Importance to the organisation as a funding source in 2000: Other government funding

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|----|-----|------|
| doesn't apply to our organisation | 0 | 43 | 5.5 | 48.3 |
| not important | 1 | 19 | 2.4 | 21.3 |
| | 2 | 14 | 1.8 | 15.7 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 3 | 5 | 0.6 | 5.6 |
| | 4 | 2 | 0.3 | 2.2 |
| very important | 5 | 6 | 0.8 | 6.7 |
| System missing (SYSMIS) | . | 698 | 88.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_6] Importance to the organisation as a funding source in 2000: European Union programmes

Question

Importance to the organisation as a funding source in 2000: European Union programmes

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 41 | 5.2 | 47.1 |
| not important | 1 | 25 | 3.2 | 28.7 |
| | 2 | 11 | 1.4 | 12.6 |
| | 3 | 6 | 0.8 | 6.9 |
| | 4 | 2 | 0.3 | 2.3 |
| very important | 5 | 2 | 0.3 | 2.3 |
| System missing (SYSMIS) | . | 700 | 88.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_7] Importance to the organisation as a funding source in 2000: Donations, bequests, etc

Question

Importance to the organisation as a funding source in 2000: Donations, bequests, etc

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|----|-----|------|
| doesn't apply to our organisation | 0 | 29 | 3.7 | 33.0 |
| not important | 1 | 29 | 3.7 | 33.0 |
| | 2 | 17 | 2.2 | 19.3 |
| | 3 | 7 | 0.9 | 8.0 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 5 | 0.6 | 5.7 |
| very important | 5 | 1 | 0.1 | 1.1 |
| System missing (SYSMIS) | . | 699 | 88.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q47D_8] Importance to the organisation as a funding source in 2000: Something else

Question

Importance to the organisation as a funding source in 2000: Something else

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 0 | 0.0 | 0.0 |
| not important | 1 | 3 | 0.4 | 15.0 |
| | 2 | 5 | 0.6 | 25.0 |
| | 3 | 4 | 0.5 | 20.0 |
| | 4 | 4 | 0.5 | 20.0 |
| very important | 5 | 4 | 0.5 | 20.0 |
| System missing (SYSMIS) | . | 767 | 97.5 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_1] Importance of the third sector in: Providing participation opportunities

Question

Importance of the third sector in: Providing participation opportunities

Frequencies

| label | value | n | % | v. % |
|----------------|-------|----|-----|------|
| not important | 1 | 1 | 0.1 | 1.1 |
| | 2 | 7 | 0.9 | 7.5 |
| | 3 | 22 | 2.8 | 23.7 |
| | 4 | 39 | 5.0 | 41.9 |
| very important | 5 | 24 | 3.0 | 25.8 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 694 | 88.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_2] Importance of the third sector in: Service provision of voluntary organisations

Question

Importance of the third sector in: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 0 | 0.0 | 0.0 |
| | 2 | 16 | 2.0 | 17.4 |
| | 3 | 25 | 3.2 | 27.2 |
| | 4 | 37 | 4.7 | 40.2 |
| very important | 5 | 14 | 1.8 | 15.2 |
| System missing (SYSMIS) | . | 695 | 88.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_3] Importance of the third sector in: Peer support (between people in the same situation)

Question

Importance of the third sector in: Peer support (between people in the same situation)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 1 | 0.1 | 1.1 |
| | 2 | 9 | 1.1 | 9.9 |
| | 3 | 19 | 2.4 | 20.9 |
| | 4 | 37 | 4.7 | 40.7 |
| very important | 5 | 25 | 3.2 | 27.5 |
| System missing (SYSMIS) | . | 696 | 88.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_4] Importance of the third sector in: Functioning as part of social services**Question***Importance of the third sector in: Functioning as part of social services***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 2 | 0.3 | 2.2 |
| | 2 | 16 | 2.0 | 17.2 |
| | 3 | 34 | 4.3 | 36.6 |
| | 4 | 31 | 3.9 | 33.3 |
| very important | 5 | 10 | 1.3 | 10.8 |
| System missing (SYSMIS) | . | 694 | 88.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_5] Importance of the third sector in: Functioning as part of health services**Question***Importance of the third sector in: Functioning as part of health services***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 14 | 1.8 | 15.4 |
| | 2 | 21 | 2.7 | 23.1 |
| | 3 | 37 | 4.7 | 40.7 |
| | 4 | 13 | 1.7 | 14.3 |
| very important | 5 | 6 | 0.8 | 6.6 |
| System missing (SYSMIS) | . | 696 | 88.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_6] Importance of the third sector in: Maintaining employment**Question***Importance of the third sector in: Maintaining employment***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 13 | 1.7 | 14.3 |
| | 2 | 36 | 4.6 | 39.6 |
| | 3 | 28 | 3.6 | 30.8 |
| | 4 | 13 | 1.7 | 14.3 |
| very important | 5 | 1 | 0.1 | 1.1 |
| System missing (SYSMIS) | . | 696 | 88.4 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_7] Importance of the third sector in: Securing income

Question

Importance of the third sector in: Securing income

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 30 | 3.8 | 32.6 |
| | 2 | 42 | 5.3 | 45.7 |
| | 3 | 15 | 1.9 | 16.3 |
| | 4 | 3 | 0.4 | 3.3 |
| very important | 5 | 2 | 0.3 | 2.2 |
| System missing (SYSMIS) | . | 695 | 88.3 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_1_8] Importance of the third sector in: Recreational and leisure activities

Question

Importance of the third sector in: Recreational and leisure activities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| not important | 1 | 0 | 0.0 | 0.0 |
| | 2 | 5 | 0.6 | 5.4 |
| | 3 | 17 | 2.2 | 18.5 |
| | 4 | 45 | 5.7 | 48.9 |
| very important | 5 | 25 | 3.2 | 27.2 |
| System missing (SYSMIS) | . | 695 | 88.3 | – |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q48D_2_1] Importance of your organisation in: Providing participation opportunities

Question

Importance of your organisation in: Providing participation opportunities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 5 | 0.6 | 5.3 |
| | 2 | 22 | 2.8 | 23.2 |
| | 3 | 17 | 2.2 | 17.9 |
| | 4 | 37 | 4.7 | 38.9 |
| very important | 5 | 14 | 1.8 | 14.7 |
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_2] Importance of your organisation in: Service provision of voluntary organisations

Question

Importance of your organisation in: Service provision of voluntary organisations

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 6 | 0.8 | 6.4 |
| | 2 | 17 | 2.2 | 18.1 |
| | 3 | 20 | 2.5 | 21.3 |
| | 4 | 39 | 5.0 | 41.5 |
| very important | 5 | 12 | 1.5 | 12.8 |
| System missing (SYSMIS) | . | 693 | 88.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_3] Importance of your organisation in: Peer support (between people in the same situation)

Question

Importance of your organisation in: Peer support (between people in the same situation)

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 9 | 1.1 | 9.6 |
| | 2 | 9 | 1.1 | 9.6 |
| | 3 | 22 | 2.8 | 23.4 |
| | 4 | 28 | 3.6 | 29.8 |
| very important | 5 | 26 | 3.3 | 27.7 |
| System missing (SYSMIS) | . | 693 | 88.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_4] Importance of your organisation in: Functioning as part of social services

Question

Importance of your organisation in: Functioning as part of social services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 15 | 1.9 | 15.8 |
| | 2 | 26 | 3.3 | 27.4 |
| | 3 | 25 | 3.2 | 26.3 |
| | 4 | 23 | 2.9 | 24.2 |
| very important | 5 | 6 | 0.8 | 6.3 |
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_5] Importance of your organisation in: Functioning as part of health services

Question

Importance of your organisation in: Functioning as part of health services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 36 | 4.6 | 37.9 |
| | 2 | 28 | 3.6 | 29.5 |
| | 3 | 12 | 1.5 | 12.6 |
| | 4 | 15 | 1.9 | 15.8 |
| very important | 5 | 4 | 0.5 | 4.2 |
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_6] Importance of your organisation in: Maintaining employment**Question**

Importance of your organisation in: Maintaining employment

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 47 | 6.0 | 50.0 |
| | 2 | 24 | 3.0 | 25.5 |
| | 3 | 13 | 1.7 | 13.8 |
| | 4 | 9 | 1.1 | 9.6 |
| very important | 5 | 1 | 0.1 | 1.1 |
| System missing (SYSMIS) | . | 693 | 88.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_7] Importance of your organisation in: Securing income**Question**

Importance of your organisation in: Securing income

Frequencies

| label | value | n | % | v. % |
|----------------|-------|----|-----|------|
| not important | 1 | 62 | 7.9 | 65.3 |
| | 2 | 16 | 2.0 | 16.8 |
| | 3 | 9 | 1.1 | 9.5 |
| | 4 | 6 | 0.8 | 6.3 |
| very important | 5 | 2 | 0.3 | 2.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q48D_2_8] Importance of your organisation in: Recreational and leisure activities

Question

Importance of your organisation in: Recreational and leisure activities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 13 | 1.7 | 13.8 |
| | 2 | 15 | 1.9 | 16.0 |
| | 3 | 11 | 1.4 | 11.7 |
| | 4 | 31 | 3.9 | 33.0 |
| very important | 5 | 24 | 3.0 | 25.5 |
| System missing (SYSMIS) | . | 693 | 88.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q49D_1] To what extent does your organisation focus on: Representing the interests of certain groups

Question

To what extent does your organisation focus on: Representing the interests of certain groups

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 9 | 1.1 | 9.4 |
| not much | 1 | 8 | 1.0 | 8.3 |
| | 2 | 13 | 1.7 | 13.5 |
| | 3 | 6 | 0.8 | 6.3 |
| | 4 | 25 | 3.2 | 26.0 |
| very much | 5 | 35 | 4.4 | 36.5 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q49D_2] To what extent does your organisation focus on: Acting as a membership organisation

Question

To what extent does your organisation focus on: Acting as a membership organisation

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 12 | 1.5 | 12.9 |
| not much | 1 | 8 | 1.0 | 8.6 |
| | 2 | 13 | 1.7 | 14.0 |
| | 3 | 13 | 1.7 | 14.0 |
| | 4 | 20 | 2.5 | 21.5 |
| very much | 5 | 27 | 3.4 | 29.0 |
| System missing (SYSMIS) | . | 694 | 88.2 | – |
| | | 787 | 100.0 | 100.0 |

[Q49D_3] To what extent does your organisation focus on: Maintaining voluntary activities

Question

To what extent does your organisation focus on: Maintaining voluntary activities

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 14 | 1.8 | 14.6 |
| not much | 1 | 13 | 1.7 | 13.5 |
| | 2 | 10 | 1.3 | 10.4 |
| | 3 | 18 | 2.3 | 18.8 |
| | 4 | 22 | 2.8 | 22.9 |
| very much | 5 | 19 | 2.4 | 19.8 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q49D_4] To what extent does your organisation focus on: Providing services

Question

To what extent does your organisation focus on: Providing services

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 13 | 1.7 | 13.7 |
| not much | 1 | 12 | 1.5 | 12.6 |
| | 2 | 10 | 1.3 | 10.5 |
| | 3 | 14 | 1.8 | 14.7 |
| | 4 | 22 | 2.8 | 23.2 |
| very much | 5 | 24 | 3.0 | 25.3 |
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q49D_5] To what extent does your organisation focus on: Acting as an expert organisation**Question**

To what extent does your organisation focus on: Acting as an expert organisation

Frequencies

| label | value | n | % | v. % |
|-----------------------------------|-------|-----|-------|-------|
| doesn't apply to our organisation | 0 | 1 | 0.1 | 1.0 |
| not much | 1 | 1 | 0.1 | 1.0 |
| | 2 | 2 | 0.3 | 2.1 |
| | 3 | 8 | 1.0 | 8.3 |
| | 4 | 47 | 6.0 | 49.0 |
| very much | 5 | 37 | 4.7 | 38.5 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_1] Importance of various forms of activity in the organisation: Rehabilitation and health care services**Question**

Importance of various forms of activity in the organisation: Rehabilitation and health care services

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 27 | 3.4 | 27.8 |
| not important | 1 | 10 | 1.3 | 10.3 |
| | 2 | 8 | 1.0 | 8.2 |
| | 3 | 11 | 1.4 | 11.3 |
| | 4 | 16 | 2.0 | 16.5 |
| very important | 5 | 25 | 3.2 | 25.8 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_2] Importance of various forms of activity in the organisation: Home help services

Question

Importance of various forms of activity in the organisation: Home help services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 60 | 7.6 | 61.9 |
| not important | 1 | 14 | 1.8 | 14.4 |
| | 2 | 11 | 1.4 | 11.3 |
| | 3 | 3 | 0.4 | 3.1 |
| | 4 | 4 | 0.5 | 4.1 |
| very important | 5 | 5 | 0.6 | 5.2 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_3] Importance of various forms of activity in the organisation: Day centres and exemplary employment practices

Question

Importance of various forms of activity in the organisation: Day centres and exemplary employment practices

Frequencies

| label | value | n | % | v. % |
|------------------|-------|----|-----|------|
| no such activity | 0 | 61 | 7.8 | 62.9 |
| not important | 1 | 14 | 1.8 | 14.4 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 2 | 6 | 0.8 | 6.2 |
| | 3 | 7 | 0.9 | 7.2 |
| | 4 | 5 | 0.6 | 5.2 |
| very important | 5 | 4 | 0.5 | 4.1 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_4] Importance of various forms of activity in the organisation: Voluntary and support person work

Question

Importance of various forms of activity in the organisation: Voluntary and support person work

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 25 | 3.2 | 26.3 |
| not important | 1 | 7 | 0.9 | 7.4 |
| | 2 | 9 | 1.1 | 9.5 |
| | 3 | 20 | 2.5 | 21.1 |
| | 4 | 15 | 1.9 | 15.8 |
| very important | 5 | 19 | 2.4 | 20.0 |
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_5] Importance of various forms of activity in the organisation: Recreational and holiday activities

Question

Importance of various forms of activity in the organisation: Recreational and holiday activities

Frequencies

| label | value | n | % | v. % |
|------------------|-------|----|-----|------|
| no such activity | 0 | 17 | 2.2 | 17.5 |
| not important | 1 | 12 | 1.5 | 12.4 |
| | 2 | 15 | 1.9 | 15.5 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-------|-------|------|
| | 3 | 17 | 2.2 | 17.5 |
| | 4 | 19 | 2.4 | 19.6 |
| very important | 5 | 17 | 2.2 | 17.5 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | 787 | 100.0 | 100.0 | |

[Q50D_6] Importance of various forms of activity in the organisation: Crisis services

Question

Importance of various forms of activity in the organisation: Crisis services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-------|-------|------|
| no such activity | 0 | 47 | 6.0 | 48.5 |
| not important | 1 | 21 | 2.7 | 21.6 |
| | 2 | 14 | 1.8 | 14.4 |
| | 3 | 7 | 0.9 | 7.2 |
| | 4 | 5 | 0.6 | 5.2 |
| very important | 5 | 3 | 0.4 | 3.1 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | 787 | 100.0 | 100.0 | |

[Q50D_7] Importance of various forms of activity in the organisation: Sheltered/service housing

Question

Importance of various forms of activity in the organisation: Sheltered/service housing

Frequencies

| label | value | n | % | v. % |
|------------------|-------|----|-----|------|
| no such activity | 0 | 60 | 7.6 | 61.9 |
| not important | 1 | 13 | 1.7 | 13.4 |
| | 2 | 6 | 0.8 | 6.2 |
| | 3 | 4 | 0.5 | 4.1 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| | 4 | 7 | 0.9 | 7.2 |
| very important | 5 | 7 | 0.9 | 7.2 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_8] Importance of various forms of activity in the organisation: Member services

Question

Importance of various forms of activity in the organisation: Member services

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 17 | 2.2 | 17.5 |
| not important | 1 | 6 | 0.8 | 6.2 |
| | 2 | 10 | 1.3 | 10.3 |
| | 3 | 15 | 1.9 | 15.5 |
| | 4 | 28 | 3.6 | 28.9 |
| very important | 5 | 21 | 2.7 | 21.6 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_9] Importance of various forms of activity in the organisation: Training activities

Question

Importance of various forms of activity in the organisation: Training activities

Frequencies

| label | value | n | % | v. % |
|------------------|-------|----|-----|------|
| no such activity | 0 | 4 | 0.5 | 4.1 |
| not important | 1 | 7 | 0.9 | 7.2 |
| | 2 | 14 | 1.8 | 14.4 |
| | 3 | 26 | 3.3 | 26.8 |
| | 4 | 28 | 3.6 | 28.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| very important | 5 | 18 | 2.3 | 18.6 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_10] Importance of various forms of activity in the organisation: Development projects

Question

Importance of various forms of activity in the organisation: Development projects

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 7 | 0.9 | 7.2 |
| not important | 1 | 2 | 0.3 | 2.1 |
| | 2 | 11 | 1.4 | 11.3 |
| | 3 | 27 | 3.4 | 27.8 |
| | 4 | 28 | 3.6 | 28.9 |
| very important | 5 | 22 | 2.8 | 22.7 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_11] Importance of various forms of activity in the organisation: Information dissemination

Question

Importance of various forms of activity in the organisation: Information dissemination

Frequencies

| label | value | n | % | v. % |
|------------------|-------|----|-----|------|
| no such activity | 0 | 4 | 0.5 | 4.1 |
| not important | 1 | 5 | 0.6 | 5.2 |
| | 2 | 9 | 1.1 | 9.3 |
| | 3 | 23 | 2.9 | 23.7 |
| | 4 | 31 | 3.9 | 32.0 |
| very important | 5 | 25 | 3.2 | 25.8 |

(continued on next page)

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_12] Importance of various forms of activity in the organisation: Publishing

Question

Importance of various forms of activity in the organisation: Publishing

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 10 | 1.3 | 10.3 |
| not important | 1 | 9 | 1.1 | 9.3 |
| | 2 | 12 | 1.5 | 12.4 |
| | 3 | 25 | 3.2 | 25.8 |
| | 4 | 27 | 3.4 | 27.8 |
| very important | 5 | 14 | 1.8 | 14.4 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_13] Importance of various forms of activity in the organisation: Research

Question

Importance of various forms of activity in the organisation: Research

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|------|------|
| no such activity | 0 | 15 | 1.9 | 15.5 |
| not important | 1 | 22 | 2.8 | 22.7 |
| | 2 | 23 | 2.9 | 23.7 |
| | 3 | 14 | 1.8 | 14.4 |
| | 4 | 17 | 2.2 | 17.5 |
| very important | 5 | 6 | 0.8 | 6.2 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------|-------|-----|-------|-------|
| | | 787 | 100.0 | 100.0 |

[Q50D_14] Importance of various forms of activity in the organisation: International activities

Question

Importance of various forms of activity in the organisation: International activities

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 13 | 1.7 | 13.4 |
| not important | 1 | 11 | 1.4 | 11.3 |
| | 2 | 19 | 2.4 | 19.6 |
| | 3 | 24 | 3.0 | 24.7 |
| | 4 | 24 | 3.0 | 24.7 |
| very important | 5 | 6 | 0.8 | 6.2 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q50D_15] Importance of various forms of activity in the organisation: Fund-raising

Question

Importance of various forms of activity in the organisation: Fund-raising

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 15 | 1.9 | 15.6 |
| not important | 1 | 8 | 1.0 | 8.3 |
| | 2 | 23 | 2.9 | 24.0 |
| | 3 | 19 | 2.4 | 19.8 |
| | 4 | 22 | 2.8 | 22.9 |
| very important | 5 | 9 | 1.1 | 9.4 |
| System missing (SYSMIS) | . | 691 | 87.8 | – |
| | | 787 | 100.0 | 100.0 |

**[Q50D_16] Importance of various forms of activity in the organisation:
Other**

Question

Importance of various forms of activity in the organisation: Other

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no such activity | 0 | 0 | 0.0 | 0.0 |
| not important | 1 | 0 | 0.0 | 0.0 |
| | 2 | 1 | 0.1 | 11.1 |
| | 3 | 2 | 0.3 | 22.2 |
| very important | 5 | 6 | 0.8 | 66.7 |
| System missing (SYSMIS) | . | 778 | 98.9 | – |
| | | 787 | 100.0 | 100.0 |

**[Q51D_1] Has the organisation employed people on government-subsidized
job contracts (subsidised employment) in the year 2000?**

Question

Has the organisation employed people on government-subsidized job contracts (subsidised employment) in the year 2000?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no | 1 | 48 | 6.1 | 49.5 |
| yes | 2 | 49 | 6.2 | 50.5 |
| System missing (SYSMIS) | . | 690 | 87.7 | – |
| | | 787 | 100.0 | 100.0 |

**[Q51D_2] If yes, how important are government-subsidized job contracts
for the organisation's activities?**

Question

If yes, how important are government-subsidized job contracts for the organisation's activities?

Frequencies

2. Variables

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 9 | 1.1 | 18.4 |
| | 2 | 16 | 2.0 | 32.7 |
| | 3 | 5 | 0.6 | 10.2 |
| | 4 | 10 | 1.3 | 20.4 |
| very important | 5 | 9 | 1.1 | 18.4 |
| System missing (SYSMIS) | . | 738 | 93.8 | – |
| | | 787 | 100.0 | 100.0 |

[Q52D_1] Has the organisation employed people on combined subsidies in the year 2000?

Question

Has the organisation employed people on combined subsidies in the year 2000?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no | 1 | 54 | 6.9 | 56.8 |
| yes | 2 | 41 | 5.2 | 43.2 |
| System missing (SYSMIS) | . | 692 | 87.9 | – |
| | | 787 | 100.0 | 100.0 |

[Q52D_2] If yes, how important are combined subsidies for the organisation's activities?

Question

If yes, how important are combined subsidies for the organisation's activities?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| not important | 1 | 6 | 0.8 | 14.3 |
| | 2 | 6 | 0.8 | 14.3 |
| | 3 | 5 | 0.6 | 11.9 |
| | 4 | 11 | 1.4 | 26.2 |
| very important | 5 | 14 | 1.8 | 33.3 |
| System missing (SYSMIS) | . | 745 | 94.7 | – |
| | | 787 | 100.0 | 100.0 |

[Q53D] Are there going to be major changes in the activities of the organisation in the year 2001?

Question

Are there going to be major changes in the activities of the organisation in the year 2001?

