

KYSELYLOMAKE: FSD3623 POLIISIBAROMETRI 2018

QUESTIONNAIRE: FSD3623 POLICE BAROMETER 2018

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Kyselylomaketta hyödyntävien tulee viitata siihen asianmukaisesti lähdeviitteellä.

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## Police Barometer 2018

**q1. In your opinion, to what extent are the police able to assume responsibility for guaranteeing public order and security in Finland?**

- 1 = entirely
- 2 = mostly
- 3 = to a fairly small extent
- 4 = to almost no extent
- 5 = don't know

**q2. How important do you consider the following tasks in police work?**

	1 very important	2 fairly important	3 not that important	4 not important at all	don't know
solving car thefts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
solving burglaries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
solving and discovering drug offenses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
solving financial offenses (fraud, PIN code theft, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
solving hate crimes (crimes motivated by the victim's ethnic background, sexual orientation, disability, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
police patrol and other visible activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
traffic control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
emergency response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
taking intoxicated people into custody	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
solving and preventing violent crimes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
addressing domestic violence	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
crime prevention activities such as community and school policing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
prevention of financial crimes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
police license service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
anti-terrorism activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
preventing and solving cybercrime (security breaches, online fraud, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**q3. Please assess the significance of the following monitoring methods in terms of traffic safety.**

	1 very significant	2 fairly significant	3 fairly insignificant	4 entirely insignificant	don't know
speed limit enforcement in urban areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
speed limit enforcement on main highways	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
road-side checks for drunken driving	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
control of seatbelt use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
control of cellphone use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
other traffic control (e.g. overtaking, lane changes)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
control of heavy-duty traffic (e.g. trucks, articulated vehicles)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
control of pedestrian and bicycle traffic (incl. mopeds)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
control of crossroads in urban areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
automated traffic control (camera surveillance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
control of pedestrian crossings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**q4. Which circumstances listed on this card make you feel unsafe if you are alone?**

- 1 = at home during the day
- 2 = at home after dark
- 3 = close to home during the day
- 4 = close to home after dark
- 5 = in the town center during the day
- 6 = in the town center after dark
- 7 = on public transport during the day
- 8 = on public transport at night or in the evening
- 9 = using an ATM
- 10 = in your residential area late on Friday and Saturday nights
- 11 = in your local town center late on Friday and Saturday nights
- 12 = none of the above
- 13 = something else, please specify \_\_\_\_\_

**q5. How serious a problem do you consider crime to be in your neighborhood; is it...?**

- 1 = very serious
- 2 = fairly serious
- 3 = not that serious
- 4 = not serious at all
- 5 = don't know

**q6. How worried are you about the following issues and phenomena...?**

	1 very worried	2 fairly worried	3 not that worried	4 not worried at all	don't know
assaults	<input type="radio"/>				
sexual harassment and violence	<input type="radio"/>				
burglaries	<input type="radio"/>				
car thefts	<input type="radio"/>				
damage and vandalism	<input type="radio"/>				
drug use and trafficking	<input type="radio"/>				
underage drinking	<input type="radio"/>				
young people gathering in town centers and public areas	<input type="radio"/>				
crimes committed using guns	<input type="radio"/>				
drunken driving	<input type="radio"/>				
drunks in public areas	<input type="radio"/>				
cybercrime	<input type="radio"/>				
terrorism in Finland	<input type="radio"/>				
terrorism in other countries, for example during your vacation or business trip	<input type="radio"/>				
hate crimes (crimes motivated by the victim's ethnic background, sexual orientation, disability, etc.)	<input type="radio"/>				

Other issues or phenomena, please specify \_\_\_\_\_

**q7a. Have you been a witness or plaintiff (victim) in a criminal procedure?**

- 1 = yes
- 2 = no

**q7b. Have you experienced threats or pressure by someone involved in a criminal procedure? If yes, by whom?**

- 1 = the defendant (person suspected of a crime)
- 2 = the attorney of the defendant
- 3 = someone else
- 4 = I have not experienced threats/pressure
- 5 = don't know

