FinELib the National Electronic Library – user questionnaire for polytechnics 2005

[...] = the information in the dropdown menus

FinELib, the National Electronic Library, acquires Finnish and international electronic journal, database and other online service licenses for Finnish universities, polytechnics, research institutes and public libraries. FinELib operations are aimed at improving the basis for research, study and education in Finland and increasing the competitiveness of research.

BY ANSWERING THIS QUESTIONNAIRE ON THE USE OF ELECTRONIC RESOURCES, YOU CAN HELP TO IMPROVE YOUR OWN WORKING CONDITIONS!

Filling in this form will take about 10 minutes. Your answers will be treated in the strictest confidence.
Please answer between 18th April and 1st May.

Note! Cookies have to be enabled for filling in the form. Click here for instructions (only in finnish, see "Evästeet").

Background information
Please ensure that you answer questions 1 through 6.

1. Sex

2. Age [18-25, 26-35, 36-45, 46-55, 55+]

3. Polytechnic

4. Which student or staff group do you belong to? [student 1-3 years, student over 3 years, post-graduate, lecturer/teacher, library staff, other staff, adult student, local customer of the library]

5. What academic discipline or educational sector do you represent? [humanities, culture, natural resources, technology and transport, business and administration, hospitality management, health care and social services, interdisciplinary]

Name your academic discipline or educational sector:

If you are **not doing research**, go straight on to question 13.
If you are **a post-graduate** or you **do research**, continue with the following question.

Research

6. What is your research field?
(e.g. addition of resources on cultural geography, history of Western ideas, geriatrics, particle physics, information systems science)

7. I mainly do [basic research, applied research]

8. My research field is new is and becoming established in my academic discipline. [yes, no, don't know]

9. To what extent is your research field ruled by consensus on main research topics and theories? [to a large extent, to a fairly large extent, to a rather limited extent, not at all, don't know]

10. I do my research [mainly alone, in a loose research group, in a close-knit research group]

11. In my work I use publications [mainly from my own academic discipline, to some extent from other disciplines, mainly from several disciplines]

12. To what extent are the following publications valued in your field?

	Much	To some extent	Little	Not at all
Scientific monograph				
Peer-refereed journal article				
Peer-refereed conference article				
Textbook or handbook				
Technical manual				

General use of electronic journals and databases

13. To what extent do you use electronic resources and printed material in your own work? [I use nothing or almost nothing but electronic resources, I use both electronic and printed material but mostly electronic, I use electronic and printed material equally, I mostly use printed material, I do not use electronic resources at all]

14. Would you be ready to give up using printed material if you had access to electronic resources? [yes, no]

Reason:

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

15. ELECTRONIC JOURNALS

	Very important	Important	Not very important	Do not use
a) **ABI INFORM: PROQUEST DIRECT** Economics, behavioural science, natural sciences, social sciences, medicine, physical education and humanities				
b) **ACM DIGITAL LIBRARY** Data processing science				
c) **ACS PUBLICATIONS** Chemistry				
d) **EBSCOHOST:**Academic Search Elite / Premier, Business Source Elite / Premier, Econlit, ATLA / ATLAS, Masterfile Elite / Premier, World Magazine Bank Humanities and social sciences				
e) **ELSEVIER: Science Direct** Medicine, natural sciences, engineering, economics, agronomy, environmental science, arts, humanities and social sciences				
f) **IEEE / IEE-IEL ONLINE** Technology				
g) **IIMP - International Index to Music Periodicals** Music				
h) **MCB: Emerald Library** Management, economics, social sciences and technology				
i) **Nature** Medicine and natural sciences				
j) **OVID:**Medline, Cinahl, Evidence Based Medicine Reviews, Clinical Evidence,Ovid Biomedical Collections, Mental Health Collection, Ovid Nursing Collection, Ovid Nursing Collection 2 Health, nursing and veterinary medicine				

k) **PsycArticles**
Over 50 journals from the field of Psychology.

l) **SAGE**
Communications, political science, social
sciences, criminology, management,
psychology and health sciences

m) **Source OECD**
Books, periodicals and statistics from the field
of economics.

n) **Springer Verlag: SpringerLink**
Natural sciences, medicine and technology

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

16. REFERENCE DATABASES

	Very important	Important	Not very important	Do not use
a) **Compendex & EI Village 2:** Compendex, Engineering Village 2, PaperVillage 2, ChemVillage Engineering				
b) **Cambridge Scientific Abstracts (CSA):** PsycInfo, ARTbibliographies Modern Agriculture and forestry, environmental sciences, medicine, data processing science, sociology, material science, linguistics				
c) **Design and Applied Arts Index (DAAI)** Crafts and design				
d) **ETDEWEB** IEA:s bibliographic database, historical archive, full text reports, and links to the original resources.				
e) **Global Books in Print** A bibliographic database providing information about books, videos and tape recordings published in English.				
f) **Helecon:** FINP, MIX ja SCIMA Economics and business				
g) **PCI - Periodicals Contents Index** Humanities, culture, arts and social sciences				
h) **Philosopher's Index** Philosophy				
i) **Silver Platter:** BA, BA / RRM, BIOSIS, CAB, INSPEC, FIAF, Wilson Art Biology and natural sciences, technology, art, film				

j) **Tenttu**
The information retrieval system of Helsinki University of Technology: databases containing bibliographical records of books, theses, conference proceedings, reports and monographs

k) **UlrichsWeb**
A bibliographic database providing information about 250 000 periodicals.