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| no | 1 | 57 | 7.2 | 60.6 |
| yes | 2 | 37 | 4.7 | 39.4 |
| System missing (SYSMIS) | . | 693 | 88.1 | – |
| | | 787 | 100.0 | 100.0 |

[Q54D] Importance of children and young people to the organisation

Question

Importance of children and young people to the organisation

Frequencies

| label | value | n | % | v. % |
|-------------------------------|-------|-----|-------|-------|
| primary target group | 1 | 17 | 2.2 | 18.5 |
| form part of target group | 2 | 49 | 6.2 | 53.3 |
| do not belong to target group | 3 | 26 | 3.3 | 28.3 |
| System missing (SYSMIS) | . | 695 | 88.3 | – |
| | | 787 | 100.0 | 100.0 |

[MAAKUNTA] Region

Question

Region

Frequencies

| label | value | n | % | v. % |
|-----------------|-------|----|-----|------|
| Uusimaa | 1 | 44 | 5.6 | 6.4 |
| Varsinais-Suomi | 2 | 68 | 8.6 | 9.9 |

(continued on next page)

2. Variables

(cont. from previous page)

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| Satakunta | 4 | 29 | 3.7 | 4.2 |
| Kanta-Häme | 5 | 25 | 3.2 | 3.6 |
| Pirkanmaa | 6 | 44 | 5.6 | 6.4 |
| Päijät-Häme | 7 | 20 | 2.5 | 2.9 |
| Kymenlaakso | 8 | 26 | 3.3 | 3.8 |
| Etelä-Karjala | 9 | 26 | 3.3 | 3.8 |
| Etelä-Savo | 10 | 39 | 5.0 | 5.7 |
| Pohjois-Savo | 11 | 43 | 5.5 | 6.3 |
| Pohjois-Karjala | 12 | 37 | 4.7 | 5.4 |
| Keski-Suomi | 13 | 45 | 5.7 | 6.6 |
| Etelä-Pohjanmaa | 14 | 47 | 6.0 | 6.8 |
| Pohjanmaa | 15 | 22 | 2.8 | 3.2 |
| Keski-Pohjanmaa | 16 | 18 | 2.3 | 2.6 |
| Pohjois-Pohjanmaa | 17 | 67 | 8.5 | 9.8 |
| Kainuu | 18 | 22 | 2.8 | 3.2 |
| Lapland (Lappi) | 19 | 54 | 6.9 | 7.9 |
| Itä-Uusimaa | 20 | 11 | 1.4 | 1.6 |
| Åland | 21 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 100 | 12.7 | – |
| | | 787 | 100.0 | 100.0 |

[LAANI] Province

Question

Province

Frequencies

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| Southern Finland | 1 | 152 | 19.3 | 22.1 |
| Western Finland | 2 | 273 | 34.7 | 39.7 |
| Eastern Finland | 3 | 119 | 15.1 | 17.3 |
| Oulu | 4 | 89 | 11.3 | 13.0 |
| Lapland | 5 | 54 | 6.9 | 7.9 |
| Åland | 6 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 100 | 12.7 | – |
| | | 787 | 100.0 | 100.0 |

[SUURALUE] Major region (EU classification)**Question***Major region (EU classification)***Frequencies**

| label | value | n | % | v. % |
|-------------------------|-------|-----|-------|-------|
| Uusimaa | 1 | 55 | 7.0 | 8.0 |
| Southern Finland | 2 | 238 | 30.2 | 34.6 |
| Eastern Finland | 3 | 141 | 17.9 | 20.5 |
| Mid-Finland | 4 | 132 | 16.8 | 19.2 |
| Northern Finland | 5 | 121 | 15.4 | 17.6 |
| Åland | 6 | 0 | 0.0 | 0.0 |
| System missing (SYSMIS) | . | 100 | 12.7 | – |
| | | 787 | 100.0 | 100.0 |

Chapter 3

Indexes

3.1 Variables in the order of occurrence

| | |
|--|----|
| FSD study number [FSD_NO] | 5 |
| FSD edition number [FSD_VR] | 5 |
| FSD processing level [FSD_PRO] | 6 |
| FSD case id [FSD_ID] | 6 |
| Year of study [VUOSI] | 6 |
| Respondent organisation [LOMAKE] | 7 |
| Respondents' official position or job title (social services department) [BV3A] | 7 |
| Respondents' official position or job title (local office of the Social Insurance Institution) [BV3B] | 7 |
| Respondents' official position or job title (employment office) [BV3C] | 8 |
| Respondents' job title (health and social organisation) [BV3D] | 8 |
| Respondents' official position or job title (municipal health centre) [BV3E] | 9 |
| Estimate the general wellbeing among people in the municipality/area of operation/target group [Q1] | 9 |
| Estimation of general security among people in the municipality/area of operation/target group [Q2_1] | 10 |
| Estimation of financial security among people in the municipality/area of operation/target group [Q2_2] | 10 |
| Estimation of social security among people in the municipality/area of operation/target group [Q2_3] | 11 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - children (aged under 13) [Q3_1] | 11 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young people (13-17-year-olds) [Q3_2] | 11 |

3. Indexes

| | |
|--|----|
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young adults (18-29-year-olds) [Q3_3] | 12 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (30-49-year-olds) [Q3_4] | 12 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (50-64-year-olds) [Q3_5] | 13 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the elderly (65-74-year-olds) [Q3_6] | 13 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the aged (aged over 74) [Q3_7] | 14 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - one person households [Q3_8] | 14 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - couples with no children [Q3_9] | 15 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - single parent households [Q3_10] | 15 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - nuclear families [Q3_11] | 16 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - reconstituted families [Q3_12] | 16 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - people in secure jobs [Q3_13] | 17 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - people in insecure jobs [Q3_14] | 17 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - long-term unemployed [Q3_15] | 18 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - not in paid employment [Q3_16] | 18 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - students [Q3_17] | 19 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - pensioners [Q3_18] | 19 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - chronically ill persons [Q3_19] | 20 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - slightly disabled persons [Q3_20] | 20 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - severely disabled persons [Q3_21] | 21 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with mental problems [Q3_22] | 21 |

| | |
|--|----|
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with substance misuse problems [Q3_23] | 22 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Single parent households [Q4_1] | 22 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons in need of child welfare services [Q4_2] | 23 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with insecure jobs [Q4_3] | 23 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Long-term unemployed [Q4_4] | 24 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Chronically ill persons [Q4_5] | 24 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Disabled persons [Q4_6] | 25 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with mental problems [Q4_7] | 25 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with substance misuse problems [Q4_8] | 26 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with drug misuse problems [Q4_9] | 26 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: The homeless [Q4_10] | 27 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Immigrants [Q4_11] | 27 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Health services [Q5_1] | 28 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Social services [Q5_2] | 28 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: General educational services [Q5_3] | 29 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Vocational and other educational services [Q5_4] ... | 29 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Cultural and leisure services [Q5_5] | 30 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Sports services [Q5_6] | 30 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Technical and environmental services [Q5_7] | 31 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Services for promoting business activities [Q5_8] ... | 31 |

3. Indexes

| | |
|---|----|
| Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of the Social Insurance Institution [Q5B_9] | 32 |
| Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of employment offices [Q5C_10] | 32 |
| Quantitative changes in the provision of municipal social services in the year 2000: guidance and information dissemination [Q6A_1_1] | 33 |
| Quantitative changes in the provision of municipal social services in the year 2000: pre-primary education [Q6A_1_2] | 33 |
| Quantitative changes in the provision of municipal social services in the year 2000: child day care [Q6A_1_3] | 34 |
| Quantitative changes in the provision of municipal social services in the year 2000: home help services for families with children [Q6A_1_4] | 34 |
| Quantitative changes in the provision of municipal social services in the year 2000: child guidance and family counselling [Q6A_1_5] | 35 |
| Quantitative changes in the provision of municipal social services in the year 2000: child welfare [Q6A_1_6] | 35 |
| Quantitative changes in the provision of municipal social services in the year 2000: home help services for the elderly [Q6A_1_7] | 35 |
| Quantitative changes in the provision of municipal social services in the year 2000: sheltered/service housing for the elderly [Q6A_1_8] | 36 |
| Quantitative changes in the provision of municipal social services in the year 2000: residential care for the elderly [Q6A_1_9] | 36 |
| Quantitative changes in the provision of municipal social services in the year 2000: substance misuse treatment [Q6A_1_10] | 37 |
| Quantitative changes in the provision of municipal social services in the year 2000: rehabilitation and housing services for substance misusers [Q6A_1_11] | 37 |
| Quantitative changes in the provision of municipal social services in the year 2000: residential care for substance misusers [Q6A_1_12] | 38 |
| Quantitative changes in the provision of municipal social services in the year 2000: minimum income guarantee [Q6A_1_13] | 38 |
| Quantitative changes in the provision of municipal social services in the year 2000: crisis care [Q6A_1_14] | 39 |
| Quantitative changes in the provision of municipal social services in the year 2000: services for disabled persons [Q6A_1_15] | 39 |
| Quantitative changes in the provision of municipal social services in the year 2000: services for immigrants [Q6A_1_16] | 39 |
| Quantitative changes in the provision of municipal social services in the year 2000: debt counselling [Q6A_1_17] | 40 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: guidance and information dissemination [Q6A_2_1] | 40 |

| | |
|--|----|
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: pre-primary education [Q6A_2_2] | 41 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child day care [Q6A_2_3] | 41 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for families with children [Q6A_2_4] | 42 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child guidance and family counselling [Q6A_2_5] | 42 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child welfare [Q6A_2_6] | 43 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for the elderly [Q6A_2_7] | 43 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: sheltered/service housing for the elderly [Q6A_2_8] | 44 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for the elderly [Q6A_2_9] | 44 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: substance misuse treatment [Q6A_2_10] | 45 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: rehabilitation and housing services for substance misusers [Q6A_2_11] | 45 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for substance misusers [Q6A_2_12] | 46 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: minimum income guarantee [Q6A_2_13] | 46 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: crisis care [Q6A_2_14] | 47 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for disabled persons [Q6A_2_15] | 47 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for immigrants [Q6A_2_16] | 48 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: debt counselling [Q6A_2_17] | 48 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: guidance, counselling and information dissemination [Q6B_1_1] | 49 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: unemployment benefits [Q6B_1_2] | 49 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: pensions [Q6B_1_3] | 50 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of | |

3. Indexes

| | |
|--|----|
| operation in the year 2000: sickness allowance/benefit [Q6B_1_4] | 50 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: reimbursement of medical costs [Q6B_1_5] | 51 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: rehabilitation [Q6B_1_6] | 51 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: benefits for families [Q6B_1_7] | 52 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: housing allowance [Q6B_1_8] | 52 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination [Q6B_2_1] | 52 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: unemployment benefits [Q6B_2_2] | 53 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: pensions [Q6B_2_3] | 53 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: sickness allowance/benefit [Q6B_2_4] | 54 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: reimbursement of medical costs [Q6B_2_5] | 54 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: rehabilitation [Q6B_2_6] | 55 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: benefits for families [Q6B_2_7] | 55 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: housing allowance [Q6B_2_8] | 56 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: guidance, counselling and information dissemination [Q6C_1_1] | 56 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-subsidized job contracts (subsidised employment) [Q6C_1_2] .. | 57 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: vocational guidance and career counselling [Q6C_1_3] | 57 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-funded labour market training [Q6C_1_4] | 58 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: rehabilitation services [Q6C_1_5] | 58 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: services for job seekers [Q6C_1_6] | 59 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: recruitment services for employers [Q6C_1_7] | 59 |

| | |
|---|----|
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination [Q6C_2_1] | 60 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-subsidized job contracts (subsidised employment) [Q6C_2_2] | 60 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: vocational guidance and career counselling [Q6C_2_3] | 61 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-funded labour market training [Q6C_2_4] | 61 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: rehabilitation services [Q6C_2_5] | 62 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: services for job seekers [Q6C_2_6] | 62 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: recruitment services for employers [Q6C_2_7] | 63 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: guidance and information dissemination [Q6E_1_1] | 63 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: services of general practitioners [Q6E_1_2] | 64 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: specialist medical care [Q6E_1_3] | 64 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: nurse consultations [Q6E_1_4] | 65 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: maternity clinics and child health clinics [Q6E_1_5] | 65 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: home nursing care [Q6E_1_6] | 66 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: school health services [Q6E_1_7] | 66 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: student health services [Q6E_1_8] | 66 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in primary health care units [Q6E_1_9] | 67 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in hospitals [Q6E_1_10] | 67 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: health centre wards [Q6E_1_11] | 68 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: occupational health services [Q6E_1_12] | 68 |

3. Indexes

| | |
|---|----|
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: laboratory tests and x-rays [Q6E_1_13] | 69 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: physiotherapy [Q6E_1_14] | 69 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: dental care [Q6E_1_15] | 70 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric outpatient services [Q6E_1_16] | 70 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric in-patient services [Q6E_1_17] | 71 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: guidance and information dissemination [Q6E_2_1] | 71 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: services of general practitioners [Q6E_2_2] | 72 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: specialist medical care [Q6E_2_3] | 72 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: nurse consultations [Q6E_2_4] | 73 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: maternity clinics and child health clinics [Q6E_2_5] | 73 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: home nursing care [Q6E_2_6] | 74 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: school health services [Q6E_2_7] | 74 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: student health services [Q6E_2_8] | 75 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in primary health care units [Q6E_2_9] | 75 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in hospitals [Q6E_2_10] | 76 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: health centre wards [Q6E_2_11] | 76 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: occupational health services [Q6E_2_12] | 77 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: laboratory tests and x-rays [Q6E_2_13] | 77 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: physiotherapy [Q6E_2_14] | 78 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: dental care [Q6E_2_15] | 78 |

| | |
|--|----|
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric outpatient services [Q6E_2_16] | 79 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric in-patient services [Q6E_2_17] | 79 |
| Municipal health services from the viewpoint of service users: Effectiveness and accessibility of services [Q8ABC_1] | 80 |
| Municipal health services from the viewpoint of service users: Sufficiency of staffing levels [Q8ABC_2] | 80 |
| Municipal health services from the viewpoint of service users: Professional skills and qualifications of staff [Q8ABC_3] | 80 |
| Municipal health services from the viewpoint of service users: Cooperation with multiple service users [Q8ABC_4] | 81 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Effectiveness and accessibility of services [Q10ACE_1] | 81 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Sufficiency of staffing levels [Q10ACE_2] | 82 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Professional skills and qualifications of staff [Q10ACE_3] | 82 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Cooperation with multiple service users [Q10ACE_4] | 83 |
| Services of the employment administration in the municipality from the viewpoint of service users: Effectiveness and accessibility of services [Q12ABE_1] | 83 |
| Services of the employment administration in the municipality from the viewpoint of service users: Sufficiency of staffing levels [Q12ABE_2] | 84 |
| Services of the employment administration in the municipality from the viewpoint of service users: Professional skills and qualifications of staff [Q12ABE_3] | 84 |
| Services of the employment administration in the municipality from the viewpoint of service users: Cooperation with multiple service users [Q12ABE_4] | 85 |
| Social services in the area of operation from the viewpoint of service users: Effectiveness and accessibility of services [Q12BCE_1] | 85 |
| Social services in the area of operation from the viewpoint of service users: Sufficiency of staffing levels [Q12BCE_2] | 86 |
| Social services in the area of operation from the viewpoint of service users: Professional skills and qualifications of staff [Q12BCE_3] | 86 |
| Social services in the area of operation from the viewpoint of service users: Cooperation with multiple service users [Q12BCE_4] | 87 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) [Q14_1_1] | 87 |
| Quantitative changes in social services provided by private enterprises in the municipality/area | |

3. Indexes

| | |
|--|----|
| of operation from the viewpoint of various population groups: young people (13-17-year-olds) [Q14_1_2] | 88 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 [Q14_1_3] . | 88 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) [Q14_1_4] | 89 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons [Q14_1_5] | 89 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: mentally ill persons [Q14_1_6] | 90 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems [Q14_1_7] | 90 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare [Q14_1_8] | 91 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) [Q14_2_1] | 91 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) [Q14_2_2] | 92 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 [Q14_2_3] | 92 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) [Q14_2_4] | 93 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons [Q14_2_5] | 93 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems [Q14_2_6] | 94 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems [Q14_2_7] | 94 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare [Q14_2_8] | 95 |

| | |
|--|-----|
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) [Q15_1_1] | 95 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) [Q15_1_2] | 96 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 [Q15_1_3] | 96 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) [Q15_1_4] | 97 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons [Q15_1_5] | 97 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems [Q15_1_6] | 98 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems [Q15_1_7] | 98 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare [Q15_1_8] | 99 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) [Q15_2_1] | 99 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) [Q15_2_2] | 100 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 [Q15_2_3] | 100 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) [Q15_2_4] | 101 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons [Q15_2_5] | 101 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems [Q15_2_6] | 102 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with sub- | |

3. Indexes

| | |
|---|-----|
| stance misuse problems [Q15_2_7] | 102 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare [Q15_2_8] | 103 |
| Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Minimum income guarantee [Q17_1] | 103 |
| Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Earnings-related income support [Q17_2] | 104 |
| Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Social security benefits [Q17_3] | 104 |
| How big an impact does unequal income distribution have in the municipality/area of operation [Q18_1] | 105 |
| What kind of impact does unequal income distribution have in the municipality/area of operation [Q18_2] | 105 |
| Economic situation of the municipality in the year 2000 [Q19A] | 106 |
| Economic situation of the organisation at the beginning of the year 2001 in terms of possibility to maintain activities/services [Q19D] | 106 |
| Estimation of change in the economic situation of the municipality in the year 2001 compared to the year 2000 [Q20A] | 106 |
| What do you think about present trends in social policy [Q21] | 107 |
| Change in overall staffing level in the year 2000 [Q22_1] | 107 |
| Estimation of change in overall staffing level in the year 2001 [Q22_2] | 108 |
| Sufficiency of staffing levels for managing tasks [Q23] | 108 |
| Was recruiting qualified staff easy in the past year? [Q24] | 108 |
| What is the mood like among staff at the beginning of the year 2000? [Q25] | 109 |
| How well have the professional skills and development needs of staff been attended to? [Q26] | 109 |
| How big an impact has migration had on the municipality/area of operation? [Q27_1] | 110 |
| What kind of impact has migration had on the municipality/area of operation? [Q27_2] ... | 110 |
| Have the social services department/office/health care department reacted to the impact of migration? [Q28] | 111 |
| Based on the following socioeconomic scale, which group does the municipality belong to? [Q29A] | 111 |
| Based on the following socioeconomic scale, which group do the municipalities in your area of operation belong to? [Q29BCE_1] | 111 |
| Based on the following socioeconomic scale, which group does the municipality where the health centre/office is located belong to? [Q29BCE_2] | 112 |
| Has the problem you named as the worst for children's welfare been solved? [Q32] | 112 |

| | |
|--|-----|
| Welfare of specific child groups: pre-school children [Q33_1_1] | 112 |
| Welfare of specific child groups: children attending primary school [Q33_1_2] | 113 |
| Welfare of specific child groups: children attending lower secondary school [Q33_1_3] ... | 113 |
| Welfare of specific child groups: 16-17-year-olds [Q33_1_4] | 114 |
| Sufficiency of measures taken to promote the welfare of specific child groups: pre-school children [Q33_2_1] | 114 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children attending primary school [Q33_2_2] | 115 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children attending lower secondary school [Q33_2_3] | 115 |
| Sufficiency of measures taken to promote the welfare of specific child groups: 16-17-year-olds [Q33_2_4] | 116 |
| Welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home) [Q34_1_1] | 116 |
| Welfare of specific child groups: children in out-patient care organised by child welfare [Q34_1_2] | 117 |
| Welfare of specific child groups: disabled children [Q34_1_3] | 117 |
| Welfare of specific child groups: children with mental problems [Q34_1_4] | 117 |
| Welfare of specific child groups: children with substance misuse problems [Q34_1_5] | 118 |
| Welfare of specific child groups: immigrants [Q34_1_6] | 118 |
| Sufficiency of measures taken to promote the welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home) [Q34_2_1] | 119 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children in out-patient care organised by child welfare [Q34_2_2] | 119 |
| Sufficiency of measures taken to promote the welfare of specific child groups: disabled children [Q34_2_3] | 120 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children with mental problems [Q34_2_4] | 120 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children with substance misuse problems [Q34_2_5] | 121 |
| Sufficiency of measures taken to promote the welfare of specific child groups: immigrants [Q34_2_6] | 121 |
| Changes in child welfare in the year 2000 compared to situation in 1999: customers of child welfare [Q35AE_1] | 121 |
| Changes in child welfare in the year 2000 compared to situation in 1999: measures taken by child welfare [Q35AE_2] | 122 |
| Changes in child welfare in the year 2000 compared to situation in 1999: emergency care orders [Q35AE_3] | 122 |
| Changes in child welfare in the year 2000 compared to situation in 1999: appeal proceedings in | |

3. Indexes

| | |
|--|-----|
| connection with care orders [Q35AE_4] | 123 |
| Changes in child welfare in the year 2000 compared to situation in 1999: child welfare staff [Q35AE_5] | 123 |
| Changes in child welfare in the year 2000 compared to situation in 1999: financial resources of child welfare [Q35AE_6] | 124 |
| Changes in child welfare in the year 2000 compared to situation in 1999: cooperation within child welfare [Q35AE_7] | 124 |
| Changes in child welfare in the year 2000 compared to situation in 1999: need for legal assistance in child welfare [Q35AE_8] | 125 |
| Possibility to ensure health services needed by children with the current resources of the municipality [Q36_1] | 125 |
| Possibility to ensure the social services needed by children with the current resources of the municipality [Q36_2] | 126 |
| Possibility to ensure the primary education services needed by children with the current resources of the municipality [Q36_3] | 126 |
| Possibility to ensure the youth work services needed by children with the current resources of the municipality [Q36_4] | 127 |
| Possibility to ensure the after-school activities needed by children with the current resources of the municipality [Q36_5] | 127 |
| Possibility to ensure the cultural services needed by children with the current resources of the municipality [Q36_6] | 128 |
| Possibility to ensure the sports services needed by children with the current resources of the municipality [Q36_7] | 128 |
| Possibility to ensure the recreational and leisure services needed by children with the current resources of the municipality [Q36_8] | 129 |
| Importance of the services of ombudsman for children (children's ombudsman) to the legal status of children [Q37] | 129 |
| Does the municipality/area of operation have a child policy for the year 2000? [Q38] | 129 |
| Importance of different operators in providing welfare for citizens at present: Self-help [Q39_1_1] | 130 |
| Importance of different operators in providing welfare for citizens at present: Family members [Q39_1_2] | 130 |
| Importance of different operators in providing welfare for citizens at present: Neighbours [Q39_1_3] | 131 |
| Importance of different operators in providing welfare for citizens at present: Informal mutual support between people [Q39_1_4] | 131 |
| Importance of different operators in providing welfare for citizens at present: Voluntary activity by members of voluntary organisations [Q39_1_5] | 132 |
| Importance of different operators in providing welfare for citizens at present: Services provided by voluntary organisations [Q39_1_6] | 132 |

| | |
|---|-----|
| Importance of different operators in providing welfare for citizens at present: Congregations/parishes [Q39_1_7] | 132 |
| Importance of different operators in providing welfare for citizens at present: Private social and health enterprises [Q39_1_8] | 133 |
| Importance of different operators in providing welfare for citizens at present: Social Insurance Institution [Q39_1_9] | 133 |
| Importance of different operators in providing welfare for citizens at present: Municipal social services [Q39_1_10] | 134 |
| Importance of different operators in providing welfare for citizens at present: Municipal health services [Q39_1_11] | 134 |
| Importance of different operators in providing welfare for citizens at present: Employment administration [Q39_1_12] | 135 |
| Importance of different operators in providing welfare for citizens at present: Joint services of the municipality and the state [Q39_1_13] | 135 |
| Importance of different operators in providing welfare for citizens at present: Joint services of municipalities [Q39_1_14] | 136 |
| Importance of different operators in providing welfare for citizens at present: Joint services of municipalities and voluntary organisations [Q39_1_15] | 136 |
| Importance of different operators in providing welfare for citizens in future: Self-help [Q39_2_1] | 137 |
| Importance of different operators in providing welfare for citizens in future: Family members [Q39_2_2] | 137 |
| Importance of different operators in providing welfare for citizens in future: Neighbours [Q39_2_3] | 138 |
| Importance of different operators in providing welfare for citizens in future: Informal mutual support between people [Q39_2_4] | 138 |
| Importance of different operators in providing welfare for citizens in future: Voluntary activity by members of voluntary organisations [Q39_2_5] | 139 |
| Importance of different operators in providing welfare for citizens in future: Services of voluntary organisations [Q39_2_6] | 139 |
| Importance of different operators in providing welfare for citizens in future: Congregations/parishes [Q39_2_7] | 139 |
| Importance of different operators in providing welfare for citizens in future: Private social and health enterprises [Q39_2_8] | 140 |
| Importance of different operators in providing welfare for citizens in future: Social Insurance Institution [Q39_2_9] | 140 |
| Importance of different operators in providing welfare for citizens in future: Municipal social services [Q39_2_10] | 141 |
| Importance of different operators in providing welfare for citizens in future: Municipal health services [Q39_2_11] | 141 |