**q8. Have you been the victim or target of the following crimes ...?**

	this year	last year	2 - 4 years ago	more than 4 years ago	never	don't know
burglary or attempted burglary	<input type="radio"/>					
theft of property	<input type="radio"/>					
damage to property	<input type="radio"/>					
assault	<input type="radio"/>					
car theft or attempted car theft	<input type="radio"/>					
threat using firearms	<input type="radio"/>					
sexual harassment or violence	<input type="radio"/>					
other crime or obstruction*	<input type="radio"/>					

\* Please specify \_\_\_\_\_

**q9a. The last time you were the victim of a crime (crimes in q8), did you report it to the police?**

	yes	no
burglary or attempted burglary	<input type="radio"/>	<input type="radio"/>
theft of property	<input type="radio"/>	<input type="radio"/>
damage to property	<input type="radio"/>	<input type="radio"/>
assault	<input type="radio"/>	<input type="radio"/>
car theft or attempted car theft	<input type="radio"/>	<input type="radio"/>
threat using firearms	<input type="radio"/>	<input type="radio"/>
sexual harassment or violence	<input type="radio"/>	<input type="radio"/>
other crime or obstruction	<input type="radio"/>	<input type="radio"/>

**q9b. Why did you not report the crime to the police (crimes in q8)?**

	1 I didn't think the crime was serious enough	2 I didn't think the police would be able to solve the matter	3 I didn't think the police would be interested in the matter	4 I didn't think it was a police matter	5 I thought it was a private matter	6 I reported it to other authorities	don't know
the burglary or attempted burglary	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the theft of property	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the damage to property	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the assault	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the car theft or attempted car theft	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the threat using firearms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the sexual harassment or violence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
the other crime or obstruction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**q10. Imagine you are in a situation where you require urgent police assistance. How long would you expect it to take from your call to the arrival of the police on the scene?**

- 1 = 0-5 min
- 2 = 6-10 min
- 3 = 11-20 min
- 4 = 21-30 min
- 5 = 31-60 min
- 6 = more than an hour but less than two hours
- 7 = two hours or more
- 8 = don't know

**q11. How often have you seen the police patrolling in your neighborhood?**

- 1 = every day
- 2 = every week
- 3 = once or twice a month
- 4 = less than once a month
- 5 = never
- 6 = don't know

**q12. How far is it from your home to the nearest police station, give or take 0.5 kilometers?**

(Please estimate in kilometers)

**q13a. Have you had contact with the police in the last 12 months regarding any of the matters listed on this card?**

- 1 = as a victim of a crime
- 2 = as a witness or eye witness to a crime
- 3 = with regard to public disturbance
- 4 = in connection to traffic surveillance, a traffic infraction, or an accident
- 5 = with regard to licenses
- 6 = at an event organized by the police
- 7 = during a police visit such as a residents' event
- 8 = during a meeting on official business
- 9 = online (guidance, online police activities, etc.)
- 10 = I have had no contact with the police
- 11 = don't know

**q13b. Think about the last time you had contact with the police. How would you describe the manner in which the police handled the matter...?**

- |  | yes                   | no                    | don't know            |
|--|-----------------------|-----------------------|-----------------------|
| 1 did the police have an understanding and appropriate attitude?             | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2 did the police handle your matter swiftly?                                 | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3 did the police explain the situation and your alternatives to you?         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4 did the police show discretion to you and your matter?                     | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5 in your opinion, were the police impartial to you and your matter?         | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 6 did you feel appreciated as a customer?                                    | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 7 did the police provide you with adequate information regarding the matter? | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 8 in your opinion, did the police act carefully and without mistakes?        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 9 did the police act in a manner worthy of professional appreciation?        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

**q14a. During this year or last year, have you reported a disturbance or a problem to the police, or filed a crime report?**

- 1 = yes
- 2 = no

**q14b. Which of the following did you experience during your most recent contact with the police...?**

- |  | yes                   | no                    | don't know            |
|--|-----------------------|-----------------------|-----------------------|
| 1 the problem you reported was rectified almost instantly                      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 2 you feel that your report resulted in improved security in your neighborhood | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 3 your crime report led to a pre-trial investigation                           | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 4 an understanding was reached in the matter you reported                      | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| 5 the police did not arrive on the scene of your report                        | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