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

17. GLOSSARIES

	Very important	Important	Not very important	Do not use
a) **AMICO** Image database form the field of art. Includes over 100 000 works: paintings, sculptures, textiles, jewelry, books etc.				
b) **EDILEX** Finnish law				
c) **Grove Dictionary Art** A reference work from the field of art				
d) **Grove Dictionary of Music and Musicians** A reference work from the field of music				
e) **Kansallisbibliografia – National biography of Finland** Biographies				
f) **LRC** Reference works, book series and articles form the field of literature				
g) **Oxford English Dictionary** Dictionary				
h) **Oxford Reference Online** Dictionaries and reference works				
i) **Tilastokeskus** Finnish statistical yearbook, time series of economic trends and economics, time series regarding Finland municipalities				
j) **WSOY** Economics and law				

Which of the following FinELib databases have you used and how important do you think they are for your work or study?

18. ELECTRONIC BOOKS AND REFERENCE MANAGEMENT SYSTEMS

	Very important	Important	Not very important	Do not use
a) **Ebrary** Economics, humanisties, social and behavioral studies and computer science				
b) **Ellibs** Library system software				
c) **Knovel** E-books from the fields of chemistry, biology, technology, food and health sciences				
d) **RefWorks** Online bibliographic management programme				
e) **Safari** E-books from the field of information technology				
f) **Springer: Lecture Notes in Computer Science** A book series from the field of data processing science				

Familiarity with FinELib resources

If you **have** used FinELib resources, omit this question and go straight on to question 20. If you **have not** used any FinELib resources, please answer question 19 and then go on to question 26.

19. If you have not used any FinELib resources, why not?

☐ I have not known about the resources.

☐ I have not needed the resources.

☐ I am not familiar with the content of electronic journals and databases.

☐ I have not had the opportunity to use the resources.

☐ I use other services and sources of information.

☐ Information retrieval is done for me by library staff or other

Other reason, what?

Now go to question 26.

20. When did you begin using FinELib resources? [1997-1999, 2000-2002, 2003-2004, 2005]

21. Where did you hear about or find out about FinELib resources?

☐ In a library bulletin / press release

☐ At a library web site

☐ At a library training session

☐ From colleagues

☐ From students

☐ From teachers

☐ From the press, radio or TV

Other, what?

Use of FinELib resources

22. How often do you use FinELib resources? [daily, several times a week, once a week, two or three times a month, less]

23. Where do you mainly use FinELib resources?

☐ In my own study at the university or at work

☐ At the library (polytechnic library, public library)

☐ In a computer class

☐ At home

☐ At a remote work station

24. For what purposes have you used FinELib services?

☐ For monitoring my own field

☐ For information retrieval related to my research.

☐ To resolve problems related to individual work or study

☐ For information retrieval related to teaching or counselling

☐ For preparing teaching material

☐ For information retrieval related to study

☐ For preparing dissertations

☐ For answering consultancy questions

Other, what?

25. How do you find the articles or journals you need yourself from the FinELib resources?

	Important	Fairly important	Don't use
a) By browsing the key journals in my field			
b) By picking out relevant titles outof the literature reference list (the snowball method)			
c) From reference databases using keywords			
d) From full-text databases of electronic journals using keywords			
e) Using 'current awareness' and monitoring services			
f) Through colleagues and other people			

Other, how?

User experience

26. Can you find what you consider key material from the resources available through FinELib? [very easily, easily, to some extent, with difficulty, not at all]

27. What material would you like to have included in FinELib resources?
Show degree of importance on a scale of 1 to 8, where 1 is most important and 8 is least important.

<div align="center">1 - 8</div>

Finnish scientific journals

Finnish reference databases

Dictionaries, glossaries

Foreign scientific journals

Foreign reference databases

Factual databases
(numbers, statistics, catalogues)

Electronic polytechnic
publications
(theses, other publications)

Electronic books

Other, what?

28. I think the main problems with using FinELib resources are:

☐ Not sufficiently familiar with the FinELib resources.

☐ Doubts about the permanence of the material (change in content of services, cancellation of journals, transfers etc)

☐ Lack of material in my own field

☐ IT problems

☐ Problems associated with printouts

☐ Difficulties reading from the screen

☐ Difficulties in using the material (e.g. different user interfaces)

☐ Lack of own user skills

☐ Flaws in information retrieval systems

Other, what?

29. What training do you think you need in relation to the use of FinELib resources?

☐ None at all

☐ Data-specific training

☐ Discipline-specific training

☐ Information retrieval training

☐ Information content briefing

☐ IT training (installing Adobe Reader, browser definition etc)

Other, what?

User experience

30. How much do your colleagues use FinELib resources (in your own organisation)? [a lot, quite a lot, to some extent, a little, not at all, don't know]

31. What do your colleagues think of FinELib resources (in your own organisation)? [very important, important, fairly important, weak, unable to use them, unfamiliar with them, not discussed]

32. Evaluate your use of FinELib resources in the future? [increase considerably, increase to some extent, remain the same, go down to some extent, terminate almost completely]

33. What do you think are the greatest strengths of FinELib?
☐ Range of resources available

☐ Resource information

☐ Accessibility of resources

☐ Usabillity of resources

☐ Multimedia features

Other, what?

34. What are the biggest weaknesses in FinELib resources?
☐ Range of resources available

☐ Resource information

☐ Accessibility of resources

☐ Usabillity of resources

☐ Connection problems

☐ Multimedia features

Other, what?

35. How satisfied are you with FinEL resources? [very satisfied, fairly satisfied, fairly dissatisfied, very dissatisfied, don't know]

Feedback
36. Feedback for developing FinELib services / additional comments

Thank you for answering the questionnaire and contributing to the development of FinELib services.