3. Indexes

| | |
|---|-----|
| Importance of different operators in providing welfare for citizens in future: Employment administration [Q39_2_12] | 142 |
| Importance of different operators in providing welfare for citizens in future: Joint services of the municipality and the state [Q39_2_13] | 142 |
| Importance of different operators in providing welfare for citizens in future: Joint services of municipalities [Q39_2_14] | 143 |
| Importance of different operators in providing welfare for citizens in future: Joint services of municipalities and voluntary organisations [Q39_2_15] | 143 |
| Does family work within the social services department in the municipality include cooperation with: Family members [Q40_1_1] | 144 |
| Does family work within the social services department in the municipality include cooperation with: Municipal health services [Q40_1_2] | 144 |
| Does family work within the social services department in the municipality include cooperation with: Schools [Q40_1_3] | 145 |
| Does family work within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_1_4] | 145 |
| Does family work within the social services department in the municipality include cooperation with: Employment administration [Q40_1_5] | 145 |
| Does family work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_1_6] | 146 |
| Does family work within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_1_7] | 146 |
| Does family work within the social services department in the municipality include cooperation with: Congregations [Q40_1_8] | 147 |
| Does family work within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_1_9] | 147 |
| Does family work within the social services department in the municipality include cooperation with: Municipal federations [Q40_1_0] | 147 |
| Does work for children within the social services department in the municipality include cooperation with: Family members [Q40_2_1] | 148 |
| Does work for children within the social services department in the municipality include cooperation with: Municipal health services [Q40_2_2] | 148 |
| Does work for children within the social services department in the municipality include cooperation with: Schools [Q40_2_3] | 149 |
| Does work for children within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_2_4] | 149 |
| Does work for children within the social services department in the municipality include cooperation with: Employment administration [Q40_2_5] | 149 |
| Does work for children within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_2_6] | 150 |

| | |
|--|-----|
| Does work for children within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_2_7] | 150 |
| Does work for children within the social services department in the municipality include cooperation with: Congregations [Q40_2_8] | 151 |
| Does work for children within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_2_9] | 151 |
| Does work for children within the social services department in the municipality include cooperation with: Municipal federations [Q40_2_0] | 151 |
| Does youth work within the social services department in the municipality include cooperation with: Family members [Q40_3_1] | 152 |
| Does youth work within the social services department in the municipality include cooperation with: Municipal health services [Q40_3_2] | 152 |
| Does youth work within the social services department in the municipality include cooperation with: Schools [Q40_3_3] | 153 |
| Does youth work within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_3_4] | 153 |
| Does youth work within the social services department in the municipality include cooperation with: Employment administration [Q40_3_5] | 153 |
| Does youth work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_3_6] | 154 |
| Does youth work within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_3_7] | 154 |
| Does youth work within the social services department in the municipality include cooperation with: Congregations [Q40_3_8] | 155 |
| Does youth work within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_3_9] | 155 |
| Does youth work within the social services department in the municipality include cooperation with: Municipal federations [Q40_3_0] | 155 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Family members [Q40_4_1] | 156 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Municipal health services [Q40_4_2] | 156 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Schools [Q40_4_3] | 157 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_4_4] | 157 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Employment administration [Q40_4_5] | 157 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_4_6] | 158 |

3. Indexes

| | |
|---|-----|
| Does work for the elderly within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_4_7] | 158 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Congregations [Q40_4_8] | 159 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_4_9] | 159 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Municipal federations [Q40_4_0] | 159 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Family members [Q40_5_1] | 160 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal health services [Q40_5_2] | 160 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Schools [Q40_5_3] | 161 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_5_4] | 161 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Employment administration [Q40_5_5] | 161 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_5_6] | 162 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_5_7] | 162 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Congregations [Q40_5_8] | 163 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_5_9] | 163 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal federations [Q40_5_0] | 163 |
| Does work related to guaranteed minimum income within social services include cooperation with: Family members [Q40_6_1] | 164 |
| Does work related to guaranteed minimum income within social services include cooperation with: Municipal health services [Q40_6_2] | 164 |
| Does work related to guaranteed minimum income within social services include cooperation with: Schools [Q40_6_3] | 165 |
| Does work related to guaranteed minimum income within social services include cooperation with: Social Insurance Institution [Q40_6_4] | 165 |
| Does work related to guaranteed minimum income within social services include cooperation with: Employment administration [Q40_6_5] | 165 |
| Does work related to guaranteed minimum income within social services include cooperation with: Service provision of voluntary organisations [Q40_6_6] | 166 |

| | |
|---|-----|
| Does work related to guaranteed minimum income within social services include cooperation with: Voluntary work of associations [Q40_6_7] | 166 |
| Does work related to guaranteed minimum income within social services include cooperation with: Congregations [Q40_6_8] | 167 |
| Does work related to guaranteed minimum income within social services include cooperation with: Private social and health enterprises [Q40_6_9] | 167 |
| Does work related to guaranteed minimum income within social services include cooperation with: Municipal federations [Q40_6_0] | 167 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Family members [Q40_7_1] | 168 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Municipal health services [Q40_7_2] | 168 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Schools [Q40_7_3] | 169 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_7_4] | 169 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Employment administration [Q40_7_5] | 169 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_7_6] | 170 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_7_7] | 170 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Congregations [Q40_7_8] | 171 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_7_9] | 171 |
| Does rehabilitation work within the social services department in the municipality include cooperation with: Municipal federations [Q40_7_0] | 171 |
| Does mental health work within the social services department in the municipality include cooperation with: Family members [Q40_8_1] | 172 |
| Does mental health work within the social services department in the municipality include cooperation with: Municipal health services [Q40_8_2] | 172 |
| Does mental health work within the social services department in the municipality include cooperation with: Schools [Q40_8_3] | 173 |
| Does mental health work within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_8_4] | 173 |
| Does mental health work within the social services department in the municipality include cooperation with: Employment administration [Q40_8_5] | 173 |
| Does mental health work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_8_6] | 174 |

3. Indexes

| | |
|---|-----|
| Does mental health work within the social services department in the municipality include co-operation with: Voluntary work of associations [Q40_8_7] | 174 |
| Does mental health work within the social services department in the municipality include co-operation with: Congregations [Q40_8_8] | 175 |
| Does mental health work within the social services department in the municipality include co-operation with: Private social and health enterprises [Q40_8_9] | 175 |
| Does mental health work within the social services department in the municipality include co-operation with: Municipal federations [Q40_8_0] | 175 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Family members [Q40_9_1] | 176 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal health services [Q40_9_2] | 176 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Schools [Q40_9_3] | 177 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Social Insurance Institution [Q40_9_4] | 177 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Employment administration [Q40_9_5] | 177 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Service provision of voluntary organisations [Q40_9_6] | 178 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Voluntary work of associations [Q40_9_7] | 178 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Congregations [Q40_9_8] | 179 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Private social and health enterprises [Q40_9_9] | 179 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal federations [Q40_9_0] | 179 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Family members [Q40_10_1] | 180 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal health services [Q40_10_2] | 180 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Schools [Q40_10_3] | 181 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Social Insurance Institution [Q40_10_4] | 181 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Employment administration [Q40_10_5] | 181 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Service provision of voluntary organisations [Q40_10_6] | 182 |

| | |
|--|-----|
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Voluntary work of associations [Q40_10_7] | 182 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Congregations [Q40_10_8] | 183 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Private social and health enterprises [Q40_10_9] | 183 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal federations [Q40_10_0] | 183 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative change in service demand [Q41_1_1] | 184 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service [Q41_1_2] | 184 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings [Q41_1_3] | 185 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient [Q41_1_4] .. | 185 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable [Q41_1_5] | 186 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation [Q41_1_6] | 186 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence [Q41_1_7] .. | 187 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action [Q41_1_8] | 187 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Something else [Q41_1_9] | 188 |
| Who was responsible for the service before the reorganisation: Family members [Q41_2_1] | 188 |
| Who was responsible for the service before the reorganisation: Social services department of the municipality [Q41_2_2] | 189 |
| Who was responsible for the service before the reorganisation: Municipal health services [Q41_2_3] | 189 |
| Who was responsible for the service before the reorganisation: Private social and health enterprises [Q41_2_4] | 189 |
| Who was responsible for the service before the reorganisation: Social Insurance Institution [Q41_2_5] | 190 |
| Who was responsible for the service before the reorganisation: Employment administration [Q41_2_6] | 190 |
| Who was responsible for the service before the reorganisation: Service provision of voluntary organisations and trust funds [Q41_2_7] | 191 |
| Who was responsible for the service before the reorganisation: Voluntary activity by members | |

3. Indexes

| | |
|---|-----|
| of voluntary organisations [Q41_2_8] | 191 |
| Who was responsible for the service before the reorganisation: Congregation [Q41_2_9] . | 191 |
| Who was responsible for the service before the reorganisation: Other operator [Q41_2_0] | 192 |
| Who was responsible for the service after the reorganisation: Family members [Q41_3_1] | 192 |
| Who was responsible for the service after the reorganisation: Social services department of the municipality [Q41_3_2] | 192 |
| Who was responsible for the service after the reorganisation: Municipal health services [Q41_3_3] | 193 |
| Who was responsible for the service after the reorganisation: Private social and health enterprises [Q41_3_4] | 193 |
| Who was responsible for the service after the reorganisation: Social Insurance Institution [Q41_3_5] | 194 |
| Who was responsible for the service after the reorganisation: Employment administration [Q41_3_6] | 194 |
| Who was responsible for the service after the reorganisation: Service provision of voluntary organisations and trust funds [Q41_3_7] | 194 |
| Who was responsible for the service after the reorganisation: Voluntary activity by members of voluntary organisations [Q41_3_8] | 195 |
| Who was responsible for the service after the reorganisation: Congregation [Q41_3_9] ... | 195 |
| Who was responsible for the service after the reorganisation: Other operator [Q41_3_0] .. | 195 |
| Changes in the effectiveness and accessibility of service with reorganisation [Q41_4] | 196 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative changes in service demand [Q41_5_1] | 196 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service [Q41_5_2] | 197 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings [Q41_5_3] | 197 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient [Q41_5_4] | 198 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable [Q41_5_5] | 198 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation [Q41_5_6] | 199 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence [Q41_5_7] | 199 |
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action [Q41_5_8] | 200 |

| | |
|---|-----|
| When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Other [Q41_5_9] | 200 |
| Who was responsible for the service before the reorganisation: Family members [Q41_6_1] | 201 |
| Who was responsible for the service before the reorganisation: Social services department of the municipality [Q41_6_2] | 201 |
| Who was responsible for the service before the reorganisation: Municipal health services [Q41_6_3] | 202 |
| Who was responsible for the service before the reorganisation: Private social and health enterprises [Q41_6_4] | 202 |
| Who was responsible for the service before the reorganisation: Social Insurance Institution [Q41_6_5] | 202 |
| Who was responsible for the service before the reorganisation: Employment administration [Q41_6_6] | 203 |
| Who was responsible for the service before the reorganisation: Service provision of voluntary organisations or trust funds [Q41_6_7] | 203 |
| Who was responsible for the service before the reorganisation: Voluntary activity by members of voluntary organisations [Q41_6_8] | 203 |
| Who was responsible for the service before the reorganisation: Congregation [Q41_6_9] . | 204 |
| Who was responsible for the service before the reorganisation: Other operator [Q41_6_0] | 204 |
| Who was responsible for the service after the reorganisation: Family members [Q41_7_1] | 205 |
| Who was responsible for the service after the reorganisation: Social services department of the municipality [Q41_7_2] | 205 |
| Who was responsible for the service after the reorganisation: Municipal health services [Q41_7_3] | 205 |
| Who was responsible for the service after the reorganisation: Private social and health enterprises [Q41_7_4] | 206 |
| Who was responsible for the service after the reorganisation: Social Insurance Institution [Q41_7_5] | 206 |
| Who was responsible for the service after the reorganisation: Employment administration [Q41_7_6] | 206 |
| Who was responsible for the service after the reorganisation: Service provision of voluntary organisations or trust funds [Q41_7_7] | 207 |
| Who was responsible for the service after the reorganisation: Voluntary activity by members of voluntary organisations [Q41_7_8] | 207 |
| Who was responsible for the service after the reorganisation: Congregation [Q41_7_9] ... | 208 |
| Who was responsible for the service after the reorganisation: Other operator [Q41_7_0] .. | 208 |
| Changes in the effectiveness and accessibility of service with reorganisation [Q41_8] | 208 |
| Impact of the reorganisation of the service on the joint working practices between: Different administrative units of the social services department [Q42A_1] | 209 |

3. Indexes

| | |
|---|-----|
| Impact of the reorganisation of the service on the joint working practices between: Social services department and other municipal administrative departments [Q42A_2] | 209 |
| Impact of the reorganisation of the service on the joint working practices between: Social services department and state authorities operating in the municipality [Q42A_3] | 210 |
| Impact of the reorganisation of the service on the joint working practices between: Social services department and voluntary organisations [Q42A_4] | 210 |
| Impact of the reorganisation of the service on the joint working practices between: Municipalities [Q42A_5] | 211 |
| Impact of the reorganisation of the service on the joint working practices between: Social services department and private service providers [Q42A_6] | 211 |
| Impact of the reorganisation of the service on the joint working practices between: Other operators [Q42A_7] | 212 |
| Impact of the reorganisation of the service on the joint working practices between: Working practices within the organisation [Q42D_1] | 212 |
| Impact of the reorganisation of the service on the joint working practices between: Different voluntary organisations [Q42D_2] | 213 |
| Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and municipalities [Q42D_3] | 213 |
| Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and state authorities [Q42D_4] | 214 |
| Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and private service providers [Q42D_5] | 214 |
| Impact of the reorganisation of the service on the joint working practices between: Other operators [Q42D_6] | 215 |
| What kind of activities does your organisation focus on? [Q44D] | 215 |
| Organisation units [Q45D] | 215 |
| Geographical locations of organisation units [Q46D] | 216 |
| Importance to the organisation as a funding source in 2000: Profits from own activities [Q47D_1] | 216 |
| Importance to the organisation as a funding source in 2000: Slot Machine Association (RAY) [Q47D_2] | 217 |
| Importance to the organisation as a funding source in 2000: Municipalities [Q47D_3] | 217 |
| Importance to the organisation as a funding source in 2000: Ministry of Social Affairs and Health [Q47D_4] | 218 |
| Importance to the organisation as a funding source in 2000: Other government funding [Q47D_5] | 218 |
| Importance to the organisation as a funding source in 2000: European Union programmes [Q47D_6] | 219 |
| Importance to the organisation as a funding source in 2000: Donations, bequests, etc [Q47D_7] | |

| | |
|--|-----|
| 219 | |
| Importance to the organisation as a funding source in 2000: Something else [Q47D_8] ... | 220 |
| Importance of the third sector in: Providing participation opportunities [Q48D_1_1] | 220 |
| Importance of the third sector in: Service provision of voluntary organisations [Q48D_1_2] | 221 |
| Importance of the third sector in: Peer support (between people in the same situation) [Q48D_1_3] | 221 |
| Importance of the third sector in: Functioning as part of social services [Q48D_1_4] | 222 |
| Importance of the third sector in: Functioning as part of health services [Q48D_1_5] | 222 |
| Importance of the third sector in: Maintaining employment [Q48D_1_6] | 222 |
| Importance of the third sector in: Securing income [Q48D_1_7] | 223 |
| Importance of the third sector in: Recreational and leisure activities [Q48D_1_8] | 223 |
| Importance of your organisation in: Providing participation opportunities [Q48D_2_1] ... | 224 |
| Importance of your organisation in: Service provision of voluntary organisations [Q48D_2_2] | 224 |
| Importance of your organisation in: Peer support (between people in the same situation) [Q48D_2_3] | 225 |
| Importance of your organisation in: Functioning as part of social services [Q48D_2_4] ... | 225 |
| Importance of your organisation in: Functioning as part of health services [Q48D_2_5] ... | 225 |
| Importance of your organisation in: Maintaining employment [Q48D_2_6] | 226 |
| Importance of your organisation in: Securing income [Q48D_2_7] | 226 |
| Importance of your organisation in: Recreational and leisure activities [Q48D_2_8] | 227 |
| To what extent does your organisation focus on: Representing the interests of certain groups [Q49D_1] | 227 |
| To what extent does your organisation focus on: Acting as a membership organisation [Q49D_2] | 228 |
| To what extent does your organisation focus on: Maintaining voluntary activities [Q49D_3] | 228 |
| To what extent does your organisation focus on: Providing services [Q49D_4] | 228 |
| To what extent does your organisation focus on: Acting as an expert organisation [Q49D_5] | 229 |
| Importance of various forms of activity in the organisation: Rehabilitation and health care services [Q50D_1] | 229 |
| Importance of various forms of activity in the organisation: Home help services [Q50D_2] | 230 |
| Importance of various forms of activity in the organisation: Day centres and exemplary employment practices [Q50D_3] | 230 |
| Importance of various forms of activity in the organisation: Voluntary and support person work [Q50D_4] | 231 |
| Importance of various forms of activity in the organisation: Recreational and holiday activities [Q50D_5] | 231 |

3. Indexes

| | |
|--|-----|
| Importance of various forms of activity in the organisation: Crisis services [Q50D_6] | 232 |
| Importance of various forms of activity in the organisation: Sheltered/service housing [Q50D_7] | 232 |
| Importance of various forms of activity in the organisation: Member services [Q50D_8] . . | 233 |
| Importance of various forms of activity in the organisation: Training activities [Q50D_9] . | 233 |
| Importance of various forms of activity in the organisation: Development projects [Q50D_10] | 234 |
| Importance of various forms of activity in the organisation: Information dissemination [Q50D_11] | 234 |
| Importance of various forms of activity in the organisation: Publishing [Q50D_12] | 235 |
| Importance of various forms of activity in the organisation: Research [Q50D_13] | 235 |
| Importance of various forms of activity in the organisation: International activities [Q50D_14] | 236 |
| Importance of various forms of activity in the organisation: Fund-raising [Q50D_15] | 236 |
| Importance of various forms of activity in the organisation: Other [Q50D_16] | 237 |
| Has the organisation employed people on government-subsidized job contracts (subsidised employment) in the year 2000? [Q51D_1] | 237 |
| If yes, how important are government-subsidized job contracts for the organisation's activities? [Q51D_2] | 237 |
| Has the organisation employed people on combined subsidies in the year 2000? [Q52D_1] | 238 |
| If yes, how important are combined subsidies for the organisation's activities? [Q52D_2] . | 238 |
| Are there going to be major changes in the activities of the organisation in the year 2001? [Q53D] | 239 |
| Importance of children and young people to the organisation [Q54D] | 239 |
| Region [MAAKUNTA] | 239 |
| Province [LAANI] | 240 |
| Major region (EU classification) [SUURALUE] | 241 |

3.2 Variables in alphabetical order

| | |
|--|-----|
| Are there going to be major changes in the activities of the organisation in the year 2001? | 239 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Cultural and leisure services | 30 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: General educational services | 29 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Health services | 28 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Services for promoting business activities | 31 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Social services | 28 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Sports services | 30 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Technical and environmental services | 31 |
| Assess whether the municipality/municipalities can, with current resources, ensure the provision of services needed by the inhabitants: Vocational and other educational services | 29 |
| Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of employment offices | 32 |
| Assess whether the provision of services needed by the citizens can be ensured with current resources: Services of the Social Insurance Institution | 32 |
| Based on the following socioeconomic scale, which group do the municipalities in your area of operation belong to? | 111 |
| Based on the following socioeconomic scale, which group does the municipality belong to? | 111 |
| Based on the following socioeconomic scale, which group does the municipality where the health centre/office is located belong to? | 112 |
| Change in overall staffing level in the year 2000 | 107 |
| Changes in child welfare in the year 2000 compared to situation in 1999: appeal proceedings in connection with care orders | 123 |
| Changes in child welfare in the year 2000 compared to situation in 1999: child welfare staff | 123 |
| Changes in child welfare in the year 2000 compared to situation in 1999: cooperation within child welfare | 124 |
| Changes in child welfare in the year 2000 compared to situation in 1999: customers of child welfare | 121 |
| Changes in child welfare in the year 2000 compared to situation in 1999: emergency care orders | 122 |
| Changes in child welfare in the year 2000 compared to situation in 1999: financial resources of child welfare | 124 |

3. Indexes

| | |
|---|----------|
| Changes in child welfare in the year 2000 compared to situation in 1999: measures taken by child welfare | 122 |
| Changes in child welfare in the year 2000 compared to situation in 1999: need for legal assistance in child welfare | 125 |
| Changes in the effectiveness and accessibility of service with reorganisation | 196, 208 |
| Does family work within the social services department in the municipality include cooperation with: Congregations | 147 |
| Does family work within the social services department in the municipality include cooperation with: Employment administration | 145 |
| Does family work within the social services department in the municipality include cooperation with: Family members | 144 |
| Does family work within the social services department in the municipality include cooperation with: Municipal federations | 147 |
| Does family work within the social services department in the municipality include cooperation with: Municipal health services | 144 |
| Does family work within the social services department in the municipality include cooperation with: Private social and health enterprises | 147 |
| Does family work within the social services department in the municipality include cooperation with: Schools | 145 |
| Does family work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations | 146 |
| Does family work within the social services department in the municipality include cooperation with: Social Insurance Institution | 145 |
| Does family work within the social services department in the municipality include cooperation with: Voluntary work of associations | 146 |
| Does mental health work within the social services department in the municipality include cooperation with: Congregations | 175 |
| Does mental health work within the social services department in the municipality include cooperation with: Employment administration | 173 |
| Does mental health work within the social services department in the municipality include cooperation with: Family members | 172 |
| Does mental health work within the social services department in the municipality include cooperation with: Municipal federations | 175 |
| Does mental health work within the social services department in the municipality include cooperation with: Municipal health services | 172 |
| Does mental health work within the social services department in the municipality include cooperation with: Private social and health enterprises | 175 |
| Does mental health work within the social services department in the municipality include cooperation with: Schools | 173 |
| Does mental health work within the social services department in the municipality include co- | |

| | |
|--|-----|
| operation with: Service provision of voluntary organisations | 174 |
| Does mental health work within the social services department in the municipality include co-operation with: Social Insurance Institution | 173 |
| Does mental health work within the social services department in the municipality include co-operation with: Voluntary work of associations | 174 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Congregations | 171 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Employment administration | 169 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Family members | 168 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Municipal federations | 171 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Municipal health services | 168 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Private social and health enterprises | 171 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Schools | 169 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Service provision of voluntary organisations | 170 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Social Insurance Institution | 169 |
| Does rehabilitation work within the social services department in the municipality include co-operation with: Voluntary work of associations | 170 |
| Does the municipality/area of operation have a child policy for the year 2000? | 129 |
| Does work for children within the social services department in the municipality include cooperation with: Congregations | 151 |
| Does work for children within the social services department in the municipality include cooperation with: Employment administration | 149 |
| Does work for children within the social services department in the municipality include cooperation with: Family members | 148 |
| Does work for children within the social services department in the municipality include cooperation with: Municipal federations | 151 |
| Does work for children within the social services department in the municipality include cooperation with: Municipal health services | 148 |
| Does work for children within the social services department in the municipality include cooperation with: Private social and health enterprises | 151 |
| Does work for children within the social services department in the municipality include cooperation with: Schools | 149 |