6 the police did not pay enough attention to your report

**q15. In your opinion, what is the police attitude to people from other cultures compared to Finnish people...?**

- 1 = stricter
- 2 = the same
- 3 = less strict
- 4 = don't know

**q16. How would you rate the performance of the police in the following tasks?**

	1 very good	2 fairly good	3 fairly bad	4 very bad	don't know
solving car thefts	<input type="radio"/>				
solving burglaries	<input type="radio"/>				
solving and discovering drug offenses	<input type="radio"/>				
solving financial offenses (fraud, PIN code theft, etc.)	<input type="radio"/>				
solving hate crimes (crimes motivated by the victim's ethnic background, sexual orientation, disability, etc.)	<input type="radio"/>				
police patrol and other visible activities	<input type="radio"/>				
traffic control	<input type="radio"/>				
emergency response	<input type="radio"/>				
taking intoxicated people into custody	<input type="radio"/>				
solving and preventing violent crimes	<input type="radio"/>				
addressing domestic violence	<input type="radio"/>				
crime prevention activities such as community and school policing	<input type="radio"/>				
prevention of financial crimes	<input type="radio"/>				
police license service	<input type="radio"/>				
anti-terrorism activities	<input type="radio"/>				
preventing and solving cybercrime (security breaches, online fraud, etc.)	<input type="radio"/>				

**q17. How would you assess the development of the following police services in your area in the past year?**

	1 the services have become worse	2 the services have remained the same	3 the services have become better	don't know
police license service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
emergency and surveillance services by the police that relate to order and security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
criminal investigation services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**q18. How much do you trust the activities of the following authorities or bodies ...?**

	1 very much	2 fairly much	3 not very much	4 hardly at all	don't know
the police	<input type="radio"/>				
the fire and rescue service	<input type="radio"/>				
the activities of the Emergency Response Center	<input type="radio"/>				
private security firms	<input type="radio"/>				
the Border Guard	<input type="radio"/>				
Customs	<input type="radio"/>				
the Defense Forces	<input type="radio"/>				



**q19. In your opinion, how likely is it that people, companies, or other parties will try to corrupt or hinder police activities in an unethical manner?**

- 1 = very likely
- 2 = fairly likely
- 3 = fairly unlikely
- 4 = very unlikely
- 5 = don't know

**q20. In your opinion, how likely is it that there will be corruption or unethical activities within the police, such as internal theft, fraud, or misuse of property?**

- 1 = very likely
- 2 = fairly likely
- 3 = fairly unlikely
- 4 = very unlikely
- 5 = don't know

**q21. Based on what you have heard or your own experience ...**

How successful do you think the police are at preventing crimes in Finland \_\_\_\_\_ (0–10)  
where violence is used or threatened?

How successful do you think the police are at catching people who commit \_\_\_\_\_ (0–10)  
house burglaries in Finland?

Choose your answer from this card, where 0 is extremely unsuccessful and 10 is extremely successful.

EXTREMELY UNSUCCESSFUL 0 1 2 3 4 5 6 7 8 9 10 EXTREMELY SUCCESSFUL

(88 = DON'T KNOW)

**q22. Now some questions about when the police deal with crimes like house burglary and physical assault.**

q22a. Based on what you have heard or your own experience how often would you say the police generally treat people in Finland with respect ...

- 1 = not at all often
- 2 = not very often
- 3 = often
- 4 = very often?
- (8 = don't know)

q22b. About how often would you say that the police make fair, impartial decisions in the cases they deal with? Would you say ...

- 1 = not at all often
- 2 = not very often
- 3 = often
- 4 = very often?

- (8 = don't know)

q22c. And when dealing with people in Finland, how often would you say the police generally explain their decisions and actions when asked to do so? Would you say ...

- 1 = not at all often
- 2 = not very often
- 3 = often
- 4 = very often?
- 5 = no one ever asks the police to explain their decisions and actions.
- (8 = don't know)

**q23. Now some questions about your duty towards the police in Finland. Use this card where 0 is not at all your duty and 10 is completely your duty.**

To what extent is it your duty to ...

