

KYSELYLOMAKE: FSD2874 ELEKTRONISTEN AINEISTOJEN KÄYTTÄJÄKYSELY 2005: YLI-
OPISTOKIRJASTOT

Tämä kyselylomake on osa yllä mainittua Yhteiskuntatieteelliseen tietoaarkistoon arkistoitua tutkimusaineistoa.

Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

Lisätiedot: <http://www.fsd.uta.fi/>

This questionnaire forms a part of the above mentioned dataset, archived at the Finnish Social Science Data Archive.

If the questionnaire is used or referred to in any way, the source must be acknowledged by means of an appropriate bibliographic citation.

More information: <http://www.fsd.uta.fi/>

Detta frågeformulär utgör en del av den ovannämnda datamängden, arkiverad på Finlands samhällsvetenskapliga dataarkiv.

Om frågeformuläret är utnyttjat eller refererat till måste källan anges i form av bibliografisk referens.

Mer information: <http://www.fsd.uta.fi/>

FinELib the National Electronic Library – user questionnaire for universities 2005

[...] = the information in the dropdown menu

FinELib, the National Electronic Library, acquires Finnish and international electronic journal, database and other online service licenses for Finnish universities, polytechnics, research institutes and public libraries. FinELib operations are aimed at improving the basis for research, study and education in Finland and increasing the competitiveness of research.

BY ANSWERING THIS QUESTIONNAIRE ON THE USE OF ELECTRONIC RESOURCES, YOU CAN HELP TO IMPROVE YOUR OWN WORKING CONDITIONS!

Filling in this form will take about 10 minutes. Your answers will be treated in the strictest confidence.

Please answer between 18th April and 1st May.

Note! Cookies have to be enabled for filling in the form. Click [here](#) for instructions (only in Finnish, see "Evästeet").

Background information

Please ensure that you answer questions 1 through 6.

1. Sex
2. Age [18-25, 26-35, 36-45, 46-55, 55+]
3. University
4. Which student or staff group do you belong to? [student 1-3 years, student over 3 years, working on master's thesis or other thesis, part-time post-graduate student, full-time post-graduate student, assistant/researcher, lecturer/teacher/docent, head of department/professor, librarian/information officer, other staff, walk-in user]
5. Have you completed a Doctorate thesis? [yes, no]
6. What [academic discipline or educational sector](#) do you represent? [humanities, culture, natural resources, economics, technology, health, social sciences, interdisciplinary]

Name your academic discipline or educational sector:

If you are **not** doing research, go straight on to question 14.

Research

7. What is your research field?

(e.g. addition of resources on cultural geography, history of Western ideas, geriatrics, particle physics, information systems science)

8. I mainly do [basic research, applied research]

9. My research field is new is and becoming established in my academic discipline. [yes, no, don't know]

10. To what extent is your research field ruled by consensus on main research topics and theories? [to a large extent, to a fairly large extent, to a rather limited extent, not at all, don't know]

11. I do my research [mainly alone, in a loose research group, in a close-knit research group]

12. In my work I use publications [mainly from my own academic discipline, to some extent from other disciplines, mainly from several disciplines]

13. To what extent are the following publications valued in your field?

Much To some extent Little Not at all

Scientific monograph

Peer-refereed journal article

Peer-refereed conference article

Textbook or handbook

Technical manual

General use of electronic journals and databases

14. To what extent do you use electronic resources and printed material in your own work? [I use nothing or almost nothing but electronic resources, I use both electronic and printed material but mostly electronic, I use electronic and printed material equally, I mostly use printed material, I do not use electronic resources at all]

15. Would you be ready to give up using printed material if you had access to electronic resources? [yes, no]

Reason:

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

16. ELECTRONIC JOURNALS

Very important Important Not very important Do not use

a) **ABI INFORM: PROQUEST DIRECT**

Economics, behavioural science, natural sciences, social sciences, medicine, physical education and humanities

b) **ACM DIGITAL LIBRARY**

Data processing science

c) **ACS PUBLICATIONS**

Chemistry

d) **ANNUAL REVIEWS**

Medicine, natural sciences, social sciences and psychology

e) **EBSCOHOST: Academic Search Elite /**

Premier, Business Source Elite / Premier, Econlit, ATLA / ATLAS, Masterfile Elite / Premier, World Magazine Bank
Humanities and social sciences

f) **ELEKTRA**

Finnish scientific periodicals and doctoral theses from the field of history

g) **ELSEVIER: Science Direct**

Medicine, natural sciences, engineering, economics, agronomy, environmental science, arts, humanities and social sciences