3. Indexes

| | |
|---|-----|
| Does work for children within the social services department in the municipality include cooperation with: Service provision of voluntary organisations | 150 |
| Does work for children within the social services department in the municipality include cooperation with: Social Insurance Institution | 149 |
| Does work for children within the social services department in the municipality include cooperation with: Voluntary work of associations | 150 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Congregations | 163 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Employment administration | 161 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Family members | 160 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal federations | 163 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Municipal health services | 160 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Private social and health enterprises | 163 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Schools | 161 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Service provision of voluntary organisations | 162 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Social Insurance Institution | 161 |
| Does work for disabled persons within the social services department in the municipality include cooperation with: Voluntary work of associations | 162 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Congregations | 183 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Employment administration | 181 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Family members | 180 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal federations | 183 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Municipal health services | 180 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Private social and health enterprises | 183 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Schools | 181 |

| | |
|---|-----|
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Service provision of voluntary organisations | 182 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Social Insurance Institution | 181 |
| Does work for persons at risk of being excluded from labour market within social services include cooperation with: Voluntary work of associations | 182 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Congregations | 179 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Employment administration | 177 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Family members | 176 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal federations | 179 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Municipal health services | 176 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Private social and health enterprises | 179 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Schools | 177 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Service provision of voluntary organisations | 178 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Social Insurance Institution | 177 |
| Does work for substance misusers within the social services department in the municipality include cooperation with: Voluntary work of associations | 178 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Congregations | 159 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Employment administration | 157 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Family members | 156 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Municipal federations | 159 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Municipal health services | 156 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Private social and health enterprises | 159 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Schools | 157 |

3. Indexes

| | |
|--|-----|
| Does work for the elderly within the social services department in the municipality include cooperation with: Service provision of voluntary organisations | 158 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Social Insurance Institution | 157 |
| Does work for the elderly within the social services department in the municipality include cooperation with: Voluntary work of associations | 158 |
| Does work related to guaranteed minimum income within social services include cooperation with: Congregations | 167 |
| Does work related to guaranteed minimum income within social services include cooperation with: Employment administration | 165 |
| Does work related to guaranteed minimum income within social services include cooperation with: Family members | 164 |
| Does work related to guaranteed minimum income within social services include cooperation with: Municipal federations | 167 |
| Does work related to guaranteed minimum income within social services include cooperation with: Municipal health services | 164 |
| Does work related to guaranteed minimum income within social services include cooperation with: Private social and health enterprises | 167 |
| Does work related to guaranteed minimum income within social services include cooperation with: Schools | 165 |
| Does work related to guaranteed minimum income within social services include cooperation with: Service provision of voluntary organisations | 166 |
| Does work related to guaranteed minimum income within social services include cooperation with: Social Insurance Institution | 165 |
| Does work related to guaranteed minimum income within social services include cooperation with: Voluntary work of associations | 166 |
| Does youth work within the social services department in the municipality include cooperation with: Congregations | 155 |
| Does youth work within the social services department in the municipality include cooperation with: Employment administration | 153 |
| Does youth work within the social services department in the municipality include cooperation with: Family members | 152 |
| Does youth work within the social services department in the municipality include cooperation with: Municipal federations | 155 |
| Does youth work within the social services department in the municipality include cooperation with: Municipal health services | 152 |
| Does youth work within the social services department in the municipality include cooperation with: Private social and health enterprises | 155 |
| Does youth work within the social services department in the municipality include cooperation with: Schools | 153 |

| | |
|---|-----|
| Does youth work within the social services department in the municipality include cooperation with: Service provision of voluntary organisations | 154 |
| Does youth work within the social services department in the municipality include cooperation with: Social Insurance Institution | 153 |
| Does youth work within the social services department in the municipality include cooperation with: Voluntary work of associations | 154 |
| Economic situation of the municipality in the year 2000 | 106 |
| Economic situation of the organisation at the beginning of the year 2001 in terms of possibility to maintain activities/services | 106 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-funded labour market training | 61 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: government-subsidized job contracts (subsidised employment) | 60 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination | 60 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: recruitment services for employers | 63 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: rehabilitation services | 62 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: services for job seekers | 62 |
| Effectiveness and accessibility of employment office services in the area of operation in 2000 from the user's point of view: vocational guidance and career counselling | 61 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 | 100 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare | 103 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) | 99 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons | 101 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems | 102 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with sub- | |

3. Indexes

| | |
|--|-----|
| stance misuse problems | 102 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) | 101 |
| Effectiveness and accessibility of health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) | 100 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: dental care | 78 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: guidance and information dissemination | 71 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: health centre wards | 76 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: home nursing care | 74 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in hospitals | 76 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: in-patient care in primary health care units | 75 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: laboratory tests and x-rays | 77 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: maternity clinics and child health clinics | 73 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: nurse consultations | 73 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: occupational health services | 77 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: physiotherapy | 78 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric in-patient services | 79 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: psychiatric outpatient services | 79 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: school health services | 74 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: services of general practitioners | 72 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 from the user's point of view: specialist medical care | 72 |
| Effectiveness and accessibility of municipal health services in the area of operation in 2000 | |

| | |
|--|----|
| from the user's point of view: student health services | 75 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child day care | 41 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child guidance and family counselling | 42 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: child welfare | 43 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: crisis care | 47 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: debt counselling | 48 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: guidance and information dissemination | 40 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for families with children | 42 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: home help services for the elderly | 43 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: minimum income guarantee | 46 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: pre-primary education | 41 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: rehabilitation and housing services for substance misusers | 45 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for substance misusers | 46 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: residential care for the elderly | 44 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for disabled persons | 47 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: services for immigrants | 48 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: sheltered/service housing for the elderly | 44 |
| Effectiveness and accessibility of municipal social services in the year 2000 from the user's point of view: substance misuse treatment | 45 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: benefits for families | 55 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: guidance, counselling and information dissemination | 52 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation | |

3. Indexes

| | |
|--|-----|
| in 2000 from the user's point of view: housing allowance | 56 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: pensions | 53 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: rehabilitation | 55 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: reimbursement of medical costs | 54 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: sickness allowance/benefit | 54 |
| Effectiveness and accessibility of Social Insurance Institution services in the area of operation in 2000 from the user's point of view: unemployment benefits | 53 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 . | 92 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare | 95 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) | 91 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons . | 93 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems | 94 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems | 94 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) | 93 |
| Effectiveness and accessibility of social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) | 92 |
| Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Earnings-related income support | 104 |
| Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Minimum income guarantee | 103 |
| Effectiveness and accessibility of the income security system from the viewpoint of inhabitants of the municipality: Social security benefits | 104 |
| Estimate the general wellbeing among people in the municipality/area of operation/target group | |

| | |
|---|----------|
| Estimation of change in overall staffing level in the year 2001 | 108 |
| Estimation of change in the economic situation of the municipality in the year 2001 compared to the year 2000 | 106 |
| Estimation of financial security among people in the municipality/area of operation/target group | 10 |
| Estimation of general security among people in the municipality/area of operation/target group | 10 |
| Estimation of social security among people in the municipality/area of operation/target group | 11 |
| FSD case id | 6 |
| FSD edition number | 5 |
| FSD processing level | 6 |
| FSD study number | 5 |
| Geographical locations of organisation units | 216 |
| Has the organisation employed people on combined subsidies in the year 2000? | 238 |
| Has the organisation employed people on government-subsidized job contracts (subsidised employment) in the year 2000? | 237 |
| Has the problem you named as the worst for children's welfare been solved? | 112 |
| Have the social services department/office/health care department reacted to the impact of migration? | 111 |
| How big an impact does unequal income distribution have in the municipality/area of operation | 105 |
| How big an impact has migration had on the municipality/area of operation? | 110 |
| How well have the professional skills and development needs of staff been attended to? .. | 109 |
| If yes, how important are combined subsidies for the organisation's activities? | 238 |
| If yes, how important are government-subsidized job contracts for the organisation's activities? | 237 |
| Impact of the reorganisation of the service on the joint working practices between: Different administrative units of the social services department | 209 |
| Impact of the reorganisation of the service on the joint working practices between: Different voluntary organisations | 213 |
| Impact of the reorganisation of the service on the joint working practices between: Municipalities | 211 |
| Impact of the reorganisation of the service on the joint working practices between: Other operators | 212, 215 |
| Impact of the reorganisation of the service on the joint working practices between: Social services department and other municipal administrative departments | 209 |

3. Indexes

| | |
|--|-----|
| Impact of the reorganisation of the service on the joint working practices between: Social services department and private service providers | 211 |
| Impact of the reorganisation of the service on the joint working practices between: Social services department and state authorities operating in the municipality | 210 |
| Impact of the reorganisation of the service on the joint working practices between: Social services department and voluntary organisations | 210 |
| Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and municipalities | 213 |
| Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and private service providers | 214 |
| Impact of the reorganisation of the service on the joint working practices between: Voluntary organisations and state authorities | 214 |
| Impact of the reorganisation of the service on the joint working practices between: Working practices within the organisation | 212 |
| Importance of children and young people to the organisation | 239 |
| Importance of different operators in providing welfare for citizens at present: Congregations/parishes | 132 |
| Importance of different operators in providing welfare for citizens at present: Employment administration | 135 |
| Importance of different operators in providing welfare for citizens at present: Family members | 130 |
| Importance of different operators in providing welfare for citizens at present: Informal mutual support between people | 131 |
| Importance of different operators in providing welfare for citizens at present: Joint services of municipalities | 136 |
| Importance of different operators in providing welfare for citizens at present: Joint services of municipalities and voluntary organisations | 136 |
| Importance of different operators in providing welfare for citizens at present: Joint services of the municipality and the state | 135 |
| Importance of different operators in providing welfare for citizens at present: Municipal health services | 134 |
| Importance of different operators in providing welfare for citizens at present: Municipal social services | 134 |
| Importance of different operators in providing welfare for citizens at present: Neighbours . | 131 |
| Importance of different operators in providing welfare for citizens at present: Private social and health enterprises | 133 |
| Importance of different operators in providing welfare for citizens at present: Self-help ... | 130 |
| Importance of different operators in providing welfare for citizens at present: Services provided by voluntary organisations | 132 |

| | |
|---|-----|
| Importance of different operators in providing welfare for citizens at present: Social Insurance Institution | 133 |
| Importance of different operators in providing welfare for citizens at present: Voluntary activity by members of voluntary organisations | 132 |
| Importance of different operators in providing welfare for citizens in future: Congregations/parishes | 139 |
| Importance of different operators in providing welfare for citizens in future: Employment administration | 142 |
| Importance of different operators in providing welfare for citizens in future: Family members | 137 |
| Importance of different operators in providing welfare for citizens in future: Informal mutual support between people | 138 |
| Importance of different operators in providing welfare for citizens in future: Joint services of municipalities | 143 |
| Importance of different operators in providing welfare for citizens in future: Joint services of municipalities and voluntary organisations | 143 |
| Importance of different operators in providing welfare for citizens in future: Joint services of the municipality and the state | 142 |
| Importance of different operators in providing welfare for citizens in future: Municipal health services | 141 |
| Importance of different operators in providing welfare for citizens in future: Municipal social services | 141 |
| Importance of different operators in providing welfare for citizens in future: Neighbours .. | 138 |
| Importance of different operators in providing welfare for citizens in future: Private social and health enterprises | 140 |
| Importance of different operators in providing welfare for citizens in future: Self-help | 137 |
| Importance of different operators in providing welfare for citizens in future: Services of voluntary organisations | 139 |
| Importance of different operators in providing welfare for citizens in future: Social Insurance Institution | 140 |
| Importance of different operators in providing welfare for citizens in future: Voluntary activity by members of voluntary organisations | 139 |
| Importance of the services of ombudsman for children (children's ombudsman) to the legal status of childrens | 129 |
| Importance of the third sector in: Functioning as part of health services | 222 |
| Importance of the third sector in: Functioning as part of social services | 222 |
| Importance of the third sector in: Maintaining employment | 222 |
| Importance of the third sector in: Peer support (between people in the same situation) | 221 |
| Importance of the third sector in: Providing participation opportunities | 220 |

3. Indexes

| | |
|---|-----|
| Importance of the third sector in: Recreational and leisure activities | 223 |
| Importance of the third sector in: Securing income | 223 |
| Importance of the third sector in: Service provision of voluntary organisations | 221 |
| Importance of various forms of activity in the organisation: Crisis services | 232 |
| Importance of various forms of activity in the organisation: Day centres and exemplary employment practices | 230 |
| Importance of various forms of activity in the organisation: Development projects | 234 |
| Importance of various forms of activity in the organisation: Fund-raising | 236 |
| Importance of various forms of activity in the organisation: Home help services | 230 |
| Importance of various forms of activity in the organisation: Information dissemination ... | 234 |
| Importance of various forms of activity in the organisation: International activities | 236 |
| Importance of various forms of activity in the organisation: Member services | 233 |
| Importance of various forms of activity in the organisation: Other | 237 |
| Importance of various forms of activity in the organisation: Publishing | 235 |
| Importance of various forms of activity in the organisation: Recreational and holiday activities | 231 |
| Importance of various forms of activity in the organisation: Rehabilitation and health care services | 229 |
| Importance of various forms of activity in the organisation: Research | 235 |
| Importance of various forms of activity in the organisation: Sheltered/service housing | 232 |
| Importance of various forms of activity in the organisation: Training activities | 233 |
| Importance of various forms of activity in the organisation: Voluntary and support person work | 231 |
| Importance of your organisation in: Functioning as part of health services | 225 |
| Importance of your organisation in: Functioning as part of social services | 225 |
| Importance of your organisation in: Maintaining employment | 226 |
| Importance of your organisation in: Peer support (between people in the same situation) .. | 225 |
| Importance of your organisation in: Providing participation opportunities | 224 |
| Importance of your organisation in: Recreational and leisure activities | 227 |
| Importance of your organisation in: Securing income | 226 |
| Importance of your organisation in: Service provision of voluntary organisations | 224 |
| Importance to the organisation as a funding source in 2000: Donations, bequests, etc | 219 |
| Importance to the organisation as a funding source in 2000: European Union programmes | 219 |
| Importance to the organisation as a funding source in 2000: Ministry of Social Affairs and Health | 218 |
| Importance to the organisation as a funding source in 2000: Municipalities | 217 |

| | |
|--|-----|
| Importance to the organisation as a funding source in 2000: Other government funding ... | 218 |
| Importance to the organisation as a funding source in 2000: Profits from own activities ... | 216 |
| Importance to the organisation as a funding source in 2000: Slot Machine Association (RAY) | 217 |
| Importance to the organisation as a funding source in 2000: Something else | 220 |
| Major region (EU classification) | 241 |
| Municipal health services from the viewpoint of service users: Cooperation with multiple service users | 81 |
| Municipal health services from the viewpoint of service users: Effectiveness and accessibility of services | 80 |
| Municipal health services from the viewpoint of service users: Professional skills and qualifications of staff | 80 |
| Municipal health services from the viewpoint of service users: Sufficiency of staffing levels | 80 |
| Organisation units | 215 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Chronically ill persons | 24 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Disabled persons | 25 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Immigrants | 27 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Long-term unemployed | 24 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons in need of child welfare services | 23 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with drug misuse problems | 26 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with insecure jobs | 23 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with mental problems | 25 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Persons with substance misuse problems | 26 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: Single parent households | 22 |
| Possibilities of municipal social and health services/Social Insurance Institution/employment offices to improve the wellbeing of: The homeless | 27 |
| Possibility to ensure health services needed by children with the current resources of the municipality | 125 |
| Possibility to ensure the after-school activities needed by children with the current resources of | |

3. Indexes

| | |
|---|-----|
| the municipality | 127 |
| Possibility to ensure the cultural services needed by children with the current resources of the municipality | 128 |
| Possibility to ensure the primary education services needed by children with the current resources of the municipality | 126 |
| Possibility to ensure the recreational and leisure services needed by children with the current resources of the municipality | 129 |
| Possibility to ensure the social services needed by children with the current resources of the municipality | 126 |
| Possibility to ensure the sports services needed by children with the current resources of the municipality | 128 |
| Possibility to ensure the youth work services needed by children with the current resources of the municipality | 127 |
| Province | 240 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 | 96 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare | 99 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) | 95 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons | 97 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with mental problems | 98 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems | 98 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) | 97 |
| Quantitative changes in health services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) | 96 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: age group 18-74 | 88 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children in need of child welfare | 91 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: children (under 13-year-olds) | 87 |

| | |
|---|----|
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: disabled persons | 89 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: mentally ill persons | 90 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: persons with substance misuse problems | 90 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: the aged (aged over 74) | 89 |
| Quantitative changes in social services provided by private enterprises in the municipality/area of operation from the viewpoint of various population groups: young people (13-17-year-olds) | 88 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-funded labour market training | 58 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: government-subsidized job contracts (subsidised employment) | 57 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: guidance, counselling and information dissemination | 56 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: recruitment services for employers | 59 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: rehabilitation services | 58 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: services for job seekers | 59 |
| Quantitative changes in the provision of employment office services in the area of operation in the year 2000: vocational guidance and career counselling | 57 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: dental care | 70 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: guidance and information dissemination | 63 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: health centre wards | 68 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: home nursing care | 66 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in hospitals | 67 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: in-patient care in primary health care units | 67 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: laboratory tests and x-rays | 69 |

3. Indexes

| | |
|--|----|
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: maternity clinics and child health clinics | 65 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: nurse consultations | 65 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: occupational health services | 68 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: physiotherapy | 69 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric in-patient services | 71 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: psychiatric outpatient services | 70 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: school health services | 66 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: services of general practitioners | 64 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: specialist medical care | 64 |
| Quantitative changes in the provision of municipal health services in the area of operation in the year 2000: student health services | 66 |
| Quantitative changes in the provision of municipal social services in the year 2000: child day care | 34 |
| Quantitative changes in the provision of municipal social services in the year 2000: child guidance and family counselling | 35 |
| Quantitative changes in the provision of municipal social services in the year 2000: child welfare | 35 |
| Quantitative changes in the provision of municipal social services in the year 2000: crisis care | 39 |
| Quantitative changes in the provision of municipal social services in the year 2000: debt counselling | 40 |
| Quantitative changes in the provision of municipal social services in the year 2000: guidance and information dissemination | 33 |
| Quantitative changes in the provision of municipal social services in the year 2000: home help services for families with children | 34 |
| Quantitative changes in the provision of municipal social services in the year 2000: home help services for the elderly | 35 |
| Quantitative changes in the provision of municipal social services in the year 2000: minimum income guarantee | 38 |
| Quantitative changes in the provision of municipal social services in the year 2000: pre-primary education | 33 |

| | |
|---|-----|
| Quantitative changes in the provision of municipal social services in the year 2000: rehabilitation and housing services for substance misusers | 37 |
| Quantitative changes in the provision of municipal social services in the year 2000: residential care for substance misusers | 38 |
| Quantitative changes in the provision of municipal social services in the year 2000: residential care for the elderly | 36 |
| Quantitative changes in the provision of municipal social services in the year 2000: services for disabled persons | 39 |
| Quantitative changes in the provision of municipal social services in the year 2000: services for immigrants | 39 |
| Quantitative changes in the provision of municipal social services in the year 2000: sheltered/service housing for the elderly | 36 |
| Quantitative changes in the provision of municipal social services in the year 2000: substance misuse treatment | 37 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: benefits for families | 52 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: guidance, counselling and information dissemination | 49 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: housing allowance | 52 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: pensions | 50 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: rehabilitation | 51 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: reimbursement of medical costs | 51 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: sickness allowance/benefit | 50 |
| Quantitative changes in the provision of Social Insurance Institution services in the area of operation in the year 2000: unemployment benefits | 49 |
| Region | 239 |
| Respondent organisation | 7 |
| Respondents' job title (health and social organisation) | 8 |
| Respondents' official position or job title (employment office) | 8 |
| Respondents' official position or job title (local office of the Social Insurance Institution) ... | 7 |
| Respondents' official position or job title (municipal health centre) | 9 |
| Respondents' official position or job title (social services department) | 7 |
| Services of the employment administration in the municipality from the viewpoint of service users: Cooperation with multiple service users | 85 |

3. Indexes

| | |
|--|-----|
| Services of the employment administration in the municipality from the viewpoint of service users: Effectiveness and accessibility of services | 83 |
| Services of the employment administration in the municipality from the viewpoint of service users: Professional skills and qualifications of staff | 84 |
| Services of the employment administration in the municipality from the viewpoint of service users: Sufficiency of staffing levels | 84 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Cooperation with multiple service users | 83 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Effectiveness and accessibility of services | 81 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Professional skills and qualifications of staff | 82 |
| Services of the Social Insurance Institution in the municipality from the viewpoint of service users: Sufficiency of staffing levels | 82 |
| Social services in the area of operation from the viewpoint of service users: Cooperation with multiple service users | 87 |
| Social services in the area of operation from the viewpoint of service users: Effectiveness and accessibility of services | 85 |
| Social services in the area of operation from the viewpoint of service users: Professional skills and qualifications of staff | 86 |
| Social services in the area of operation from the viewpoint of service users: Sufficiency of staffing levels | 86 |
| Sufficiency of measures taken to promote the welfare of specific child groups: 16-17-year-olds | 116 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children attending lower secondary school | 115 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children attending primary school | 115 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children in outpatient care organised by child welfare | 119 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children with mental problems | 120 |
| Sufficiency of measures taken to promote the welfare of specific child groups: children with substance misuse problems | 121 |
| Sufficiency of measures taken to promote the welfare of specific child groups: disabled children | 120 |
| Sufficiency of measures taken to promote the welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home) | 119 |
| Sufficiency of measures taken to promote the welfare of specific child groups: immigrants | 121 |
| Sufficiency of measures taken to promote the welfare of specific child groups: pre-school chil- | |

| | |
|--|-----|
| dren | 114 |
| Sufficiency of staffing levels for managing tasks | 108 |
| To what extent does your organisation focus on: Acting as a membership organisation | 228 |
| To what extent does your organisation focus on: Acting as an expert organisation | 229 |
| To what extent does your organisation focus on: Maintaining voluntary activities | 228 |
| To what extent does your organisation focus on: Providing services | 228 |
| To what extent does your organisation focus on: Representing the interests of certain groups | 227 |
| Was recruiting qualified staff easy in the past year? | 108 |
| Welfare of specific child groups: 16-17-year-olds | 114 |
| Welfare of specific child groups: children attending lower secondary school | 113 |
| Welfare of specific child groups: children attending primary school | 113 |
| Welfare of specific child groups: children in out-patient care organised by child welfare .. | 117 |
| Welfare of specific child groups: children with mental problems | 117 |
| Welfare of specific child groups: children with substance misuse problems | 118 |
| Welfare of specific child groups: disabled children | 117 |
| Welfare of specific child groups: foster children or children taken into care (i.e. children placed outside the home) | 116 |
| Welfare of specific child groups: immigrants | 118 |
| Welfare of specific child groups: pre-school children | 112 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - long-term unemployed | 18 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - not in paid employment | 18 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - people in insecure jobs | 17 |
| Wellbeing among different population groups in the municipality/area of operation/country: Employment status - people in secure jobs | 17 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - couples with no children | 15 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - nuclear families | 16 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - one person households | 14 |
| Wellbeing among different population groups in the municipality/area of operation/country: Household composition - reconstituted families | 16 |
| Wellbeing among different population groups in the municipality/area of operation/country: | |