- Back the decisions made by the police even when you disagree with them? \_\_\_\_\_ (0-10)
- Do what the police tell you even if you don't understand or agree with the reasons? \_\_\_\_\_ (0-10)
- Do what the police tell you to do, even if you don't like how they treat you? \_\_\_\_\_ (0-10)

NOT AT ALL MY DUTY 0 1 2 3 4 5 6 7 8 9 10 COMPLETELY MY DUTY

(88 = DON'T KNOW)

**q24. Please say to what extent you agree or disagree with each of the following statements about the police in Finland?**

	1 agree strongly	2 agree	3 neither agree nor disagree	4 disagree	5 disagree strongly	(8 don't know)
The police generally have the same sense of right and wrong as I do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The police stand up for values that are important to people like me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I generally support how the police usually act	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**q25. Think about police activities based on your own experiences or observations. In your opinion, have the police made obvious mistakes in everyday policing, such as issuing tickets, attending to public disorder, or other similar situations?**

- 1 = yes
- 2 = no
- 3 = don't know / I have no personal experience of police activities in these situations

\* What kinds of mistakes? \_\_\_\_\_

**q26. Finally, some questions about the media and news channels that you normally follow. How often do you follow the news in the following news media?**

PRINTED NEWS AND NEWS CHANNELS	1 every day	2 every week	3 every month	4 not regularly	5 not at all
News in regular newspapers (not tabloids)	<input type="radio"/>				
News in tabloids	<input type="radio"/>				
News in other print media, such as special interest magazines	<input type="radio"/>				
ELECTRONIC NEWS AND NEWS CHANNELS	1 every day	2 every week	3 every month	4 not regularly	5 not at all
News on television and radio	<input type="radio"/>				
News on public news sites on the Internet or in news applications	<input type="radio"/>				
News on or through social media (Facebook, Twitter, etc.)	<input type="radio"/>				

**q27. Which news stories about the police or police activities do you remember hearing recently? Please mention the first 1–3 news articles that come to mind**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

**q28. Which news stories about crimes, security in general, or threats to security do you remember hearing recently? Please mention the first 1–3 news articles that come to mind**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

<b>Background variables required for research</b>
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<b>b1. Respondent's mother tongue</b>
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1 = Finnish
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2 = Swedish
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3 = other, please specify _____
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<b>b2. Respondent's gender</b>
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1 = female
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2 = male
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<b>b3. Respondent's age</b>
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<b>b4. Respondent's primary position in the labor market</b>
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1 = employed (payed employment, entrepreneurs, etc.)
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2 = unemployed
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3 = outside the labor force (full-time students, pensioners, people on parental leave, etc.)
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4 = don't know
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<b>b5. Respondent's highest qualification</b>
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1 = comprehensive/middle/elementary/civic school
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2 = vocational/technical/business school
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3 = matriculation examination/senior high school
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4 = college-level education
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5 = university of applied sciences
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6 = university
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7 = don't wish to say
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<b>b6. Respondent's income level. What is your income level based on your total annual personal income before tax?</b>
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1 = less than EUR 10,001 /year
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2 = EUR 10,001-15,000 /year
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3 = EUR 15,001-20,000 /year
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4 = EUR 20,001-25,000 /year
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5 = EUR 25,001-30,000 /year
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6 = EUR 30,001-35,000 /year
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7 = EUR 35,001-40,000 /year
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8 = EUR 40,001-45,000 /year
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9 = EUR 45,001-50,000 /year
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10 = EUR 50,001-55,000 /year
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11 = EUR 55,001-60,000 /year
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12 = EUR 60,001-70,000 /year
13 = EUR 70,001-80,000 /year
14 = EUR 80,001-90,000 /year
15 = more than EUR 90,000 /year
16 = don't know/don't wish to say
<b>b7. Municipality code</b>
<b>b8. Population of municipality</b>
1 = more than 100,000 inhabitants
2 = 50,001 - 100,000 inhabitants
3 = 30,001 - 50,000 inhabitants
4 = 10,001 - 30,000 inhabitants
5 = less than 10,001 inhabitants
<b>b9. Region</b>
1 = Helsinki-Uusimaa
2 = Southern Finland
3 = Western Finland
4 = Northern and Eastern Finland
<b>b10. Do you, or does someone in your immediate family or some of your close relatives, work for the police?</b>
1 = yes
2 = no