- h) **IEEE / IEE-IEL ONLINE**
Technology
- i) **HighWire**
Medicine and nursing science
- j) **IIMP - International Index to Music Periodicals**
Music
- k) **JSTOR**
Social sciences, humanities and economics
- l) **Kluwer Journals**
Medicine, natural sciences, social sciences and technology
- m) **MCB: Emerald Library**
Management, economics, social sciences and technology
- n) **Mediarkivet**
Articles from Swedish journals and periodicals
- o) **Nature**
Medicine and natural sciences
- p) **OVID:Medline, Cinahl, Evidence Based Medicine Reviews, Clinical Evidence, Ovid Biomedical Collections, Mental Health Collection, Ovid Nursing Collection, Ovid Nursing Collection 2**
Health, nursing and veterinary medicine
- q) **PsycArticles**
Over 50 journals from the field of Psychology.
- r) **SAGE**
Communications, political science, social sciences, criminology, management, psychology and health sciences
- s) **Science**
Science magazine from 1995 onwards
- f) **Source OECD**
Books, periodicals and statistics from the field of economics.
- u) **Springer Verlag: SpringerLink**
Natural sciences, medicine and technology

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

17. REFERENCE DATABASES

Very important	Important	Not very important	Do not use
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a) **ABC CLIO:** America - History and Life, Historical Abstracts

b) **Chemical Abstracts: Scifinder Scholar:**CA, CAS Registry, CASREACT, CHEMCATS, CHEMLIST Chemistry

c) **Compendex & EI Village 2:**Compendex, Engineering Village 2, PaperVillage 2, ChemVillage Engineering

d) **Cambridge Scientific Abstracts (CSA):**PsycInfo, ARTbibliographies Modern Agriculture and forestry, environmental sciences, medicine, data processing science, sociology, material science, linguistics

e) **Design and Applied Arts Index (DAAI)** Crafts and design

f) **ETDEWEB** IEA:s bibliographic database, historical archive, full text reports, and links to the original resources.

g) **Global Books in Print** A bibliographic database providing information about books, videos and tape recordings published in English.

h) **Helecon:** FINP, MIX ja SCIMA Economics and business

i) **ISI - Web Of Knowledge:**Web of Science, Journal Citations Reports, Arts and Humanities Citation Index, Science Citation Index Expanded
A database for analysing and managing article citations

j) **PCI - Periodicals Contents Index**
Humanities, culture, arts and social sciences

k) **Philosopher's Index**
Philosophy

l) **Silver Platter**:BA, BA / RRM, BIOSIS,
CAB, INSPEC, FIAF, Wilson Art
Biology and natural sciences, technology,
art, film

m) **Tenttu**
The information retrieval system of Helsinki
University of Technology:
databases containing bibliographical records
of books, theses, conference proceedings,
reports and monographs

n) **UlrichsWeb**
A bibliographic database providing
information about 250 000 periodicals.

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

18. GLOSSARIES

Very important	Important	Not very important	Do not use
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a) **AMICO**
Image database from the field of art. Includes over
100 000 works: paintings, sculptures, textiles,
jewelry, books etc.

b) **EDILEX**
Finnish law

c) **Encyclopedia Britannica Online**
Dictionary and thesaurus

d) **Grove Dictionary Art**
A reference work from the field of art

e) **Grove Dictionary of Music and Musicians**
A reference work from the field of music

f) **Kansallisbibliografia – National biography of
Finland**
Biographies

g) **LRC**
Reference works, book series and articles from the

field of literature

h) **NetMOT Dictionary Library**
Dictionary

i) **Oxford English Dictionary**
Dictionary

j) **Oxford Reference Online**
Dictionaries and reference works

k) **Tilastokeskus**
Finnish statistical yearbook, time series of
economic trends and economics, time series
regarding Finland municipalities

l) **WSOY**
Economics and law

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

19. ELECTRONIC BOOKS AND REFERENCE MANAGEMENT SYSTEMS

Very important	Important	Not very important	Do not use
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a) **Ebrary**
Economics, humanities, social and
behavioral studies and computer science

b) **EEBO**
English literature 1470-1700

c) **Ellibs**
Library system software

d) **Knovel**
E-books from the fields of chemistry,
biology, technology, food and health
sciences

e) **RefWorks**
Online bibliographic management
programme

f) **Safari**
e-books from the field of information
technology

g) **Springer: Lecture Notes in
Computer Science**
A book series from the field of data

processing science

Familiarity with FinELib resources

If you **have** used FinELib resources, omit this question and go straight on to question 21. If you **have not** used any FinELib resources, please answer question 20 and then go on to question 27.