3. Indexes

| | |
|---|-----|
| Household composition - single parent households | 15 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - chronically ill persons | 20 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - pensioners | 19 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with mental problems | 21 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - persons with substance misuse problems | 22 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - severely disabled persons | 21 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - slightly disabled persons | 20 |
| Wellbeing among different population groups in the municipality/area of operation/country: Other groups - students | 19 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - children (aged under 13) | 11 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the aged (aged over 74) | 14 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the elderly (65-74-year-olds) | 13 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (30-49-year-olds) | 12 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - the middle-aged (50-64-year-olds) | 13 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young adults (18-29-year-olds) | 12 |
| Wellbeing among different population groups in the municipality/area of operation/country: Stage of life - young people (13-17-year-olds) | 11 |
| What do you think about present trends in social policy | 107 |
| What is the mood like among staff at the beginning of the year 2000? | 109 |
| What kind of activities does your organisation focus on? | 215 |
| What kind of impact does unequal income distribution have in the municipality/area of operation | 105 |
| What kind of impact has migration had on the municipality/area of operation? | 110 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings | 185 |
| When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service | 184 |

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation 186

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient 185

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable 186

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action 187

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative change in service demand 184

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Something else 188

When thinking of a service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence 187

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Cost savings 197

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Demand for a completely new service 197

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Increasing citizen participation 199

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making activities/services more efficient 198

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Making service more attainable 198

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Other 200

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Preventative action 200

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Quantitative changes in service demand 196

When thinking of another service provided by the organisation that was reorganised 1999-2000, how important a factor behind this was: Utilising or developing staff competence 199

Who was responsible for the service after the reorganisation: Congregation 195, 208

Who was responsible for the service after the reorganisation: Employment administration 194, 206

Who was responsible for the service after the reorganisation: Family members 192, 205

Who was responsible for the service after the reorganisation: Municipal health services .. 193, 205

Who was responsible for the service after the reorganisation: Other operator 195, 208

3. Indexes

| | |
|---|----------|
| Who was responsible for the service after the reorganisation: Private social and health enterprises | 193, 206 |
| Who was responsible for the service after the reorganisation: Service provision of voluntary organisations and trust funds | 194 |
| Who was responsible for the service after the reorganisation: Service provision of voluntary organisations or trust funds | 207 |
| Who was responsible for the service after the reorganisation: Social Insurance Institution | 194, 206 |
| Who was responsible for the service after the reorganisation: Social services department of the municipality | 192, 205 |
| Who was responsible for the service after the reorganisation: Voluntary activity by members of voluntary organisations | 195, 207 |
| Who was responsible for the service before the reorganisation: Congregation | 191, 204 |
| Who was responsible for the service before the reorganisation: Employment administration | 190, 203 |
| Who was responsible for the service before the reorganisation: Family members | 188, 201 |
| Who was responsible for the service before the reorganisation: Municipal health services | 189, 202 |
| Who was responsible for the service before the reorganisation: Other operator | 192, 204 |
| Who was responsible for the service before the reorganisation: Private social and health enterprises | 189, 202 |
| Who was responsible for the service before the reorganisation: Service provision of voluntary organisations and trust funds | 191 |
| Who was responsible for the service before the reorganisation: Service provision of voluntary organisations or trust funds | 203 |
| Who was responsible for the service before the reorganisation: Social Insurance Institution | 190, 202 |
| Who was responsible for the service before the reorganisation: Social services department of the municipality | 189, 201 |
| Who was responsible for the service before the reorganisation: Voluntary activity by members of voluntary organisations | 191, 203 |
| Year of study | 6 |

Appendix A

Variable List

| Variable Name | social services department of a municipality questionnaire A | local office of the Social Insurance Institution questionnaire B | employment office questionnaire C | voluntary organisation focusing on social welfare and health questionnaire D | municipal health centre questionnaire E |
|---------------|--|--|-----------------------------------|--|---|
| fsd_no | new variable | new variable | new variable | new variable | new variable |
| fsd_vr | new variable | new variable | new variable | new variable | new variable |
| fsd_pro | new variable | new variable | new variable | new variable | new variable |
| fsd_id | new variable | new variable | new variable | new variable | new variable |
| vuosi | new variable | new variable | new variable | new variable | new variable |
| lomake | new variable | new variable | new variable | new variable | new variable |
| bv3A | in the beginning | - | - | - | - |
| bv3B | - | in the beginning | - | - | - |
| bv3C | - | - | in the beginning | - | - |
| bv3D | - | - | - | in the beginning | - |
| bv3E | - | - | - | - | in the beginning |
| q1 | 1 | 1 | 1 | 10 | 1 |
| q2_1 - q2_3 | 2 | 2 | 2 | 11 | 2 |

A. Variable List

| | | | | | |
|-----------------------|------|----|----|----|----|
| q3_1 - q3_23 | 3 | 3 | 3 | 13 | 3 |
| q4_1 - q4_11 | 4 | 4 | 4 | - | 4 |
| q5_1 - q5_8 | 5 | 5 | 5 | - | 5 |
| q5B_9 | - | 6 | - | - | - |
| q5C_10 | - | - | 6 | - | - |
| q6A_1_1 - q6A_2_17 | 6 | - | - | - | - |
| q6B_1_1 - q6B_2_8 | - | 7 | - | - | - |
| q6C_1_1 - q6C_2_7 | - | - | 7 | - | - |
| q6E_1_1 - q6E_2_17 | - | - | - | - | 6 |
| q8ABC_1 - q8ABC_4 | 8 | 11 | 11 | - | - |
| q10ACE_1 q10ACE_4 | - 10 | - | 13 | - | 10 |
| q12ABE_1 q12ABE_4 | - 12 | 13 | - | - | 12 |
| q12BCE_1 q12BCE_4 | - - | 9 | 9 | - | 8 |
| q14_1_1 - q14_2_8 | 14 | 15 | 15 | - | 14 |
| q15_1_1 - q15_2_8 | 15 | 16 | 16 | - | 15 |
| q17_1 - q17_3 | 17 | 18 | 18 | - | 17 |
| q18_1, q18_2 | 18 | 19 | 19 | - | 18 |
| q19A | 19 | - | - | - | - |
| q19D | - | - | - | 8 | - |
| q20A | 20 | - | - | - | - |
| q21 | 21 | 20 | 20 | - | 19 |
| q22_1, q22_2 | 22 | 21 | 21 | 4 | 20 |
| q23 | 23 | 22 | 22 | - | 21 |
| q24 | 24 | 23 | 23 | 5 | 22 |
| q25 | 25 | 24 | 24 | 6 | 23 |
| q26 | 26 | 25 | 25 | 7 | 24 |
| q27_1, q27_2 | 27 | 26 | 26 | - | 25 |
| q28 | 28 | 27 | 27 | - | 26 |
| q29A | 29 | - | - | - | - |
| q29BCE_1, q29BCE_2 | - | 28 | 28 | - | 27 |
| q32 | 32 | 31 | - | - | 30 |
| q33_1_1 - q33_2_4 | 33 | 32 | - | 28 | 31 |
| q34_1_1 - q34_2_6 | 34 | 33 | - | 29 | 32 |
| q35AE_1 - q35AE_8 | 35 | - | - | - | 33 |
| q36_1 - q36_8 | 36 | 34 | - | 30 | 34 |
| q37 | 37 | 35 | - | 31 | 35 |
| q38 | 38 | 36 | - | - | 36 |
| q39_1_1 - q39_2_15 | 39 | - | - | 21 | - |
| q40_1_1 - q40_10_0 | 40 | - | - | - | - |
| q41_1_1 - q41_8 | 41 | - | - | 22 | - |
| q42A_1 - q42A_7 | 42 | - | - | - | - |
| q42D_1 - q42D_6 | - | - | - | 23 | - |

| | | | | | |
|----------------------|------------------|------------------|------------------|----|------------------|
| q44D | - | - | - | 1 | - |
| q45D | - | - | - | 2 | - |
| q46D | - | - | - | 3 | - |
| q47D_1 - q47D_8 | - | - | - | 9 | - |
| q48D_1_1 q48D_2_8 | - | - | - | 14 | - |
| q49D_1 - q49D_5 | - | - | - | 15 | - |
| q50D_1 - q50D_16 | - | - | - | 16 | - |
| q51D_1, q51D_2 | - | - | - | 17 | - |
| q52D_1, q52D_2 | - | - | - | 18 | - |
| q53D | - | - | - | 19 | - |
| q54D | - | - | - | 25 | - |
| maakunta | in the beginning | in the beginning | in the beginning | | in the beginning |
| laani | in the beginning | in the beginning | in the beginning | | in the beginning |
| suuralue | in the beginning | in the beginning | in the beginning | | in the beginning |

Appendix B

Questionnaires in Finnish

KYSELYLOMAKE

Tämä kyselylomake on osa Yhteiskuntatieteelliseen tietoaarkistoon arkistoitua tutkimusaineistoa

FSD1186 Sosiaalibarometri 2001

Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

Lisätiedot: <http://www.fsd.uta.fi/>

QUESTIONNAIRE

This questionnaire is part of the following dataset, archived at the Finnish Social Science Data Archive:

FSD1186 Sociobarometer 2001

If this questionnaire is used or referred to in any publication, the source must be acknowledged by means of an appropriate bibliographic citation.

More information: <http://www.fsd.uta.fi/>

Sosiaalibarometri 2001 -kysely

Ympyröikää kuntanne tilannetta tai käsityksiänne vastaava vaihtoehto tai kirjoittakaa vastaus sille varatulle riville.

Kunnan nimi _____

Kuntanumero _____

Kyselyn vastaamiseen osallistuneiden virka-asetat tai –nimikkeet:

- 1 toimiston johtoryhmä
- 2 muu työryhmä
- 3 sosiaalijohtaja tai vastaava
- 4 sosiaali- ja terveysturvan johtaja tai vastaava
- 5 sosiaalisuhteeri / (johtava) sosiaalityöntekijä / osastopäällikkö
- 6 muu, mikä? _____

I Hyvinvoinnin tilanne ja hyvinvointipalvelut

1. Millainen on arvionne mukaan kuntalaisten **hyvinvoinnin** tämän hetkinen **kokonaistilanne**?

huono 1 2 3 4 5 **hyvä**

2. Millaiseksi arvioitte tällä hetkellä **kuntalaisten** tämänhetkisen **tilanteen** seuraavien asioiden osalta?

| | huono | | | | hyvä |
|----------------------------|-------|---|---|---|------|
| Yleinen turvallisuus | 1 | 2 | 3 | 4 | 5 |
| Taloudellinen turvallisuus | 1 | 2 | 3 | 4 | 5 |
| Sosiaalinen turvallisuus | 1 | 2 | 3 | 4 | 5 |

3. Millainen on tällä hetkellä erilaisissa elämäntilanteissa olevien **väestöryhmien hyvinvoinnin tilanne** kunnassanne? Arvioikaa kaikkien ryhmien tilannetta.

Elämänvaihe

lapset (alle 13 -vuotiaat)

1 2 3 4 5

nuoret (13-17 -vuotiaat)

1 2 3 4 5

nuoret aikuiset (18-29 -vuotiaat)

1 2 3 4 5

keski-ikäiset (30-49 -vuotiaat)

1 2 3 4 5

keski-ikäiset (50-64 -vuotiaat)

1 2 3 4 5

ikääntyvät (65-74 -vuotiaat)

1 2 3 4 5

vanhukset (yli 74 -vuotiaat)

1 2 3 4 5

Perheellisyys

yhden henkilön taloudet

1 2 3 4 5

lapseton pariskunta

1 2 3 4 5

yhden huoltajan perheet

1 2 3 4 5

ydinperheet

1 2 3 4 5

uusperheet

1 2 3 4 5

Työmarkkina-asema

vakaalla työuralla olevat

1 2 3 4 5

epävakaalla työuralla olevat

1 2 3 4 5

pitkittyneesti työttömänä olevat

1 2 3 4 5

työvoiman ulkopuolella olevat

1 2 3 4 5

Muut ryhmät

opiskelijat

1 2 3 4 5

eläkeläiset

1 2 3 4 5

pitkäaikaissairaat

1 2 3 4 5

lievästi vammaiset

1 2 3 4 5

vaikeavammaiset

1 2 3 4 5

mielenterveysongelmaiset

1 2 3 4 5

päihdeongelmaiset

1 2 3 4 5

4. Millaiset **mahdollisuudet** kuntanne sosiaalitoimella on tällä hetkellä **tukea** seuraavien väestöryhmien hyvinvoinnin toteutumista?

Yhden huoltajan perheet

1 2 3 4 5

Lastensuojelun tukitoimenpiteitä tarvitsevat

1 2 3 4 5

Epävakaalla työuralla olevat

1 2 3 4 5

Pitkittyneesti työttömänä olevat

1 2 3 4 5

Pitkäaikaissairaat

1 2 3 4 5

Vammaiset

1 2 3 4 5

Mielenterveysongelmaiset

1 2 3 4 5

| | huonot | | | | hyvät |
|-------------------|--------|---|---|---|-------|
| Päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Huumeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Asunnottomat | 1 | 2 | 3 | 4 | 5 |
| Maahanmuuttajat | 1 | 2 | 3 | 4 | 5 |

5. Kuinka kunnassanne **voidaan** arvionne mukaan **turvata** kuntalaisten tarvitsemat **palvelut** kunnan nykyisillä voimavaroilla?

| | huonosti | | | | hyvin |
|---------------------------------------|----------|---|---|---|-------|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 |
| Yleissivistävät koulutuspalvelut | 1 | 2 | 3 | 4 | 5 |
| Ammatilliset ja muut koulutuspalvelut | 1 | 2 | 3 | 4 | 5 |
| Kulttuuri- ja vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 |
| Tekniset ja ympäristöpalvelut | 1 | 2 | 3 | 4 | 5 |
| Elinkeinopalvelut | 1 | 2 | 3 | 4 | 5 |

6. Millaiset ovat seuraavien **sosiaalipalvelujen määrälliset muutokset ja palvelujen toimivuus kunnassanne?** Pyydämme teitä arvioimaan vuoden 2000 tilannetta kaikista mainituista palveluista, myös ostopalveluista.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---|---------|------------------------------|---|---|---|------|---|
| X=ei palvelua kunnassamme | vähennetty | | lisätty | | huono | | | hyvä | |
| X | 1 | 2 | 3 | tiedottaminen ja neuvonta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | esiopetus | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lasten päivähoitopalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lapsiperheiden kotipalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | kasvatus- ja perheneuvonta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelutyö | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhusten kotipalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhusten palveluasuminen | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhusten laitospalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | A-klinikkapalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdehuollon asumispalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdehuollon laitoshoido | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | toimeentulotuki | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | kriisipalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaispalvelut | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | palvelut maahanmuuttajille | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | velkaneuvonta | 1 | 2 | 3 | 4 | 5 |

7. Onko kuntanne sosiaalitoimessa sellaista **asiakasryhmän palvelutarvetta**, a. johon olette kuluneen vuoden aikana erityisesti panostaneet?

b. johon pitäisi panostaa nykyistä enemmän?

8. Arvioikaa **kuntanne terveystalvcluja** käyttäjien kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

9. Minkä arvioisitte keskeisimmäksi kehittämistarpeeksi **kuntanne terveystalvcluissa**?

10. Arvioikaa kunnassanne tarjottavia **Kelan palveluja** käyttäjien kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

11. Minkä arvioisitte keskeisimmäksi kehittämistarpeeksi **Kelan palveluissa**?

12. Arvioikaa kunnassanne tarjottavia **työhallinnon palveluja** käyttäjien kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

13. Minkä arvioisitte keskeisimmäksi kehittämistarpeeksi **työhallinnon palveluissa**?

14. Arvioikaa kunnassanne tarjolla olevia **yksityisiä yritysmuotoisia sosiaalipalveluja** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---------|---|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | | | | | huono | | hyvä | | |
| | vähennetty | lisätty | | | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 – 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

15. Arvioikaa kunnassanne tarjolla olevia **yksityisiä yritysmuotoisia terveyspalveluja** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---------|---|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | | | | | huono | | hyvä | | |
| | vähennetty | lisätty | | | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 – 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

16. Mikä on keskeisin kehittämistarve **kuntanne yksityisissä yritysmuotoisissa sosiaali- ja terveystaloudellissa?**

17. Mitä mieltä olette **toimeentuloturvajärjestelmän toimivuudesta** kuntalaisten kannalta?

| | huono | | | | | hyvä | | | | |
|---|-------|---|---|---|---|------|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Vähimmäistoimeentuloturva (esim. toimeentulotuki, työmarkkinatuki) | | | | | | | | | | |
| Ansiosidonnainen toimeentuloturva (esim. työttömyys-, vanhuus- ja sairausturva) | | | | | | | | | | |
| Sosiaaliavustukset (esim. lapsilisät, sotilasavustus, vammaistuki) | | | | | | | | | | |

18. Millainen on tulojen epätasaisen jakautumisen vaikutus kunnassanne?

| | | | | | | |
|-------------------|---|---|---|---|---|-------------------|
| pieni | 1 | 2 | 3 | 4 | 5 | suuri |
| kielteinen | 1 | 2 | 3 | 4 | 5 | myönteinen |

II Tietoja voimavaroista

19. Millainen oli kuntanne taloudellinen tilanne vuonna 2000?

| | | | | | | |
|--------------|---|---|---|---|---|-------------|
| huono | 1 | 2 | 3 | 4 | 5 | hyvä |
|--------------|---|---|---|---|---|-------------|

20. Miten arvioitte kuntanne taloudellisen tilanteen muuttuvan vuonna 2001 verrattuna vuoteen 2000?

| | | | | | | |
|------------------|---|---|---|---|---|----------------|
| heikkenee | 1 | 2 | 3 | 4 | 5 | paranee |
|------------------|---|---|---|---|---|----------------|

21. Millainen on mielialanne nykyisestä sosiaalipolitiikan kehityssuunnasta?

| | | | | | | |
|--------------------|---|---|---|---|---|------------------|
| huolestunut | 1 | 2 | 3 | 4 | 5 | toiveikas |
|--------------------|---|---|---|---|---|------------------|

22. Arvioi kuntanne sosiaalitoimen kokonaishenkilöstömäärän muutosta.

Vuonna 2000

| | |
|---|---------------------------------|
| 1 | henkilöstömäärä väheni |
| 2 | henkilöstömäärä pysyi ennallaan |
| 3 | henkilöstömäärä kasvoi |

Arvio vuodelle 2001

| | |
|---|---------------------------------|
| 1 | henkilöstömäärä vähenee |
| 2 | henkilöstömäärä pysyy ennallaan |
| 3 | henkilöstömäärä kasvaa |

23. Kuinka arvioitte odotettavissa olevien henkilöstöressurssien riittävän kunnassanne kaikkien sosiaalitoimen tehtävien hoitamiseen?

huonosti 1 2 3 4 5 **hyvin**

24. Millaista on ollut saada pätevää henkilökuntaa kuntanne sosiaalitoimeen kuluneen vuoden aikana?

vaikeaa 1 2 3 4 5 **helppoa** **ei rekrytoitu**

25. Millaiset ovat sosiaalitoimen työntekijöiden vallitsevat tunnelmat kunnassanne vuoden 2001 alussa?

huolestuneet 1 2 3 4 5 **toiveikkaat**

26. Miten kunnassanne on kyetty huolehtimaan sosiaalitoimen työntekijöiden ammatillisesta osaamisesta ja sen kehittämisestä?

huonosti 1 2 3 4 5 **hyvin**

27. Millainen on muuttoliikkeen vaikutus kunnassanne?

pieni 1 2 3 4 5 **suuri**

kielteinen 1 2 3 4 5 **myönteinen**

28. Onko kuntanne sosiaalitoimessa reagoitu jotenkin muuttoliikkeen vaikutuksiin?

1 ei

2 kyllä, miten ? _____

29. Jos ajattelemme, että Suomen kunnat jaettaisiin sosiaalis-taloudellisen tilanteensa perusteella **pulmakuntiin**, **tienhaarakuntiin** ja **etenijäkuntiin**, mihin ryhmään katsoisitte kuntanne tällä hetkellä kuuluvan?

- | | | |
|---|-----------------------|--|
| 1 | Pulmakunta | Näiden kuntien sosiaalisiin ja taloudellisiin ongelmiin ratkaisujen löytäminen on vaikeaa. |
| 2 | Tienhaarakunta | Näiden kuntien tilanteessa on sekä selviä ongelmia että ratkaisun mahdollisuuksia. |
| 3 | Etenijäkunta | Näiden kuntien sosiaalinen ja taloudellinen tilanne on hyvä. |

30. Mistä olette tällä hetkellä kuntanne sosiaalitoimen johtavana työntekijänä

a. huolestunein _____

b. tyytyväisin _____

III Lasten hyvinvoinnin tilanne

Tässä osiossa lapset -käsitteellä viitataan alle 18-vuotiaiden lasten ja nuorten tilanteeseen.

31. Millaista myönteistä kehitystä kunnassanne on tapahtunut lasten hyvinvoinnin tilanteessa vuoden 2000 aikana?

32. Mikä on tällä hetkellä kunnassanne suurin ongelma lasten hyvinvoinnin kannalta?

Onko tätä ongelmaa pyritty ratkaisemaan kunnassanne ?

1 ei, miksi? _____

2 kyllä, miten? _____

33. Millaiseksi arvioitte seuraavien lapsiryhmien hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden kunnassanne tällä hetkellä?

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | | | | |
|-------|---|---|---|---|---|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | alle kouluikäiset lapset (alle 7 -vuotiaat) | | | | |
| 1 | 2 | 3 | 4 | 5 | ala-asteikäiset lapset (7-12 -vuotiaat) | | | | |
| 1 | 2 | 3 | 4 | 5 | yläasteikäiset lapset (13-15 -vuotiaat) | | | | |
| 1 | 2 | 3 | 4 | 5 | 16-17 -vuotiaat | | | | |

TOIMENPITEIDEN RIITTÄVYYS HYVINVOINNIN TUKEMISESSA

| huono | | | | | hyvä | | | | |
|-------|---|---|---|---|------|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |

34. Millaiseksi arvioitte tämän hetkisen hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden kunnassanne sellaisten lasten osalta, jotka ovat

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | | | | |
|-------|---|---|---|---|--|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | huostaanotettuja tai sijoitettuja | | | | |
| 1 | 2 | 3 | 4 | 5 | muun lastensuojelun avohuollon asiakkaana olevia | | | | |
| 1 | 2 | 3 | 4 | 5 | vammaisia | | | | |
| 1 | 2 | 3 | 4 | 5 | mielenterveysongelmaisia | | | | |
| 1 | 2 | 3 | 4 | 5 | päihdeongelmaisia | | | | |
| 1 | 2 | 3 | 4 | 5 | maahanmuuttajia | | | | |

TOIMENPITEIDEN RIITTÄVYYS HYVINVOINNIN TUKEMISESSA

| huono | | | | | hyvä | | | | |
|-------|---|---|---|---|------|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |

35. Miten seuraavat asiat ovat muuttuneet kunnassanne vuonna 2000 verrattuna vuoteen 1999?

| | vähentynyt | | | | | lisääntynyt | | | | |
|---|------------|---|---|---|---|-------------|--|--|--|--|
| Lastensuojelun asiakkaat | 1 | 2 | 3 | 4 | 5 | | | | | |
| Lastensuojelun toimenpiteet | 1 | 2 | 3 | 4 | 5 | | | | | |
| Kiireelliset huostaanotot | 1 | 2 | 3 | 4 | 5 | | | | | |
| Huostaanottoihin liittyvät muutoksenhakuprosessit | 1 | 2 | 3 | 4 | 5 | | | | | |
| Lastensuojelutyötä tekevä henkilöstö | 1 | 2 | 3 | 4 | 5 | | | | | |
| Lastensuojelun taloudelliset resurssit | 1 | 2 | 3 | 4 | 5 | | | | | |
| Lastensuojelussa tehtävä yhteistyö | 1 | 2 | 3 | 4 | 5 | | | | | |
| Lastensuojelun oikeudellisen avun tarve | 1 | 2 | 3 | 4 | 5 | | | | | |

36. Kuinka kunnassanne **voidaan** arvionne mukaan **turvata lasten tarvitsemat palvelut** kunnan nykyisillä voimavaroilla?

| | huonosti | | | | | hyvin | | | | |
|------------------------|----------|---|---|---|---|-------|--|--|--|--|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 | | | | | |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 | | | | | |
| Peruskoulutus | 1 | 2 | 3 | 4 | 5 | | | | | |
| Nuorisotoimen palvelut | 1 | 2 | 3 | 4 | 5 | | | | | |
| Iltapäiväkerhotoiminta | 1 | 2 | 3 | 4 | 5 | | | | | |
| Kulttuuripalvelut | 1 | 2 | 3 | 4 | 5 | | | | | |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 | | | | | |
| Vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 | | | | | |

40. Kuuluuko kuntanne sosiaalitoimen seuraaviin työmuotoihin yhteisiä tavoitteita sisältävää, säännöllistä yhteistyötä muiden toimijoiden kanssa?
 Mikäli yhteistyötä on, **ympyröikää vaakariviltä kaikki kyseisen työmuodon yhteistyökumppanit.**

| | Perhe, Omaiset | Kunnan terveys- toimi | Koulut | Kansan- eläkelaitos | Työ- hallinto | Yhdistysten ja säätiöiden palvelutoiminta | Yhdistysten vapaaehtois- toiminta | Seura- kunnat | Sosiaali- ja terveysalan yritykset | Kunta- yhtymät |
|--|-------------------|-----------------------------|--------|------------------------|------------------|---|---|------------------|--|-------------------|
| Perhetyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Lapsityö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Nuorisotyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Vanhustyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Vammaistyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Toimeentulotukityö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Kuntoutustyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Mielenterveystyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Päihdetyö | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| Työmarkkinoilta syrjäytyvien kanssa tehtävä työ | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

41. Mainitkaa **kaksi palvelua**, jotka **kuntanne sosiaalitoimessa** on vuosina 1999 tai 2000 **järjestetty uudella tavalla**. Vastatkaa nimeämienne palvelujen uudelleen organisointia tarkentaviin kysymyksiin.

PALVELU I

I) Minkä palvelun tuottamista on kuntanne sosiaalitoimessa järjestetty uudelleen?

_____ (nimetkää palvelu)

Missä määrin seuraavat tekijät **vaikuttivat** palvelun uudelleen organisointiin?

| | vähän | | | | | ei |
|--|--------------|---|---|---|---------------|-----------------|
| | | | | | paljon | lainkaan |
| Palvelutarpeen määrällinen muuttuminen | 1 | 2 | 3 | 4 | 5 | X |
| Tarve kokonaan uudelle palvelulle | 1 | 2 | 3 | 4 | 5 | X |
| Kustannussäästöt | 1 | 2 | 3 | 4 | 5 | X |
| Toimintojen tehostaminen | 1 | 2 | 3 | 4 | 5 | X |
| Palvelun tavoitettavuus | 1 | 2 | 3 | 4 | 5 | X |
| Kansalaisten osallisuuden lisääminen | 1 | 2 | 3 | 4 | 5 | X |
| Henkilöstön osaamisen hyödyntäminen tai kehittäminen | 1 | 2 | 3 | 4 | 5 | X |
| Ehkäisevä työ | 1 | 2 | 3 | 4 | 5 | X |
| Muu, mikä? _____ | 1 | 2 | 3 | 4 | 5 | X |

Mitkä tahot **palvelutuotannosta** vastasivat **ennen ja jälkeen** uudelleen organisoinnin? Valitkaa tarvittaessa useampia vaihtoehtoja.

Ennen uudelleen organisointia

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveystoimen yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä? _____

Uudelleen organisoinnin jälkeen

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveystoimen yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä? _____

Miten arvioitte palvelun toimivuuden muuttuneen uudelleen organisoinnin yhteydessä?

heikentynyt 1 2 3 4 5 parantunut

PALVELU II

II) Minkä palvelun tuottamista on **kuntanne sosiaalitoimessa** järjestetty uudelleen?

(nimetkää palvelu)

Missä määrin seuraavat tekijät **vaikuttivat** palvelun uudelleen organisointiin?

| | vähän | | | | | ei |
|--|--------------|---|---|---|---------------|-----------------|
| | | | | | paljon | lainkaan |
| Palvelutarpeen määrällinen muuttuminen | 1 | 2 | 3 | 4 | 5 | X |
| Tarve kokonaan uudelle palvelulle | 1 | 2 | 3 | 4 | 5 | X |
| Kustannussäästöt | 1 | 2 | 3 | 4 | 5 | X |
| Toimintojen tehostaminen | 1 | 2 | 3 | 4 | 5 | X |
| Palvelun tavoitettavuus | 1 | 2 | 3 | 4 | 5 | X |
| Kansalaisten osallisuuden lisääminen | 1 | 2 | 3 | 4 | 5 | X |
| Henkilöstön osaamisen hyödyntäminen tai kehittäminen | 1 | 2 | 3 | 4 | 5 | X |
| Ehkäisevä työ | 1 | 2 | 3 | 4 | 5 | X |
| Muu, mikä? _____ | 1 | 2 | 3 | 4 | 5 | X |

Mitkä tahot **palvelutuotannosta** vastasivat **ennen ja jälkeen** uudelleen organisoinnin? Valitkaa tarvittaessa useampia vaihtoehtoja.

Ennen uudelleen organisointia

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveystoimen yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä?

Uudelleen organisoinnin jälkeen

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveystoimen yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä?

Miten arvioitte palvelun toimivuuden muuttuneen uudelleen organisoinnin yhteydessä?

heikentynyt 1 2 3 4 5 **parantunut**

42. Miten arvioisitte **kuntanne sosiaalitoimen** uudelleen organisoitien kokonaisuudessaan vaikuttaneen seuraavien tahojen keskinäisiin työkäytäntöihin?

| | heikentävästi | | kohentavasti | | |
|---|---------------|---|--------------|---|---|
| sosiaalitoimen eri hallinnonalojen keskinäiset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| sosiaalitoimen ja muiden kunnan hallintoalojen väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| sosiaalitoimen ja kunnassa toimivien valtion viranomaisten väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| sosiaalitoimen ja järjestöjen väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| kuntien keskinäiset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| sosiaalitoimen ja yritysmuotoisten palveluntuottajien väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| joidenkin muiden, keiden? | 1 | 2 | 3 | 4 | 5 |

43. Onko **kuntanne sosiaalitoimen** toiminta-ajatusta muutettu, tarpeellista muuttaa tai vaadittu muutettavaksi viime vuosina? Jos on, kuvatkaa mihin asioihin muutos liittyy.

Kiitos vastauksestanne!

Sosiaalibarometri 2001 tulokset julkaistaan 21.3.2001. Jotta myös Teidän vastauksenne ehtisi mukaan raporttiin, pyydämme Teitä vastaamaan mahdollisimman pian. Toivomme, että palautatte kyselyn **viimeistään 9. tammikuuta 2001**.

Palautusosoite: Sosiaalibarometri 2001
 Sosiaali- ja terveysturvan keskusliitto ry
 Kotkankatu 9
 00510 Helsinki

KYSELYLOMAKE

Tämä kyselylomake on osa Yhteiskuntatieteelliseen tietoaarkistoon arkistoitua tutkimusaineistoa

FSD1186 Sosiaalibarometri 2001

Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

Lisätiedot: <http://www.fsd.uta.fi/>

QUESTIONNAIRE

This questionnaire is part of the following dataset, archived at the Finnish Social Science Data Archive:

FSD1186 Sociobarometer 2001

If this questionnaire is used or referred to in any publication, the source must be acknowledged by means of an appropriate bibliographic citation.

More information: <http://www.fsd.uta.fi/>

Sosiaalibarometri 2001 -kysely

Ympyröikää toiminta-alueenne tilannetta tai käsityksiänne vastaava vaihtoehto tai kirjoittakaa vastaus sille varatulle riville. Kyselyssä toiminta-alueella tarkoitetaan niitä kuntia tai kuntien osa-alueita, jotka kuuluvat toimistonne piiriin (ei siis vakuutuspiiriä).

Toimistonne sijaintikunta _____

Kuntanumero _____

Toimistonne toiminta-alueeseen kuuluvat kunnat tai kuntien osa-alueet

Kyselyn vastaamiseen osallistuneiden virka-asetat tai –nimikkeet:

- | | |
|---|----------------------|
| 1 | toimiston johtoryhmä |
| 2 | paikallisjohtaja |
| 3 | toimistonjohtaja |
| 4 | useita vastaajia |
| 5 | muu, mikä? _____ |

I Hyvinvoinnin tilanne ja hyvinvointipalvelut

1. Millainen on arvionne mukaan toiminta-alueenne kuntalaisten **hyvinvoinnin** tämän hetkinen **kokonaistilanne**?

huono 1 2 3 4 5 hyvä

2. Millaiseksi arvioitte tällä hetkellä **toiminta-alueenne kuntalaisten** tämänhetkisen **tilanteen** seuraavien asioiden osalta?

| | huono | | | | | hyvä |
|----------------------------|-------|---|---|---|---|------|
| | 1 | 2 | 3 | 4 | 5 | |
| Yleinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |
| Taloudellinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |
| Sosiaalinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |

3. Millainen on tällä hetkellä erilaisissa elämäntilanteissa olevien **väestöryhmien hyvinvoinnin tilanne** toiminta-alueellanne? Arvioikaa kaikkien ryhmien tilannetta.

| | huono | | | | | hyvä | | | | |
|-----------------------------------|-------|---|---|---|---|------|--|--|--|--|
| Elämänvaihe | | | | | | | | | | |
| lapset (alle 13 –vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| nuoret (13-17 –vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| nuoret aikuiset (18-29 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| keski-ikäiset (30-49 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| keski-ikäiset (50-64 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| ikääntyvät (65-74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| vanhukset (yli 74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| Perheellisyys | | | | | | | | | | |
| yhden henkilön taloudet | 1 | 2 | 3 | 4 | 5 | | | | | |
| lapseton pariskunta | 1 | 2 | 3 | 4 | 5 | | | | | |
| yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 | | | | | |
| ydinperheet | 1 | 2 | 3 | 4 | 5 | | | | | |
| uusperheet | 1 | 2 | 3 | 4 | 5 | | | | | |
| Työmarkkina-asema | | | | | | | | | | |
| vakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| työvoiman ulkopuolella olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| Muut ryhmät | | | | | | | | | | |
| opiskelijat | 1 | 2 | 3 | 4 | 5 | | | | | |
| eläkeläiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 | | | | | |
| lievästi vammaiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| vaikeavammaiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 | | | | | |

4. Millaiset **mahdollisuudet** Kelalla on toiminta-alueellanne tällä hetkellä **tukea** seuraavien väestöryhmien hyvinvoinnin toteutumista?

| | huonot | | | | hyvät |
|--|--------|---|---|---|-------|
| Yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelun tukitoimenpiteitä tarvitsevat | 1 | 2 | 3 | 4 | 5 |
| Epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| Pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 |
| Pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 |
| Vammaiset | 1 | 2 | 3 | 4 | 5 |
| Mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Huumeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Asunnottomat | 1 | 2 | 3 | 4 | 5 |
| Maahanmuuttajat | 1 | 2 | 3 | 4 | 5 |

5. Kuinka toiminta-alueellanne **voidaan** arvionne mukaan **turvata kuntalaisten tarvitsemat palvelut** kuntien nykyisillä voimavaroilla?

| | huonosti | | | | hyvin |
|---------------------------------------|----------|---|---|---|-------|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 |
| Yleissivistävät koulutuspalvelut | 1 | 2 | 3 | 4 | 5 |
| Ammatilliset ja muut koulutuspalvelut | 1 | 2 | 3 | 4 | 5 |
| Kulttuuri- ja vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 |
| Tekniset ja ympäristöpalvelut | 1 | 2 | 3 | 4 | 5 |
| Elinkeinopalvelut | 1 | 2 | 3 | 4 | 5 |

6. Kuinka toiminta-alueellanne voidaan arvionne mukaan **turvata** kansalaisten tarvitsemat **Kansaneläkelaitoksen palvelut** nykyisillä voimavaroilla?

huonosti 1 2 3 4 5 hyvin

7. Millaiset ovat seuraavien **Kansaneläkelaitoksen palvelujen määrälliset muutokset ja palvelujen toimivuus toiminta-alueellanne?** Pyydämme teitä arvioimaan vuoden 2000 tilannetta kaikista mainituista palveluista, myös ostopalveluista.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---|---------|-----------------------------------|---|---|---|------|---|
| X=ei palvelua kunnassamme | | | | | huono | | | hyvä | |
| | vähennetty | | lisätty | | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | neuvonta, ohjaus ja tiedottaminen | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | työttömyyskorvaus | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | eläkkeet | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | sairauspäiväraha | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | sairauskustannusten korvaaminen | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | kuntoutus | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | perhe-etuudet | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | asumistuki | 1 | 2 | 3 | 4 | 5 |

8. Onko toimistonne toiminta-alueella sellaista **asiakasryhmän palvelutarvetta,**

1) johon olette kuluneen vuoden aikana erityisesti panostaneet?

2) johon pitäisi panostaa nykyistä enemmän?

9. Arvioikaa toiminta-alueenne **sosiaalipalveluja käyttäjien** kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| | 1 | 2 | 3 | 4 | 5 |
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

10. Minkä arvioisitte keskeisimmäksi **kehittämistarpeeksi** toiminta-alueenne **sosiaalipalveluissa**?

11. Arvioikaa toiminta-alueenne **terveyspalveluja käyttäjien** kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

12. Minkä arvioisitte keskeisimmäksi **kehittämistarpeeksi** toiminta-alueenne **terveyspalveluissa**?

13. Arvioikaa toiminta-alueellanne tarjottavia **työhallinnon palveluja käyttäjien** kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

14. Minkä arvioisitte keskeisimmäksi **kehittämistarpeeksi** työhallinnon palveluissa?

15. Arvioikaa toiminta-alueellanne tarjolla olevia **yksityisiä yritysmuotoisia sosiaalipalveluja** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---|---------|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | vähennetty | | lisätty | | huono | | hyvä | | |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 - 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

16. Arvioikaa toiminta-alueellanne tarjolla olevia **yksityisiä yritysmuotoisia terveystalvija** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---|---------|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | vähennetty | | lisätty | | huono | | hyvä | | |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 - 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

17. Mikä on keskeisin **kehittämistarve** toiminta-alueenne **yksityisissä yritysmuotoisissa sosiaali- ja terveystalvija** palveluissa?

18. Mitä mieltä olette **toimeentuloturvajärjestelmän toimivuudesta** toiminta-alueenne kuntalaisten kannalta?

| | huono | | | | hyvä |
|---|-------|---|---|---|------|
| Vähimmäistoimeentuloturva (esim. toimeentulotuki, työmarkkinatuki) | 1 | 2 | 3 | 4 | 5 |
| Ansiosidonnainen toimeentuloturva (esim. työttömyys-, vanhuus- ja sairausturva) | 1 | 2 | 3 | 4 | 5 |
| Sosiaaliavustukset (esim. lapsilisät, sotilasavustus, vammaistuki) | 1 | 2 | 3 | 4 | 5 |

19. Millainen on tulojen epätasaisen jakautumisen vaikutus toiminta-alueellanne?

pieni 1 2 3 4 5 **suuri**
kielteinen 1 2 3 4 5 **myönteinen**

II Tietoja voimavaroista

20. Millainen on mielialanne nykyisestä sosiaalipolitiikan kehityssuunnasta?

huolestunut 1 2 3 4 5 **toiveikas**

21. Arvioikaa toimistonne kokonaishenkilöstömäärän muutosta.

Vuonna 2000

1 henkilöstömäärä väheni
 2 henkilöstömäärä pysyi ennallaan
 3 henkilöstömäärä kasvoi

Arvio vuodelle 2001

1 henkilöstömäärä vähenee
 2 henkilöstömäärä pysyy ennallaan
 3 henkilöstömäärä kasvaa

22. Kuinka arvioitte odotettavissa olevien henkilöstöressurssien riittävän kaikkien toimistonne tehtävien hoitamiseen?

huonosti 1 2 3 4 5 **hyvin**

23. Millaista on ollut saada pätevää henkilökuntaa toimistoonne kuluneen vuoden aikana?

vaikeaa 1 2 3 4 5 **helppoa** **ei rekrytoitu**

24. Millaiset ovat toimistonne työntekijöiden vallitsevat tunnelmat vuoden 2001 alussa?

huolestuneet 1 2 3 4 5 **toiveikkaat**

25. Miten toimistossanne on kyetty huolehtimaan työntekijöiden ammatillisesta osaamisesta ja sen kehittämisestä?

huonosti 1 2 3 4 5 **hyvin**

26. Millainen on muuttoliikkeen vaikutus toiminta-alueellanne?

pieni 1 2 3 4 5 **suuri**
kielteinen 1 2 3 4 5 **myönteinen**

27. Onko toimistossanne reagoitu jotenkin muuttoliikkeen vaikutuksiin?

1 ei

2 kyllä, miten? _____

28. Jos ajattelemme, että Suomen kunnat jaettaisiin sosiaalis-taloudellisen tilanteensa perusteella **pulmakuntiin, tienhaarakuntiin** ja **etenijäkuntiin**, mihin ryhmään katsoisitte toiminta-alueenne ja toimistonne sijaintikunnan kuuluvan? Arvioikaa ensin toimistonne koko toiminta-alueen ja sitten toimistonne sijaintikunnan sijoittuminen tällä ulottuvuudella.

- 1 = **Pulmakunta** Näiden kuntien sosiaalisiin ja taloudellisiin ongelmiin ratkaisujen löytäminen on vaikeaa.
- 2 = **Tienhaarakunta** Näiden kuntien tilanteessa on sekä selviä ongelmia että ratkaisun mahdollisuuksia.
- 3 = **Etenijäkunta** Näiden kuntien sosiaalinen ja taloudellinen tilanne on hyvä.

1 2 3 koko toiminta-alueemme

1 2 3 toimiston sijaintikunta _____

29. Mistä olette tällä hetkellä Kansaneläkelaitoksen paikallistoimiston johtavana työntekijänä

a. huolestunein _____

b. tyytyväisin _____

III Lasten hyvinvoinnin tilanne

Tässä osiossa lapset -käsitteellä viitataan alle 18-vuotiaiden lasten ja nuorten tilanteeseen.

30. Millaista myönteistä kehitystä toiminta-alueellanne on tapahtunut lasten hyvinvoinnin tilanteessa vuoden 2000 aikana?

31. Mikä on tällä hetkellä toiminta-alueellanne suurin ongelma lasten hyvinvoinnin kannalta?

Onko tätä ongelmaa pyritty ratkaisemaan?

1 ei, miksi? _____

2 kyllä, miten? _____

32. Millaiseksi arvioitte seuraavien lapsiryhmien hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden toiminta-alueellanne tällä hetkellä?

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | |
|-------|---|---|---|---|------|---|
| 1 | 2 | 3 | 4 | 5 | | alle kouluikäiset lapset (alle 7 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | | ala-asteikäiset lapset (7-12 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | | yläasteikäiset lapset (13-15 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | | 16-17 -vuotiaat |

TOIMENPITEIDEN RIITTÄVYYS HYVINVOINNIN TUKEMISESSA

| huono | | | | | hyvä |
|-------|---|---|---|---|------|
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |

33. Millaiseksi arvioitte tämän hetkisen hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden toiminta-alueellanne sellaisten lasten osalta, jotka ovat

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | |
|-------|---|---|---|---|------|---|
| 1 | 2 | 3 | 4 | 5 | | huostaanotettuja tai sijoitettuja |
| 1 | 2 | 3 | 4 | 5 | | muun lastensuojelun avohuollon asiakkaana olevia |
| 1 | 2 | 3 | 4 | 5 | | vammaisia |
| 1 | 2 | 3 | 4 | 5 | | mielenterveysongelmaisista |
| 1 | 2 | 3 | 4 | 5 | | päihdeongelmaisista |
| 1 | 2 | 3 | 4 | 5 | | maahanmuuttajia |

TOIMENPITEIDEN RIITTÄVYYS HYVINVOINNIN TUKEMISESSA

| huono | | | | | hyvä |
|-------|---|---|---|---|------|
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |

34. Kuinka toiminta-alueellanne **voidaan** arvionne mukaan **turvata lasten tarvitsemat palvelut** kuntien nykyisillä voimavaroilla?

| | huonosti | | | | hyvin |
|------------------------|----------|---|---|---|-------|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 |
| Peruskoulutus | 1 | 2 | 3 | 4 | 5 |
| Nuorisotoimen palvelut | 1 | 2 | 3 | 4 | 5 |
| Iltapäiväkerhotoiminta | 1 | 2 | 3 | 4 | 5 |
| Kulttuuripalvelut | 1 | 2 | 3 | 4 | 5 |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 |
| Vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 |

35. Mikäli maassamme toimisi lapsiasiamies, millaiseksi arvioisitte **lapsiasiamiespalvelujen** merkityksen lapsen oikeudellisen aseman kannalta?

pieni 1 2 3 4 5 suuri

36. Onko toiminta-alueellanne tehty **lapsipoliittinen ohjelma** vuonna 2000?

1 ei

2 kyllä

Kiitos vastauksestanne!

Sosiaalibarometri 2001 tulokset julkaistaan 21.3.2001. Jotta myös Teidän vastauksenne ehtisi mukaan raporttiin, pyydämme Teitä vastaamaan mahdollisimman pian. Toivomme, että palautatte kyselyn **viimeistään 9. tammikuuta 2001**.

Palautusosoite: Sosiaalibarometri 2001
 Sosiaali- ja terveysturvan keskusliitto ry
 Kotkankatu 9
 00510 Helsinki

KYSELYLOMAKE

Tämä kyselylomake on osa Yhteiskuntatieteelliseen tietoaarkistoon arkistoitua tutkimusaineistoa

FSD1186 Sosiaalibarometri 2001

Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

Lisätiedot: <http://www.fsd.uta.fi/>

QUESTIONNAIRE

This questionnaire is part of the following dataset, archived at the Finnish Social Science Data Archive:

FSD1186 Sociobarometer 2001

If this questionnaire is used or referred to in any publication, the source must be acknowledged by means of an appropriate bibliographic citation.

More information: <http://www.fsd.uta.fi/>



Sosiaalibarometri 2001 -kysely

Ympyröikää toiminta-alueenne tilannetta tai käsityksiänne vastaava vaihtoehto tai kirjoittakaa vastaus sille varatulle riville. Kyselyssä toiminta-alueella tarkoitetaan niitä kuntia tai kuntien osa-alueita, jotka kuuluvat toimistonne piiriin. (Kyselyä ei ole lähetetty sivutoimistoille.)