20. If you have not used any FinELib resources, why not?

- I have not known about the resources.
- I have not needed the resources.
- I am not familiar with the content of electronic journals and databases.
- I have not had the opportunity to use the resources.
- I use other services and sources of information.
- Information retrieval is done for me by library staff or other.

Other reason, what?

Now go to question 27.

21. When did you begin using FinELib resources? [1997-1999, 2000-2002, 2003-2004, 2005]

22. Where did you hear about or find out about FinELib resources?

- In a library bulletin/press release
- At a library web site
- At a library training session
- From colleagues
- From students
- From teachers
- From the press, radio or TV

Other, what?

Use of FinELib resources

23. How often do you use FinELib resources? [daily, several times a week, once a week, two or three times a month, less]

24. Where do you mainly use FinELib resources?

- In my own study at the university or at work
- At the library (university / faculty library, public library)
- In a computer class
- At home
- At a remote work station

25. For what purposes have you used FinELib services?

- For keeping up with developments in my own field
- For information retrieval related to my research.
- To solve problems related to individual work or study
- For information retrieval related to teaching or counselling
- For preparing teaching material
- For information retrieval related to study
- For preparing dissertations
- For answering consultancy questions

Other, what?

26. How do you find the articles or journals you need yourself from the FinELib resources?

Important Fairly
 important Don't
 use

- a) By browsing the key journals in my field
- b) By picking out relevant titles outof the literature reference list (the snowball method)
- c) From reference databases using keywords
- d) From full-text databases of electronic journals using keywords
- e) From email-newsletters
- f) Through colleagues and other people

Other, how?

User experience

27. Can you find what you consider key material from the resources available through FinELib? [very easily, easily, to some extent, with difficulty, not at all]

28. What material would you like to have included in FinELib resources?
Show degree of importance on a scale of 1 to 8,
where 1 is most important and 8 is least important.

1 - 8

Finnish scientific journals

Finnish reference databases

Dictionaries, glossaries

Foreign scientific journals

Foreign reference databases

Factual databases
(numbers, statistics, catalogues)

Electronic university publications
(doctoral theses, dissertations, other
publications)

Electronic books

Other, what?

29. I think the main problems with using FinELib resources are:

- Not sufficiently familiar with the FinELib resources.
- Doubts about the permanence of the material (change in content of services, cancellation of journals, transfers etc)
- Lack of material in my own field
- IT problems
- Problems associated with printouts
- Difficulties reading from the screen
- Difficulties in using the material (e.g. different user interfaces)
- Lack of own user skills
- Flaws in information retrieval systems

Other, what?

30. What training do you think you need in relation to the use of FinELib resources?

- None at all
- Training for specific resources and databases
- Discipline-specific training
- Information retrieval training
- Information content briefing
- IT training (installing Adobe Reader, browser definition etc)

Other, what?

User experience

31. How much do your colleagues use FinELib resources (in your own organisation)? [a lot, quite a lot, to some extent, a little, not at all, don't know]

32. What do your colleagues think of FinELib resources (in your own organisation)? [very important, important, fairly important, weak, unable to use them, unfamiliar with them, not discussed]

33. Evaluate your use of FinELib resources in the future? [increase considerably, increase to some extent, remain the same, go down to some extent, terminate almost completely]

34. What do you think are the greatest strengths of FinELib?

- Range of resources available
- Resource information
- Accessibility of resources
- Usability of resources
- Multimedia features

Other, what?

35. What are the biggest weaknesses in FinELib resources?

- Range of resources available
- Resource information
- Accessibility of resources
- Usability of resources

Connection problems

Multimedia features

Other, what?

36. How satisfied are you with FinEL resources? [very satisfied, fairly satisfied, fairly dissatisfied, very dissatisfied, don't know]

Nelli portal

37. How often do you use the Nelli portal? [daily, weekly, monthly, less often, not at all]

If you answered **Not at all**, go straight on to question 43.

38. Which of Nelli's services (or which part of Nelli) do you use most? [quick searches, meta searches, journal searches, searches of selected resources, customised services (my space)]

39. How useful have you found the Nelli portal to be? [very useful, fairly useful, fairly useless, no use at all, don't know]

40. How easy have you found it to use the Nelli portal? [very easy, fairly easy, fairly difficult, very difficult, don't know]

41. How important is library staff's guidance in using the portal? [very important, fairly important, fairly unimportant, unimportant, don't know]

42. What improvements would you make to the Nelli portal?

Feedback

43. Feedback for developing FinELib services / additional comments

Thank you for answering the questionnaire and contributing to the development of FinELib services.