Toimistonne sijaintikunta _____

Kuntanumero _____

Toimistonne toiminta-alueeseen kuuluvat kunnat tai kuntien osa-alueet

Kyselyn vastaamiseen osallistuneiden virka-asetat tai –nimikkeet:

- | | |
|---|-------------------------|
| 1 | toimiston johtoryhmä |
| 2 | toimistonjohtaja |
| 3 | toimistonhoitaja |
| 4 | apulaistoimistonjohtaja |
| 5 | johtava työvoimaneuvoja |
| 6 | muu, mikä? _____ |

I Hyvinvoinnin tilanne ja hyvinvointipalvelut

1. Millainen on arvionne mukaan toiminta-alueenne kuntalaisten **hyvinvoinnin** tämän hetkinen **kokonaistilanne**?

huono 1 2 3 4 5 hyvä

2. Millaiseksi arvioitte tällä hetkellä **toiminta-alueenne kuntalaisten** tämänhetkisen **tilanteen** seuraavien asioiden osalta?

| | huono | | | | | hyvä |
|----------------------------|-------|---|---|---|---|------|
| | 1 | 2 | 3 | 4 | 5 | |
| Yleinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |
| Taloudellinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |
| Sosiaalinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |

3. Millainen on tällä hetkellä erilaisissa elämäntilanteissa olevien **väestöryhmien hyvinvoinnin tilanne** toiminta-alueellanne? Arvioikaa kaikkien ryhmien tilannetta.

| | huono | | | | hyvä |
|-----------------------------------|-------|---|---|---|------|
| Elämänvaihe | | | | | |
| lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| nuoret aikuiset (18-29 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| keski-ikäiset (30-49 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| keski-ikäiset (50-64 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| ikääntyvät (65-74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| vanhukset (yli 74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| Perheellisyys | | | | | |
| yhden henkilön taloudet | 1 | 2 | 3 | 4 | 5 |
| lapseton pariskunta | 1 | 2 | 3 | 4 | 5 |
| yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 |
| ydinperheet | 1 | 2 | 3 | 4 | 5 |
| uusperheet | 1 | 2 | 3 | 4 | 5 |
| Työmarkkina-asema | | | | | |
| vakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 |
| työvoiman ulkopuolella olevat | 1 | 2 | 3 | 4 | 5 |
| Muut ryhmät | | | | | |
| opiskelijat | 1 | 2 | 3 | 4 | 5 |
| eläkeläiset | 1 | 2 | 3 | 4 | 5 |
| pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 |
| lievästi vammaiset | 1 | 2 | 3 | 4 | 5 |
| vaikeavammaiset | 1 | 2 | 3 | 4 | 5 |
| mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |

4. Millaiset **mahdollisuudet** työvoimatoimella on toiminta-alueellanne tällä hetkellä **tukea** seuraavien väestöryhmien hyvinvoinnin toteutumista?

| | huonot | | | | hyvät |
|--|--------|---|---|---|-------|
| Yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelun tukitoimenpiteitä tarvitsevat | 1 | 2 | 3 | 4 | 5 |
| Epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| Pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 |
| Pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 |

8. Onko toimistonne toiminta-alueella sellaista **asiakasryhmän palvelutarvetta**,

1) johon olette kuluneen vuoden aikana erityisesti panostaneet?

2) johon pitäisi panostaa nykyistä enemmän?

9. Arvioikaa toiminta-alueenne **sosiaalipalveluja käyttäjien** kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

10. Minkä arvioisitte keskeisimmäksi **kehittämistarpeeksi** toiminta-alueenne **sosiaalipalveluissa**?

11. Arvioikaa toiminta-alueenne **terveyspalveluja käyttäjien** kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

12. Minkä arvioisitte keskeisimmäksi **kehittämistarpeeksi** toiminta-alueenne **terveyspalveluissa**?

13. Arvioikaa toiminta-alueellanne tarjottavia **Kansaneläkelaitoksen palveluja käyttäjien** kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

14. Minkä arvioisitte keskeisimmäksi **kehittämistarpeeksi Kansaneläkelaitoksen palveluissa?**

15. Arvioikaa toiminta-alueellanne tarjolla olevia **yksityisiä yritysmuotoisia sosiaalipalveluja** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---|---------|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | vähennetty | | lisätty | | huono | | hyvä | | |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 - 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

16. Arvioikaa toiminta-alueellanne tarjolla olevia **yksityisiä yritysmuotoisia terveystalvija** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---|---------|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | vähennetty | | lisätty | | huono | | hyvä | | |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 - 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

17. Mikä on keskeisin **kehittämistarve** toiminta-alueenne **yksityisissä yritysmuotoisissa sosiaali- ja terveyspalveluissa?**

18. Mitä mieltä olette **toimeentuloturvajärjestelmän toimivuudesta** toiminta-alueenne kuntalaisten kannalta?

| | huono | | | | | hyvä |
|---|--------------|---|---|---|---|-------------|
| | 1 | 2 | 3 | 4 | 5 | |
| Vähimmäistoimeentuloturva (esim. toimeentulotuki, työmarkkinatuki) | 1 | 2 | 3 | 4 | 5 | |
| Ansiosidonnainen toimeentuloturva (esim. työttömyys-, vanhuus- ja sairausturva) | 1 | 2 | 3 | 4 | 5 | |
| Sosiaaliavustukset (esim. lapsilisät, sotilasavustus, vammaistuki) | 1 | 2 | 3 | 4 | 5 | |

19. Millainen on tulojen epätasaisen jakautumisen vaikutus toiminta-alueellanne?

| | | | | | | |
|-------------------|---|---|---|---|---|-------------------|
| pieni | 1 | 2 | 3 | 4 | 5 | suuri |
| kielteinen | 1 | 2 | 3 | 4 | 5 | myönteinen |

II Tietoja voimavaroista

20. Millainen on mielialanne nykyisestä sosiaalipolitiikan kehityssuunnasta?

| | | | | | | |
|--------------------|---|---|---|---|---|------------------|
| huolestunut | 1 | 2 | 3 | 4 | 5 | toiveikas |
|--------------------|---|---|---|---|---|------------------|

21. Arvioikaa toimistonne kokonaishenkilöstömäärän muutosta.

Vuonna 2000

- | | |
|---|---------------------------------|
| 1 | henkilöstömäärä väheni |
| 2 | henkilöstömäärä pysyi ennallaan |
| 3 | henkilöstömäärä kasvoi |

Arvio vuodelle 2001

- | | |
|---|---------------------------------|
| 1 | henkilöstömäärä vähenee |
| 2 | henkilöstömäärä pysyy ennallaan |
| 3 | henkilöstömäärä kasvaa |

22. Kuinka arvioitte odotettavissa olevien henkilöstöresurssien riittävän kaikkien toimistonne tehtävien hoitamiseen?

| | | | | | | |
|-----------------|---|---|---|---|---|--------------|
| huonosti | 1 | 2 | 3 | 4 | 5 | hyvin |
|-----------------|---|---|---|---|---|--------------|

23. Millaista on ollut saada pätevää henkilökuntaa toimistonne kuluneen vuoden aikana?

vaikeaa 1 2 3 4 5 **helppoa** X **ei rekrytoitu**

24. Millaiset ovat toimistonne työntekijöiden vallitsevat tunnelmat vuoden 2001 alussa?

huolestuneet 1 2 3 4 5 **toiveikkaat**

25. Miten toimistossanne on kyetty huolehtimaan työntekijöiden ammatillisesta osaamisesta ja sen kehittamisestä?

huonosti 1 2 3 4 5 **hyvin**

26. Millainen on muuttoliikkeen vaikutus toiminta-alueellanne?

pieni 1 2 3 4 5 **suuri**

kielteinen 1 2 3 4 5 **myönteinen**

27. Onko toimistossanne reagoitu jotenkin muuttoliikkeen vaikutuksiin?

1 ei

2 kyllä, miten? _____

28. Jos ajattelemme, että Suomen kunnat jaettaisiin sosiaalis-taloudellisen tilanteensa perusteella **pulmakuntiin**, **tienhaarakuntiin** ja **etenijäkuntiin**, mihin ryhmään katsoisitte toiminta-alueenne ja toimistonne sijaintikunnan kuuluvan? Arvioikaa ensin toimistonne koko toiminta-alueen ja sitten toimistonne sijaintikunnan sijoittuminen tällä ulottuvuudella.

1 = **Pulmakunta** Näiden kuntien sosiaaliin ja taloudellisiin ongelmiin ratkaisujen löytäminen on vaikeaa.

2 = **Tienhaarakunta** Näiden kuntien tilanteessa on sekä selviä ongelmia että ratkaisun mahdollisuuksia.

3 = **Etenijäkunta** Näiden kuntien sosiaalinen ja taloudellinen tilanne on hyvä.

1 2 3 koko toiminta-alueemme

1 2 3 toimiston sijaintikunta _____

29. Mistä olette tällä hetkellä työvoimatoimistonne johtavana työntekijänä

a. huolestunein _____

b. tyytyväisin _____

Kiitos vastauksestanne!

Sosiaalibarometri 2001 tulokset julkaistaan 21.3.2001. Jotta myös Teidän vastauksenne ehtisi mukaan raporttiin, pyydämme Teitä vastaamaan mahdollisimman pian. Toivomme, että palautatte kyselyn **viimeistään 9. tammikuuta 2001**.

Palautusosoite: Sosiaalibarometri 2001
 Sosiaali- ja terveysturvan keskusliitto ry
 Kotkankatu 9
 00510 Helsinki

KYSELYLOMAKE

Tämä kyselylomake on osa Yhteiskuntatieteelliseen tietoaarkistoon arkistoitua tutkimusaineistoa

FSD1186 Sosiaalibarometri 2001

Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

Lisätiedot: <http://www.fsd.uta.fi/>

QUESTIONNAIRE

This questionnaire is part of the following dataset, archived at the Finnish Social Science Data Archive:

FSD1186 Sociobarometer 2001

If this questionnaire is used or referred to in any publication, the source must be acknowledged by means of an appropriate bibliographic citation.

More information: <http://www.fsd.uta.fi/>



Sosiaalibarometri 2001 -kysely

Järjestöllä tarkoitamme tässä kyselyssä liiton koko toimintaa, joka sisältää keskustoimiston lisäksi myös mahdolliset alueelliset ja paikalliset yhdistykset ja muut toimintayksiköt. Osa kysymyksistä koskee järjestönne toiminnan kohteena olevaa ryhmää ja osa kaikkia kansalaisia. Ympyröikää järjestönne tilannetta tai käsityksiänne vastaava vaihtoehto tai kirjoittakaa vastaus sille varatulle riville.

Järjestön nimi _____

Vastaajan tehtävänimike:

- 1 johtoryhmä
- 2 toiminnanjohtaja, toimitusjohtaja, pääsihteeri
- 3 talouspäällikkö
- 4 järjestösihteeri, sihteeri
- 5 hallituksen puheenjohtaja
- 6 muu, mikä? _____

I Tietoja järjestöstänne ja sen voimavaroista

1. Mille toiminta-alueelle sijoittaisitte järjestönne ensisijaisesti?

- 1 lastensuojelu / nuorisokasvatus
- 2 vanhustyö
- 3 vammaistyö
- 4 sairausryhmäkohtainen työ
- 5 päihde- / huume- / raittiustyö
- 6 ammattiin perustuva edunvalvonta
- 7 lomatoiminta
- 8 muu, mikä? _____

2. Millaisia toimintayksiköitä järjestöönne sisältyy? Voitte valita useampia vaihtoehtoja.

- 1 keskustoimisto
- 2 alueellisia tai paikallisia yhdistyksiä
- 3 erillisiä palveluyksiköitä (esim. kuntoutuslaitos)

3. Millä maantieteellisellä alueella järjestönnne toimintayksiköt toimivat?

- 1 järjestömme toimii yksittäisessä kunnassa tai kunnissa
- 2 järjestömme toimii yksittäisessä maakunnassa tai läänissä
- 3 toimintamme on valtakunnallisesti kattavaa

4. Arvioikaa koko järjestönnne (keskustoimisto, aluetoimistot ja toimintayksiköt) **palkatun kokonaishenkilöstömäärän** muutosta.

Vuonna 2000

- 1 henkilöstömäärä väheni
- 2 henkilöstömäärä pysyi ennallaan
- 3 henkilöstömäärä kasvoi
- 4 ei palkattua henkilöstöä

Arvio vuodelle 2001

- 1 henkilöstömäärä vähenee
- 2 henkilöstömäärä pysyy ennallaan
- 3 henkilöstömäärä kasvaa
- 4 ei palkattua henkilöstöä

5. Millaista on ollut saada pätevää henkilökuntaa työsuhteeseen järjestöönne kuluneen vuoden aikana?

vaikeaa 1 2 3 4 5 **helppoa** **ei rekrytoitu**

6. Millaiset ovat järjestönnne työntekijöiden vallitsevat tunnelmat vuoden 2001 alussa?

huolestuneet 1 2 3 4 5 **toiveikkaat**

7. Miten järjestössänne on kyetty huolehtimaan työntekijöiden ammatillisesta osaamisesta ja sen kehittämisestä?

huonosti 1 2 3 4 5 **hyvin**

8. Millaiseksi arvioitte järjestönnne taloudellisen tilanteen toiminnan ylläpitämisen kannalta vuoden 2001 alussa?

huono 1 2 3 4 5 **hyvä**

9. Mikä oli seuraavien tahojen rahoituksen merkitys järjestölle vuonna 2000?

| | pieni | | | | | suuri | ei koske järjestöämme |
|--------------------------------|-------|---|---|---|---|-------|-----------------------|
| Oman toiminnan tuotot | 1 | 2 | 3 | 4 | 5 | | X |
| Raha-automaattiyhdistys | 1 | 2 | 3 | 4 | 5 | | X |
| Kunnat | 1 | 2 | 3 | 4 | 5 | | X |
| Sosiaali- ja terveysministeriö | 1 | 2 | 3 | 4 | 5 | | X |
| Muu valtion rahoitus | 1 | 2 | 3 | 4 | 5 | | X |
| EU:n ohjelmat | 1 | 2 | 3 | 4 | 5 | | X |
| Lahjoitukset, testamentit yms. | 1 | 2 | 3 | 4 | 5 | | X |
| Muu, mikä? _____ | 1 | 2 | 3 | 4 | 5 | | X |

I Hyvinvoinnin tilanne

10. Millainen on arvionne mukaan toimintanne kohteena olevan väestöryhmän **hyvinvoinnin** tämän hetkinen **kokonaistilanne**?

huono 1 2 3 4 5 hyvä

11. Millaiseksi arvioitte **toimintanne kohteena olevan väestöryhmän** tämänhetkisen tilanteen seuraavien asioiden osalta?

| | huono | | | | | hyvä |
|----------------------------|-------|---|---|---|---|------|
| Yleinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |
| Taloudellinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |
| Sosiaalinen turvallisuus | 1 | 2 | 3 | 4 | 5 | |

12. Mihin tulisi arvionne mukaan **panostaa** nykyistä enemmän toimintanne kohteena olevan väestöryhmän **hyvinvoinnin edistämiseksi**?

13. Millainen on tällä hetkellä erilaisissa elämäntilanteissa olevien väestöryhmien **hyvinvointi ja sosiaalinen turvallisuus** maassamme? Arvioikaa kaikkien ryhmien tilannetta.

| | huono | | | | | hyvä | | | | |
|-----------------------------------|-------|---|---|---|---|------|--|--|--|--|
| Elämänvaihe | | | | | | | | | | |
| lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| nuoret aikuiset (18-29 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| keski-ikäiset (30-49 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| keski-ikäiset (50-64 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| ikääntyvät (65-74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| vanhukset (yli 74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 | | | | | |
| Perheellisyys | | | | | | | | | | |
| yhden henkilön taloudet | 1 | 2 | 3 | 4 | 5 | | | | | |
| lapseton pariskunta | 1 | 2 | 3 | 4 | 5 | | | | | |
| yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 | | | | | |
| ydinperheet | 1 | 2 | 3 | 4 | 5 | | | | | |
| uusperheet | 1 | 2 | 3 | 4 | 5 | | | | | |
| Työmarkkina-asema | | | | | | | | | | |
| vakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| työvoiman ulkopuolella olevat | 1 | 2 | 3 | 4 | 5 | | | | | |
| Muut ryhmät | | | | | | | | | | |
| opiskelijat | 1 | 2 | 3 | 4 | 5 | | | | | |
| eläkeläiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 | | | | | |
| lievästi vammaiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| vaikeavammaiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 | | | | | |
| päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 | | | | | |

III Kolmas sektori osana hyvinvoinnin kenttää

14. Kuinka suuri **merkitys kolmannella sektorilla yleensä** (järjestöt, yhdistykset, seurakunnat ja muu kansalaistoiminta) ja **omalla järjestöllänne** on tällä hetkellä seuraavissa asioissa?

| Kolmas sektori | | | | | | Oma järjestö | | | | | |
|----------------|---|---|---|---|--|--------------|---|-------|---|-------|--|
| pieni | | | | | | suuri | | pieni | | suuri | |
| 1 | 2 | 3 | 4 | 5 | Osallistumismahdollisuuksien takaaminen | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Järjestöjen palvelutoiminta | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Samassa asemassa olevien ihmisten keskinäinen tuki (vertaistuki) | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Sosiaalipalvelujen osana toimiminen | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Terveyspalvelujen osana toimiminen | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Työllisyyden ylläpito | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Toimeentulon turvaaminen | 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | Harrastus- ja virkistystoiminta | 1 | 2 | 3 | 4 | 5 | |

15. Miten näette järjestönne toiminnan painopisteet? Arvioikaa seuraavien profiilien painotusta.

| | pieni | | | | | suuri | | ei koske järjestöämme | |
|--|-------|---|---|---|---|-------|--|-----------------------|--|
| Edunvalvontajärjestö | 1 | 2 | 3 | 4 | 5 | | | X | |
| Jäsenjärjestö | 1 | 2 | 3 | 4 | 5 | | | X | |
| Vapaaehtoistoimintaa ylläpitävä järjestö | 1 | 2 | 3 | 4 | 5 | | | X | |
| Palveluntuottajajärjestö | 1 | 2 | 3 | 4 | 5 | | | X | |
| Asiantuntijajärjestö | 1 | 2 | 3 | 4 | 5 | | | X | |

16. Kuinka keskeisiä seuraavat toimintamuodot ovat järjestössänne tällä hetkellä? Ottakaa kantaa jokaiseen kohtaan.

| | MERKITYS | | | | | ei ole tällaista toimintaa |
|-------------------------------------|----------|---|---|---|-------|----------------------------|
| | pieni | | | | suuri | |
| Kuntoutus- ja hoitopalvelut | 1 | 2 | 3 | 4 | 5 | X |
| Kotipalvelut | 1 | 2 | 3 | 4 | 5 | X |
| Päiväkeskus- ja työtoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Tukihenkilö- ja vapaaehtoistoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Virkistys- ja lomatoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Kriisipalvelut | 1 | 2 | 3 | 4 | 5 | X |
| Palveluasuminen | 1 | 2 | 3 | 4 | 5 | X |
| Jäsenpalvelut | 1 | 2 | 3 | 4 | 5 | X |
| Koulutustoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Kehittämiprojektit | 1 | 2 | 3 | 4 | 5 | X |
| Tiedotustoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Julkaisutoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Tutkimustoiminta | 1 | 2 | 3 | 4 | 5 | X |
| Kansainvälinen toiminta | 1 | 2 | 3 | 4 | 5 | X |
| Varainhankinta | 1 | 2 | 3 | 4 | 5 | X |
| Muu, mikä? _____ | 1 | 2 | 3 | 4 | 5 | X |

17. Onko järjestönne työllistänyt työntekijöitä **työllistämistuella** vuonna 2000?

- 1 ei
2 kyllä

Jos järjestönne on käyttänyt kyseistä työllistämismuotoa, millaisena näette **työllistämistuen** merkityksen järjestönne toiminnan kannalta?

pieni 1 2 3 4 5 suuri

18. Onko järjestönne palkannut työntekijöitä **yhdistelmätuella** vuonna 2000?

- 1 ei
2 kyllä

Jos järjestönne on käyttänyt kyseistä työllistämismuotoa, millaisena näette **yhdistelmätuun** merkityksen järjestönne toiminnan kannalta?

pieni 1 2 3 4 5 suuri

22. Mainitkaa **kaksi palvelua**, jotka **järjestössänne** on vuosina 1999 tai 2000 **järjestetty uudella tavalla**. Vastatkaa nimeämienne palvelujen uudelleen organisointia tarkentaviin kysymyksiin.

PALVELU I

I) Minkä palvelun tuottamista on järjestössänne järjestetty uudelleen?

_____ (nimetkää palvelu)

Missä määrin seuraavat tekijät **vaikuttivat** palvelun uudelleen organisointiin?

| | vähän | | | | paljon | ei lainkaan |
|--|--------------|---|---|---|---------------|------------------------|
| Palvelutarpeen määrällinen muuttuminen | 1 | 2 | 3 | 4 | 5 | X |
| Tarve kokonaan uudelle palvelulle | 1 | 2 | 3 | 4 | 5 | X |
| Kustannussäästöt | 1 | 2 | 3 | 4 | 5 | X |
| Toimintojen tehostaminen | 1 | 2 | 3 | 4 | 5 | X |
| Palvelun tavoitettavuus | 1 | 2 | 3 | 4 | 5 | X |
| Kansalaisten osallisuuden lisääminen | 1 | 2 | 3 | 4 | 5 | X |
| Henkilöstön osaamisen hyödyntäminen tai kehittäminen | 1 | 2 | 3 | 4 | 5 | X |
| Ehkäisevä työ | 1 | 2 | 3 | 4 | 5 | X |
| Muu, mikä? _____ | 1 | 2 | 3 | 4 | 5 | X |

Mitkä tahot **palvelutuotannosta** vastasivat **ennen ja jälkeen** uudelleen organisoinnin?

Ennen uudelleen organisointia

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveysalan yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä?

Uudelleen organisoinnin jälkeen

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveysalan yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä?

Miten arvioitte palvelun toimivuuden muuttuneen uudelleen organisoinnin yhteydessä?

heikentynyt 1 2 3 4 5 **parantunut**

PALVELU II

II) Minkä palvelun tuottamista on järjestössänne järjestetty uudelleen?

_____ (nimetkää palvelu)

Missä määrin seuraavat tekijät **vaikuttivat** palvelun uudelleen organisointiin?

| | vähän | | | | | paljon | | ei |
|--|-------|---|---|---|---|--------|----------|----|
| | 1 | 2 | 3 | 4 | 5 | | lainkaan | |
| Palvelutarpeen määrällinen muuttuminen | 1 | 2 | 3 | 4 | 5 | | X | |
| Tarve kokonaan uudelle palvelulle | 1 | 2 | 3 | 4 | 5 | | X | |
| Kustannussäästöt | 1 | 2 | 3 | 4 | 5 | | X | |
| Toimintojen tehostaminen | 1 | 2 | 3 | 4 | 5 | | X | |
| Palvelun tavoitettavuus | 1 | 2 | 3 | 4 | 5 | | X | |
| Kansalaisten osallisuuden lisääminen | 1 | 2 | 3 | 4 | 5 | | X | |
| Henkilöstön osaamisen hyödyntäminen tai kehittäminen | 1 | 2 | 3 | 4 | 5 | | X | |
| Ehkäisevä työ | 1 | 2 | 3 | 4 | 5 | | X | |
| Muu, mikä? _____ | 1 | 2 | 3 | 4 | 5 | | X | |

Mitkä tahot palvelutuotannosta vastasivat **ennen ja jälkeen** uudelleen organisoinnin?

Ennen uudelleen organisointia

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveysalan yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä?

Uudelleen organisoinnin jälkeen

- 1 Omaiset
- 2 Kunnan sosiaalitoimi
- 3 Kunnan terveystoimi
- 4 Sosiaali- ja terveysalan yritykset
- 5 Kansaneläkelaitos
- 6 Työhallinto
- 7 Järjestöjen tai säätiöiden palvelut
- 8 Järjestöjen vapaaehtoistoiminta
- 9 Seurakunta
- 10 Jokin muu taho, mikä?

Miten arvioitte palvelun toimivuuden muuttuneen uudelleen organisoinnin yhteydessä?

heikentynyt 1 2 3 4 5 parantunut

23. Miten arvioisitte **järjestönne** uudelleen organisoitien kokonaisuudessaan vaikuttaneen seuraavien tahojen keskinäisiin työkäytäntöihin?

| | heikentävästi | | | kohentavasti | |
|---|---------------|---|---|--------------|---|
| Järjestön sisäiset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| Järjestöjen väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| Järjestöjen ja kuntien väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| Järjestöjen ja valtion viranomaisten väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| Järjestöjen ja yritysmuotoisten palveluntuottajien väliset työkäytännöt | 1 | 2 | 3 | 4 | 5 |
| Joidenkin muiden, keiden? _____ | 1 | 2 | 3 | 4 | 5 |

24. Onko **järjestönne toiminta-ajatusta** muutettu, tarpeellista muuttaa tai vaadittu muutettavaksi viime vuosina? Jos on, kuvatkaa mihin asioihin muutos liittyy.

III Lasten hyvinvoinnin tilanne

Tässä osiossa lapset -käsitteellä viitataan alle 18-vuotiaiden lasten ja nuorten tilanteeseen.

25. Missä määrin lapset ja nuoret liittyvät järjestönne toimintaan?

- 1 Järjestömme ensisijainen toiminnan kohteena oleva väestöryhmä
- 2 Osa toiminnan kohteena olevasta väestöryhmästä
- 3 Ei kuulu toimintaamme

26. Millaista myönteistä kehitystä lasten hyvinvoinnin tilanteessa on tapahtunut vuoden 2000 aikana?

27. Mikä on tällä hetkellä suurin ongelma lasten hyvinvoinnin kannalta?

Miten tätä ongelmaa pitäisi pyrkiä ratkaisemaan?

28. Millaiseksi arvioitte seuraavien lapsiryhmien hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden tällä hetkellä?

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | | | | | |
|-------|---|---|---|---|------|--|--|--|--|---|
| 1 | 2 | 3 | 4 | 5 | | | | | | alle kouluikäiset lapset (alle 7 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | | | | | | ala-asteikäiset lapset (7-12 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | | | | | | yläasteikäiset lapset (13-15 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | | | | | | 16-17 -vuotiaat |

**TOIMENPITEIDEN RIITTÄVYYS
HYVINVOINNIN TUKEMISESSA**

| huono | | | | | hyvä | | | | |
|-------|---|---|---|---|------|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |

29. Millaiseksi arvioitte tämän hetkisen hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden sellaisten lasten osalta, jotka ovat

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | | | | | |
|-------|---|---|---|---|------|--|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | | | | | | huostaanotettuja tai sijoitettuja |
| 1 | 2 | 3 | 4 | 5 | | | | | | muun lastensuojelun avohuollon asiakkaana olevia |
| 1 | 2 | 3 | 4 | 5 | | | | | | vammaisia |
| 1 | 2 | 3 | 4 | 5 | | | | | | mielenterveysongelmaisia |
| 1 | 2 | 3 | 4 | 5 | | | | | | päihdeongelmaisia |
| 1 | 2 | 3 | 4 | 5 | | | | | | maahanmuuttajia |

**TOIMENPITEIDEN RIITTÄVYYS
HYVINVOINNIN TUKEMISESSA**

| huono | | | | | hyvä | | | | |
|-------|---|---|---|---|------|--|--|--|--|
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |
| 1 | 2 | 3 | 4 | 5 | | | | | |

30. Kuinka arvionne mukaan **voidaan turvata lasten tarvitsemat palvelut** kuntien nykyisillä voimavaroilla?

| | huonosti | | | | hyvin |
|------------------------|-----------------|---|---|---|--------------|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 |
| Peruskoulutus | 1 | 2 | 3 | 4 | 5 |
| Nuorisotoimen palvelut | 1 | 2 | 3 | 4 | 5 |
| Iltapäiväkerhotoiminta | 1 | 2 | 3 | 4 | 5 |
| Kulttuuripalvelut | 1 | 2 | 3 | 4 | 5 |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 |
| Vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 |

31. Mikäli maassamme toimisi lapsiasiamies, millaiseksi arvioisitte **lapsiasiamiespalvelujen** merkityksen lapsen oikeudellisen aseman kannalta?

pieni 1 2 3 4 5 **suuri**

Kiitos vastauksestanne!

Sosiaalibarometri 2001 tulokset julkaistaan 21.3.2001. Jotta myös Teidän vastauksenne ehtisi mukaan raporttiin, pyydämme Teitä vastaamaan mahdollisimman pian. Toivomme, että palautatte kyselyn **viimeistään 9. tammikuuta 2001**.

Palautusosoite: Sosiaalibarometri 2001
 Sosiaali- ja terveysturvan keskusliitto ry
 Kotkankatu 9
 00510 Helsinki

KYSELYLOMAKE

Tämä kyselylomake on osa Yhteiskuntatieteelliseen tietoaarkistoon arkistoitua tutkimusaineistoa

FSD1186 Sosiaalibarometri 2001

Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

Lisätiedot: <http://www.fsd.uta.fi/>

QUESTIONNAIRE

This questionnaire is part of the following dataset, archived at the Finnish Social Science Data Archive:

FSD1186 Sociobarometer 2001

If this questionnaire is used or referred to in any publication, the source must be acknowledged by means of an appropriate bibliographic citation.

More information: <http://www.fsd.uta.fi/>



Sosiaalibarometri 2001 -kysely

Ympyröikää toiminta-alueenne tilannetta tai käsityksiänne vastaava vaihtoehto tai kirjoittakaa vastaus sille varatulle riville. Kyselyssä toiminta-alueella tarkoitetaan niitä kuntia tai kuntien osa-alueita, jotka kuuluvat terveyskeskuksenne piiriin. (Kyselyä ei ole lähetetty terveysasemille.)

Terveyskeskuksen sijaintikunta _____

Kuntanumero _____

Terveyskeskuksen toiminta-alueeseen kuuluvat kunnat tai kuntien osa-alueet

Kyselyn vastaamiseen osallistuneiden virka-asetat tai –nimikkeet:

- 1 johtoryhmä
- 2 johtava lääkäri, ylilääkäri
- 3 johtava hoitaja
- 4 muu, mikä? _____

I Hyvinvoinnin tilanne ja hyvinvointipalvelut

1. Millainen on arvionne mukaan toiminta-alueenne kuntalaisten **hyvinvoinnin** tämän hetkinen **kokonaistilanne**?

huono 1 2 3 4 5 hyvä

2. Millaiseksi arvioitte tällä hetkellä **toiminta-alueenne kuntalaisten** tämänhetkisen **tilanteen** seuraavien asioiden osalta?

| | huono | | | | hyvä |
|----------------------------|-------|---|---|---|------|
| Yleinen turvallisuus | 1 | 2 | 3 | 4 | 5 |
| Taloudellinen turvallisuus | 1 | 2 | 3 | 4 | 5 |
| Sosiaalinen turvallisuus | 1 | 2 | 3 | 4 | 5 |

3. Millainen on tällä hetkellä erilaisissa elämäntilanteissa olevien **väestöryhmien hyvinvoinnin tilanne** toiminta-alueellanne? Arvioikaa kaikkien ryhmien tilannetta.

| | huono | | | | hyvä |
|-----------------------------------|-------|---|---|---|------|
| Elämänvaihe | | | | | |
| lapset (alle 13 –vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| nuoret (13-17 –vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| nuoret aikuiset (18-29 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| keski-ikäiset (30-49 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| keski-ikäiset (50-64 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| ikäntyvät (65-74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| vanhukset (yli 74 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| Perheellisyys | | | | | |
| yhden henkilön taloudet | 1 | 2 | 3 | 4 | 5 |
| lapseton pariskunta | 1 | 2 | 3 | 4 | 5 |
| yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 |
| ydinperheet | 1 | 2 | 3 | 4 | 5 |
| uusperheet | 1 | 2 | 3 | 4 | 5 |
| Työmarkkina-asema | | | | | |
| vakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 |
| työvoiman ulkopuolella olevat | 1 | 2 | 3 | 4 | 5 |
| Muut ryhmät | | | | | |
| opiskelijat | 1 | 2 | 3 | 4 | 5 |
| eläkeläiset | 1 | 2 | 3 | 4 | 5 |
| pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 |
| lievästi vammaiset | 1 | 2 | 3 | 4 | 5 |
| vaikeavammaiset | 1 | 2 | 3 | 4 | 5 |
| mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |

4. Millaiset **mahdollisuudet** terveystoimella on toiminta-alueellanne tällä hetkellä **tukea** seuraavien väestöryhmien hyvinvoinnin toteutumista?

| | huonot | | | | hyvät |
|--|--------|---|---|---|-------|
| Yhden huoltajan perheet | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelun tukitoimenpiteitä tarvitsevat | 1 | 2 | 3 | 4 | 5 |
| Epävakaalla työuralla olevat | 1 | 2 | 3 | 4 | 5 |
| Pitkittyneesti työttömänä olevat | 1 | 2 | 3 | 4 | 5 |
| Pitkäaikaissairaat | 1 | 2 | 3 | 4 | 5 |
| Vammaiset | 1 | 2 | 3 | 4 | 5 |

| | huonot | | | | hyvät |
|--------------------------|--------|---|---|---|-------|
| Mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Huumeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| Asunnottomat | 1 | 2 | 3 | 4 | 5 |
| Maahanmuuttajat | 1 | 2 | 3 | 4 | 5 |

5. Kuinka toiminta-alueellanne **voidaan** arvioida mukaan **turvata kuntalaisten tarvitsemat palvelut** kuntien nykyisillä voimavaroilla?

| | huonosti | | | | hyvin |
|---------------------------------------|----------|---|---|---|-------|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 |
| Yleissivistävät koulutuspalvelut | 1 | 2 | 3 | 4 | 5 |
| Ammatilliset ja muut koulutuspalvelut | 1 | 2 | 3 | 4 | 5 |
| Kulttuuri- ja vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 |
| Tekniset ja ympäristöpalvelut | 1 | 2 | 3 | 4 | 5 |
| Elinkeinopalvelut | 1 | 2 | 3 | 4 | 5 |

6. Millaiset ovat seuraavien **terveyspalvelujen määrälliset muutokset ja palvelujen toimivuus toiminta-alueellanne?** Pyydämme teitä arvioimaan vuoden 2000 tilannetta kaikista mainituista palveluista, myös ostopalveluista.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---------|---|---|---|---|---|------|---|
| X=ei palvelua kunnassamme | vähennetty | lisätty | | | huono | | | hyvä | |
| | 1 | 2 | 3 | | 1 | 2 | 3 | 4 | 5 |
| X | | | | tiedottaminen ja neuvonta | | | | | |
| X | | | | yleislääkäripalvelut | | | | | |
| X | | | | erikoislääkäripalvelut | | | | | |
| X | | | | terveyden- ja sairaanhoitajan vastaanotto | | | | | |
| X | | | | äitiys- ja lastenneuvola | | | | | |
| X | | | | kotisairaanhoido | | | | | |
| X | | | | kouluterveydenhuolto | | | | | |
| X | | | | opiskelijaterveydenhuolto | | | | | |
| X | | | | perusterveydenhuollon laitoshoido | | | | | |
| X | | | | erikoissairaanhoidon laitoshoido | | | | | |
| X | | | | terveyskeskussairaalahoito | | | | | |
| X | | | | työterveyshuolto | | | | | |
| X | | | | laboratorio- ja radiologiset tutkimukset | | | | | |
| X | | | | fysioterapia | | | | | |
| X | | | | hammashuolto | | | | | |
| X | | | | psykiatrinen avohoito | | | | | |
| X | | | | psykiatrinen laitoshoido | | | | | |

7. Onko terveyskeskuksenne toiminta-alueella sellaista **asiakasryhmän palvelutarvetta**,
1) johon olette kuluneen vuoden aikana erityisesti panostaneet?

- 2) johon pitäisi panostaa nykyistä enemmän?

8. Arvioikaa **toiminta-alueenne sosiaalipalveluja** käyttäjien kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

9. Minkä arvioisitte keskeisimmäksi kehittämistarpeeksi **toiminta-alueenne sosiaalipalveluissa**?

10. Arvioikaa toiminta-alueellanne tarjottavia **Kelan palveluja** käyttäjien kannalta.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

11. Minkä arvioisitte keskeisimmäksi kehittämistarpeeksi **Kelan palveluissa**?

12. Arvioikaa toiminta-alueellanne tarjottavia **työhallinnon palveluja käyttäjien kannalta**.

| | huono | | | | hyvä |
|------------------------------------|-------|---|---|---|------|
| Palvelujen toimivuus | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön riittävyys | 1 | 2 | 3 | 4 | 5 |
| Henkilöstön ammatillinen pätevyys | 1 | 2 | 3 | 4 | 5 |
| Yhteistyö moniasiakkaiden asioissa | 1 | 2 | 3 | 4 | 5 |

13. Minkä arvioisitte keskeisimmäksi kehittämistarpeeksi **työhallinnon palveluissa**?

14. Arvioikaa toiminta-alueellanne tarjolla olevia **yksityisiä yritysmuotoisia sosiaalipalveluja** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---------|---|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | vähennetty | lisätty | | | huono | | hyvä | | |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 - 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

15. Arvioikaa toiminta-alueellanne tarjolla olevia **yksityisiä yritysmuotoisia terveyspalveluja** seuraavien väestöryhmien kannalta.

| PALVELUTARJONNAN MUUTOKSET | | | | | PALVELUJEN TOIMIVUUS KÄYTTÄJÄN KANNALTA | | | | |
|----------------------------|------------|---------|---|-----------------------------------|---|---|------|---|---|
| X=ei palvelua kunnassamme | vähennetty | lisätty | | | huono | | hyvä | | |
| X | 1 | 2 | 3 | lapset (alle 13 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | nuoret (13-17 -vuotiaat) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | ikäryhmä 18 - 74 -vuotta | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vanhukset (yli 74 -vuotta) | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | vammaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | mielenterveysongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | päihdeongelmaiset | 1 | 2 | 3 | 4 | 5 |
| X | 1 | 2 | 3 | lastensuojelua tarvitsevat lapset | 1 | 2 | 3 | 4 | 5 |

16. Mikä on keskeisin kehittämistarve toiminta-alueenne **yksityisissä yritysmuotoisissa sosiaali- ja terveyspalveluissa?**

17. Mitä mieltä olette **toimeentuloturvajärjestelmän toimivuudesta** toiminta-alueenne kuntalaisten kannalta?

| | huono | | | | | hyvä |
|---|--------------|---|---|---|---|-------------|
| | 1 | 2 | 3 | 4 | 5 | |
| Vähimmäistoimeentuloturva (esim. toimeentulotuki, työmarkkinatuki) | 1 | 2 | 3 | 4 | 5 | |
| Ansiosidonnainen toimeentuloturva (esim. työttömyys-, vanhuus- ja sairausturva) | 1 | 2 | 3 | 4 | 5 | |
| Sosiaaliavustukset (esim. lapsilisät, sotilasavustus, vammaistuki) | 1 | 2 | 3 | 4 | 5 | |

18. Millainen on tulojen epätasaisen jakautumisen vaikutus toiminta-alueellanne?

| | | | | | | |
|-------------------|---|---|---|---|---|-------------------|
| pieni | 1 | 2 | 3 | 4 | 5 | suuri |
| kielteinen | 1 | 2 | 3 | 4 | 5 | myönteinen |

II Tietoja voimavaroista

19. Millainen on mielialanne nykyisestä sosiaalipolitiikan kehityssuunnasta?

| | | | | | | |
|--------------------|---|---|---|---|---|------------------|
| huolestunut | 1 | 2 | 3 | 4 | 5 | toiveikas |
|--------------------|---|---|---|---|---|------------------|

20. Arvioikaa terveyskeskuksenne kokonaishenkilöstömäärän muutosta.

Vuonna 2000

- | | |
|---|---------------------------------|
| 1 | henkilöstömäärä väheni |
| 2 | henkilöstömäärä pysyi ennallaan |
| 3 | henkilöstömäärä kasvoi |

Arvio vuodelle 2001

- | | |
|---|---------------------------------|
| 1 | henkilöstömäärä vähenee |
| 2 | henkilöstömäärä pysyy ennallaan |
| 3 | henkilöstömäärä kasvaa |

21. Kuinka arvioitte odotettavissa olevien henkilöstöressurssien riittävän kaikkien terveyskeskukseen tehtävien hoitamiseen?

| | | | | | | |
|-----------------|---|---|---|---|---|--------------|
| huonosti | 1 | 2 | 3 | 4 | 5 | hyvin |
|-----------------|---|---|---|---|---|--------------|

22. Millaista on ollut saada pätevää henkilökuntaa terveyskeskukseenne kuluneen vuoden aikana?

vaikeaa 1 2 3 4 5 **helppoa** X **ei rekrytoitu**

23. Millaiset ovat terveyskeskukseenne työntekijöiden vallitsevat tunnelmat vuoden 2001 alussa?

huolestuneet 1 2 3 4 5 **toiveikkaat**

24. Miten organisaatiossanne on kyetty huolehtimaan työntekijöiden ammatillisesta osaamisesta ja sen kehittämisestä?

huonosti 1 2 3 4 5 **hyvin**

25. Millainen on muuttoliikkeen vaikutus toiminta-alueellanne?

pieni 1 2 3 4 5 **suuri**

kielteinen 1 2 3 4 5 **myönteinen**

26. Onko toiminta-alueenne terveystoimessa reagoitu jotenkin muuttoliikkeen vaikutuksiin?

1 ei

2 kyllä, miten ? _____

27. Jos ajattelemme, että Suomen kunnat jaettaisiin sosiaalis-taloudellisen tilanteensa perusteella **pulmakuntiin**, **tienhaarakuntiin** ja **etenijäkuntiin**, mihin ryhmään katsoisitte toiminta-alueenne ja toimistonne sijaintikunnan kuuluvan? Arvioikaa ensin toimistonne koko toiminta-alueen ja sitten toimistonne sijaintikunnan sijoittuminen tällä ulottuvuudella.

1 = **Pulmakunta** Näiden kuntien sosiaalisiin ja taloudellisiin ongelmiin ratkaisujen löytäminen on vaikeaa.

2 = **Tienhaarakunta** Näiden kuntien tilanteessa on sekä selviä ongelmia että ratkaisun mahdollisuuksia.

3 = **Etenijäkunta** Näiden kuntien sosiaalinen ja taloudellinen tilanne on hyvä.

1 2 3 koko toiminta-alueemme

1 2 3 toimiston sijaintikunta _____

28. Mistä olette tällä hetkellä terveyskeskuksenne johtavana työntekijänä

a. huolestunein _____

b. tyytyväisin _____

III Lasten hyvinvoinnin tilanne

Tässä osiossa lapset -käsitteellä viitataan alle 18-vuotiaiden lasten ja nuorten tilanteeseen.

29. Millaista myönteistä kehitystä toiminta-alueellanne on tapahtunut lasten hyvinvoinnin tilanteessa vuoden 2000 aikana?

30. Mikä on tällä hetkellä toiminta-alueellanne suurin ongelma lasten hyvinvoinnin kannalta?

Onko tätä ongelmaa pyritty ratkaisemaan?

1 ei, miksi? _____

2 kyllä, miten? _____

31. Millaiseksi arvioitte seuraavien lapsiryhmien hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden toiminta-alueellanne tällä hetkellä?

HYVINVOINNIN TILANNE

| huono | | hyvä | | | |
|-------|---|------|---|---|---|
| 1 | 2 | 3 | 4 | 5 | alle kouluikäiset lapset (alle 7 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | ala-asteikäiset lapset (7-12 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | yläasteikäiset lapset (13-15 -vuotiaat) |
| 1 | 2 | 3 | 4 | 5 | 16-17 -vuotiaat |

TOIMENPITEIDEN RIITTÄVYYS HYVINVOINNIN TUKEMISESSA

| huono | | hyvä | | |
|-------|---|------|---|---|
| 1 | 2 | 3 | 4 | 5 |
| 1 | 2 | 3 | 4 | 5 |
| 1 | 2 | 3 | 4 | 5 |
| 1 | 2 | 3 | 4 | 5 |

32. Millaiseksi arvioitte tämän hetkisen hyvinvoinnin ja sen tukemiseen kohdistuvien toimenpiteiden riittävyyden toiminta-alueellanne sellaisten lasten osalta, jotka ovat

HYVINVOINNIN TILANNE

| huono | | | | | hyvä | |
|-------|---|---|---|---|------|--|
| 1 | 2 | 3 | 4 | 5 | | huostaanotettuja tai sijoitettuja |
| 1 | 2 | 3 | 4 | 5 | | muun lastensuojelun avohuollon asiakkaana olevia |
| 1 | 2 | 3 | 4 | 5 | | vammaisia |
| 1 | 2 | 3 | 4 | 5 | | mielenterveysongelmaisia |
| 1 | 2 | 3 | 4 | 5 | | päihdeongelmaisia |
| 1 | 2 | 3 | 4 | 5 | | maahanmuuttajia |

**TOIMENPITEIDEN RIITTÄVYYS
HYVINVOINNIN TUKEMISESSA**

| huono | | | | | hyvä |
|-------|---|---|---|---|------|
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |
| 1 | 2 | 3 | 4 | 5 | |

33. Miten seuraavat asiat ovat muuttuneet toiminta-alueellanne vuonna 2000 verrattuna vuoteen 1999?

| | vähentynyt | | | | | lisääntynyt | | | | |
|--|------------|---|---|---|---|-------------|---|---|---|---|
| Lastensuojelun asiakkaat | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelun toimenpiteet | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Kiireelliset huostaanotot | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Huostaanottoihin liittyvät muutoksenhaku-prosessit | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelutyötä tekevä henkilöstö | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelun taloudelliset resurssit | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelussa tehtävä yhteistyö | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Lastensuojelun oikeudellisen avun tarve | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |

34. Kuinka toiminta-alueellanne **voidaan** arvionne mukaan **turvata lasten tarvitsemat palvelut** kuntien nykyisillä voimavaroilla?

| | huonosti | | | | | hyvin | | | | |
|------------------------|----------|---|---|---|---|-------|---|---|---|---|
| Terveyspalvelut | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Sosiaalipalvelut | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Peruskoulutus | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Nuorisotoimen palvelut | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Iltapäiväkerhotoiminta | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Kulttuuripalvelut | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Liikuntapalvelut | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| Vapaa-ajanpalvelut | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |

35. Mikäli maassamme toimisi lapsiasiamies, millaiseksi arvioisitte **lapsiasiamiespalvelujen** merkityksen lapsen oikeudellisen aseman kannalta?

pieni 1 2 3 4 5 suuri

36. Onko toiminta-alueellanne tehty **lapsipoliittinen ohjelma** vuonna 2000?

1 ei

2 kyllä

Kiitos vastauksestanne!

Sosiaalibarometri 2001 tulokset julkaistaan 21.3.2001. Jotta myös Teidän vastauksenne ehtisi mukaan raporttiin, pyydämme Teitä vastaamaan mahdollisimman pian. Toivomme, että palautatte kyselyn **viimeistään 9. tammikuuta 2001**.

Palautusosoite: Sosiaalibarometri 2001
Sosiaali- ja terveysturvan keskusliitto ry
Kotkankatu 9
00510 Helsinki

